



# 2021 COMMUNITY SURVEY

## Findings Report

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Presented To  
**GUILFORD COUNTY,**  
**NORTH CAROLINA**

**JANUARY 2022**



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# **Section 1: Executive Summary**

# Purpose & Methodology

## Purpose

ETC Institute administered a community survey to residents of Guilford County, North Carolina. The survey was initiated in response to Guilford County receiving allocated federal funds, under the American Rescue Plan Act, to respond to and recover from the COVID-19 Pandemic. The purpose of the survey was to help Guilford County government evaluate the impact the COVID-19 Pandemic had on the community and determine what support is most needed during County recovery efforts. Data compiled from the survey will help inform Guilford County decisions to best help County residents and businesses navigate current conditions and build a resilient future.

## Methodology

The survey instrument, cover letter, and postage paid return envelope were mailed to a random sample of households in the County. The cover letter explained the purpose of the survey and encouraged residents to either return their survey by mail or complete the survey online.

Approximately, ten days after the surveys were mailed, ETC Institute sent emails/text messages to the households that received the survey to encourage participation. The emails/texts contained a link to the online version of the survey to make it easy for residents to complete. To prevent people who were not residents of the County from participating, everyone who completed the survey online was required to enter their home address prior to submitting the survey. ETC Institute then matched the addresses that were entered online with the addresses that were originally selected for the random sample. If the address from a survey completed online did not match one of the addresses selected for the sample, the online survey was not counted.

The goal was to obtain 1,600 completed surveys, including 200 surveys in each County Commissioner District. This goal was exceeded with a total of 1,804 completed surveys. The overall response for the sample of 1,804 completed surveys has a precision of at least +/- 2.3% at the 95% level of confidence.

# Overview of the Findings Report

This report contains:

- An executive summary of the survey purpose, methodology, and major findings
- Charts and graphs showing the overall results
- GIS mapping showing how the areas of the County rated the importance of various investments (Question 3)
- Crosstabular data showing the results for each question by County Commissioner District
- Frequency tables that show the results for each question on the survey
- A copy of the cover letter and survey instrument

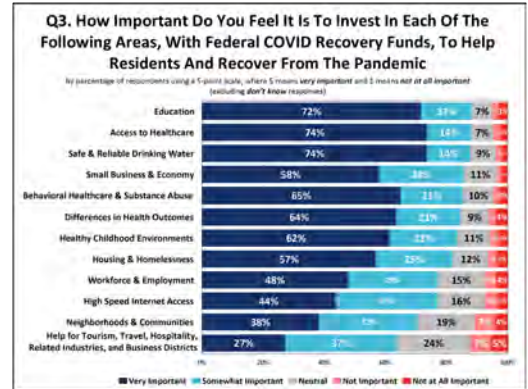
## Key Findings

- Access to healthcare and education are most important to respondents and their top two choices for priorities of investment.
- Due to the COVID-19 Pandemic, at least one-quarter (25%) of respondents have had severe daily disruption to a noticeable impact to (1) recreation opportunities, (2) arts and cultural opportunities, (3) accessing libraries, (4) household supplies, (5) childcare, (6) healthcare, and (7) employment support.
- One of ten respondents and/or members of their household have applied/accessed unemployment assistance and food assistance programs.
- Three-fifths of respondents used television to get information about local efforts to address COVID-19 and think Guilford County communicated COVID-19 information very well or well to the community.

# Major Findings

**Access to healthcare and education are most important to respondents and their top two choices for priorities of investment.**

- The graph to the right shows the level of importance respondents' feel it is to invest, with Federal COVID Recovery Funds, in various areas of the community. The areas with the highest levels of importance (sum percentage of **very important** and **somewhat important** responses) were:



- Education (88.4%)
- Access to healthcare (88.0%)
- Safe and reliable drinking water (87.7%)
- Small business and economy (85.6%)
- Behavioral healthcare and substance abuse (85.4%)
- Differences in health outcomes (84.6%)
- Healthy childhood environments (83.5%)

Question 4. Priorities for Areas of Investment	
Sum % of top five choices > 51%	
Access to Healthcare	67.9%
Education	61.3%
Sum % of top five choices = 30-50%	
Small Business & Economy	44.4%
Behavioral Healthcare & Substance Abuse	44.3%
Healthy Childhood Environments	42.2%
Housing & Homelessness	39.2%
Safe & Reliable Drinking Water	36.4%
Differences in Health Outcomes	35.2%
Workforce & Employment	30.7%
Sum % of top five choices <30%	
High Speed Internet Access	19.3%
Neighborhoods & Communities	13.1%
Help for Tourism, Travel, Hospitality, Related Industries, and Business Districts	12.3%

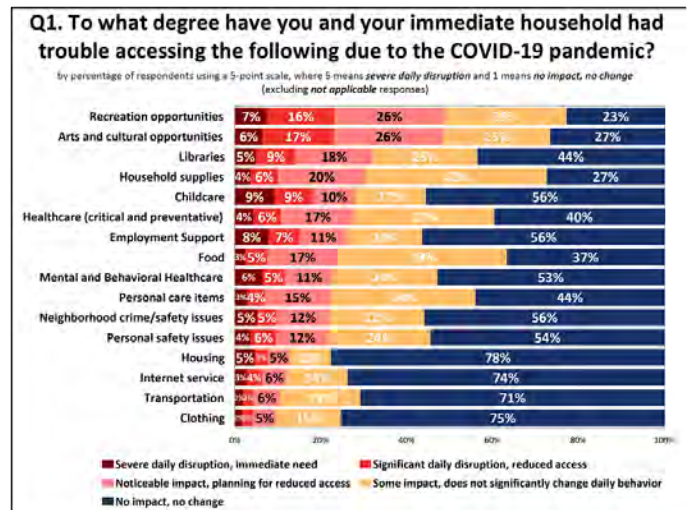
- The table above shows the percentage of respondents that chose the area as one of their top five choices for priorities of investment.
- Based on the sum percentage of respondents' top five choices, the following two areas were rated as the highest priorities for investment:
  - Access to healthcare (67.9%)
  - Education (61.3%)

## Major Findings

Due to the COVID-19 Pandemic, at least one-quarter (25%) of respondents have had severe daily disruption to a noticeable impact to (1) recreation opportunities, (2) arts and cultural opportunities, (3) accessing libraries, (4) household supplies, (5) childcare, (6) healthcare, and (7) employment support.

- Respondents were asked to what degree they/their household had trouble accessing various items, due to the COVID-19 Pandemic, and the items that had the highest percentage of respondents with a **severe daily disruption, immediate need**, were:
  - Childcare (9.1%)
  - Employment support (7.8%)
  - Recreation opportunities (7.4%)
  - Mental and behavioral healthcare (6.4%)
  - Arts and cultural opportunities (6.3%)
- Due to the COVID-19 Pandemic, at least one-fifth of respondents have had **severe to significant daily disruption, reduced access** to recreation opportunities (23.2%) and arts and cultural opportunities (23.0%).

- The graph to the right shows the degree of trouble respondents' have had accessing the various items. The items that had the highest ratings of **severe daily disruption to noticeable impact**, were:

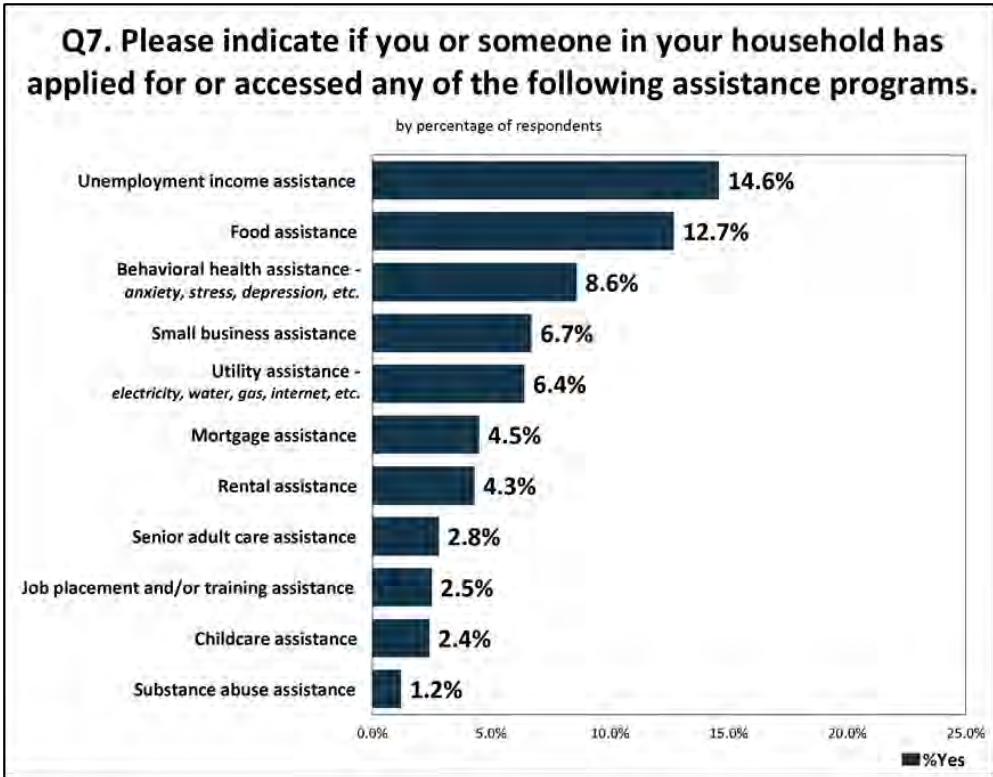


- Recreation opportunities (48.7%)
- Arts and cultural opportunities (48.6%)
- Libraries (32.0%)
- Household supplies (30.4%)
- Childcare (28.0%)
- Healthcare (critical and preventative) (27.9%)
- Employment support (26.1%)

# Major Findings

**One of ten respondents and/or members of their household have applied/accessed unemployment assistance and food assistance programs.**

- Respondents were asked if they or members of their household had applied for or accessed various assistance programs. The two assistance programs with the highest percentage of respondents indicate "yes," were: unemployment income assistance (14.6%) and food assistance (12.7%). The graph below shows the percentage of respondents that did apply for or access various assistance programs analyzed.
- Of the respondents that applied/accessed unemployment income assistance, 93.4% applied/accessed the assistance program during the COVID-19 Pandemic and 6.6% before the COVID-19 Pandemic.
- Of the respondents that applied/accessed food assistance, 59.7% applied/accessed during the assistance program during the COVID-19 Pandemic and 40.3% before the COVID-19 Pandemic.

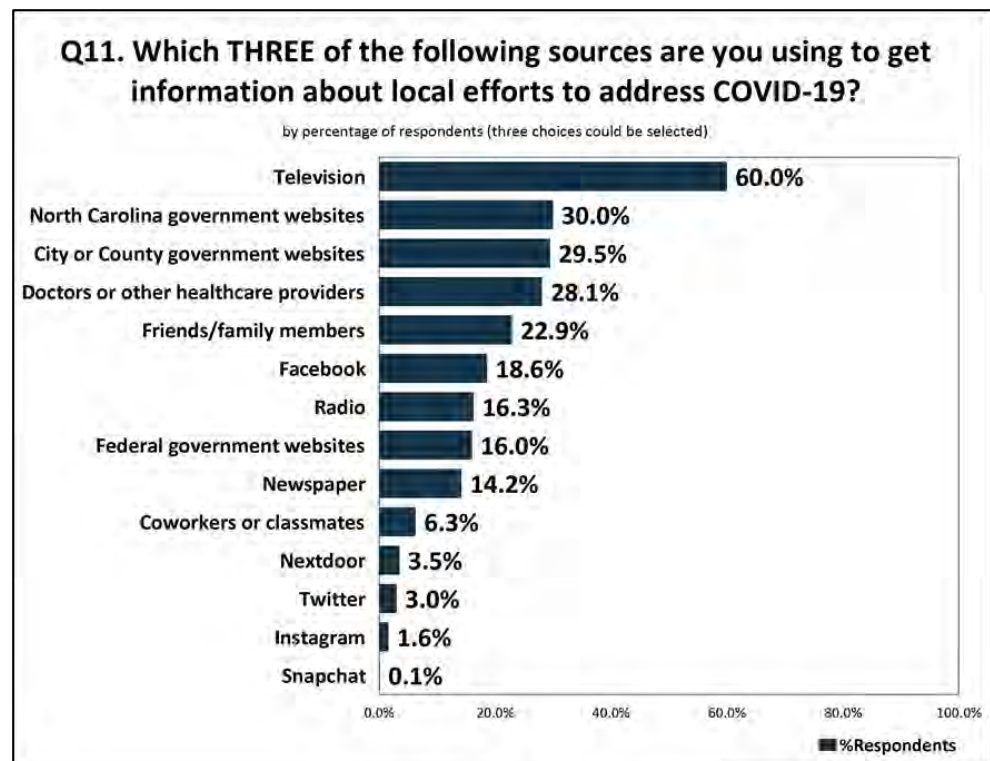




## Major Findings

**Three-fifths of respondents used television to get information about local efforts to address COVID-19 and think Guilford County communicated COVID-19 information very well or well to the community.**

- With regard to COVID-19, respondents were asked to rate how well Guilford County Government communicated information to residents. Sixty percent (60.4%) of respondents thought Guilford County Government communicated very well or well, 22.6% thought they did somewhat well, 11.0% thought not well at all, and 5.9% were not sure.
- When asked what three sources they used to get information about local efforts being done to address COVID-19, 60.0% indicated they used television, 30.0% used North Carolina government websites, 29.5% used City/County government websites, and 28.1% used doctors or other healthcare providers for information. The graph below shows the percentage of respondents that chose the information source as one of the three sources they used to get COVID-19 information.



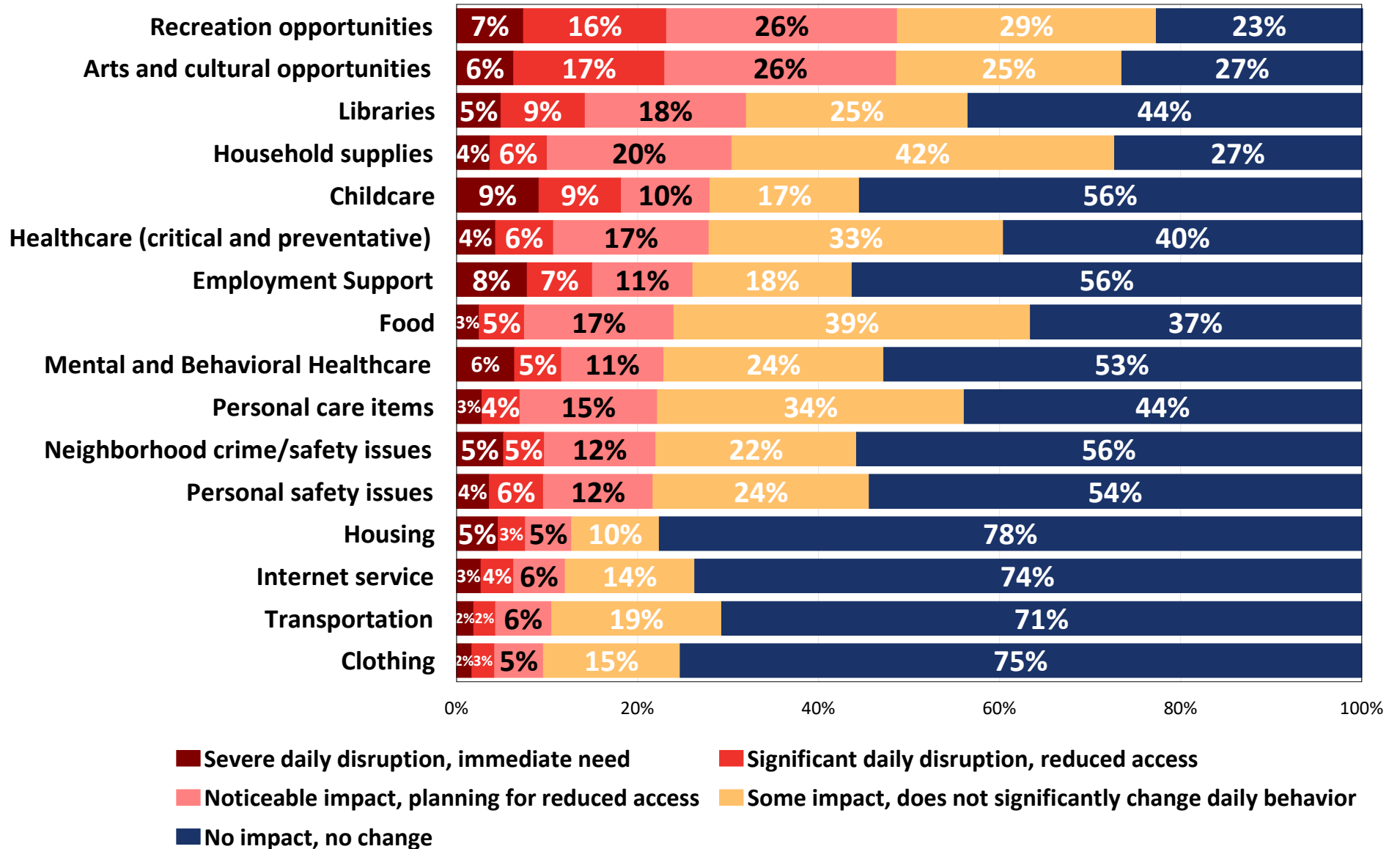
## Additional Findings

- In regards to employment, respondents were asked, from a list of eight (8) options, if any had occurred to them/household member due to the COVID-19 Pandemic.
  - 38.8% worked remotely or from home more than usual
  - 30.3% worked normal hours
  - 19.2% worked more hours than usual
  - 15.5% worked reduced hours
  - 11.2% lost their job
  - 9.3% were sick and unable to work
  - 8.1% were furloughed (not working and not terminated)
  - 6.8% worked with reduced pay
  - 24.6% indicated none of the options had happened to them
  
- 32.0% of respondents indicated that at least one member of their household attends school (pre-school, grade school, or college/university).
  - Of these respondents, 72.9% indicated the person attending school has access to high-speed internet (25 mbps download speed and 3 mbps upload speed), 21.8% indicated the person does, but the respondent was unsure of the speed, and 5.3% indicated that the person attending school does not have access to high-speed internet.
  - Almost all (97.9%) respondents attending school have access to a computer, tablet, or other device that would allow them to access a high-speed internet connection and participate virtually.
  - When asked to rate the affordability, availability, and reliability of the device used, 81.4% rated the availability as excellent/good, 73.9% rated the reliability as excellent/good, and 63.5% rated the affordability as excellent/good.

# **Section 2: Charts and Graphs of Overall Results**

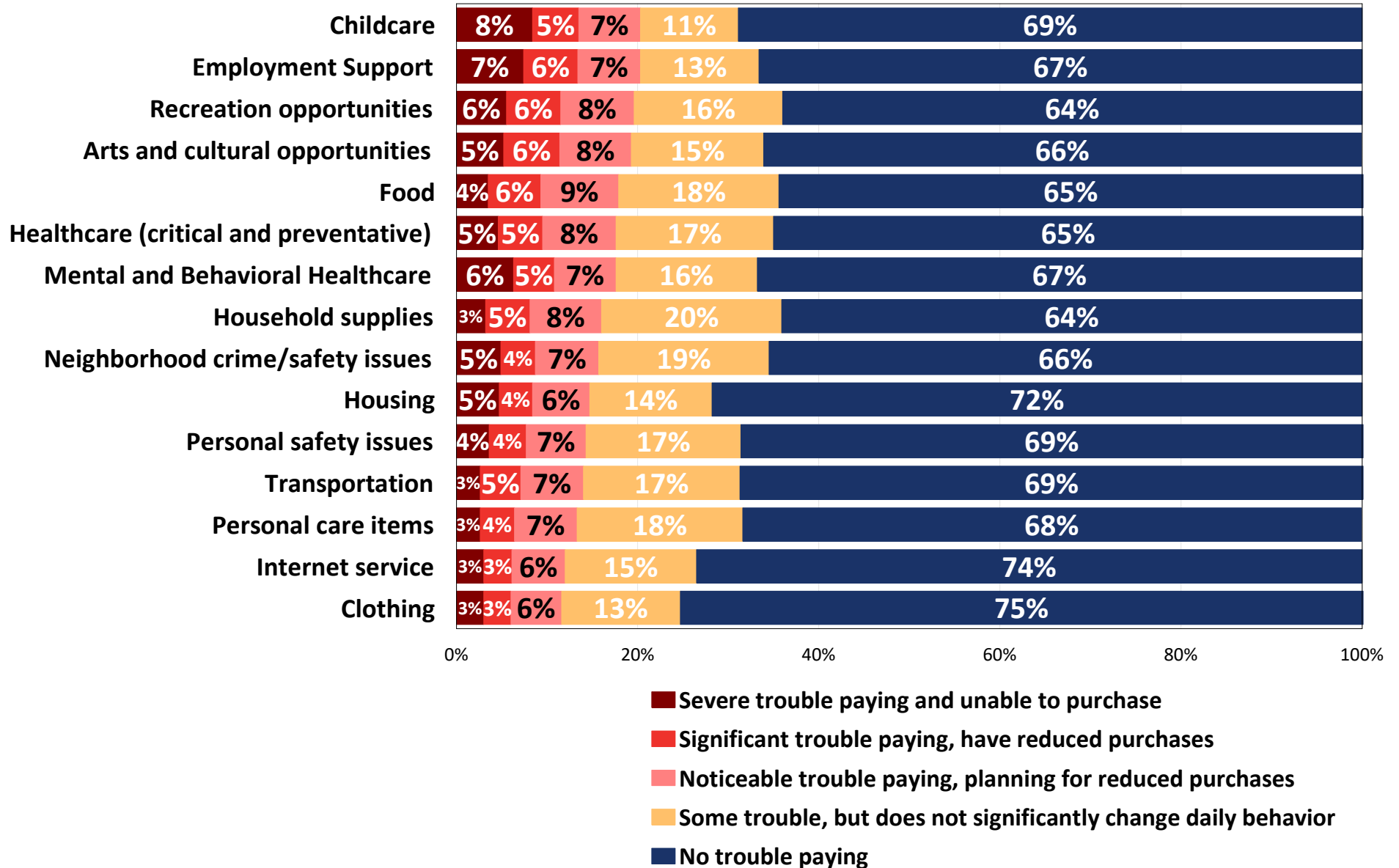
# Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic?

by percentage of respondents using a 5-point scale, where 5 means *severe daily disruption* and 1 means *no impact, no change* (excluding *not applicable* responses)



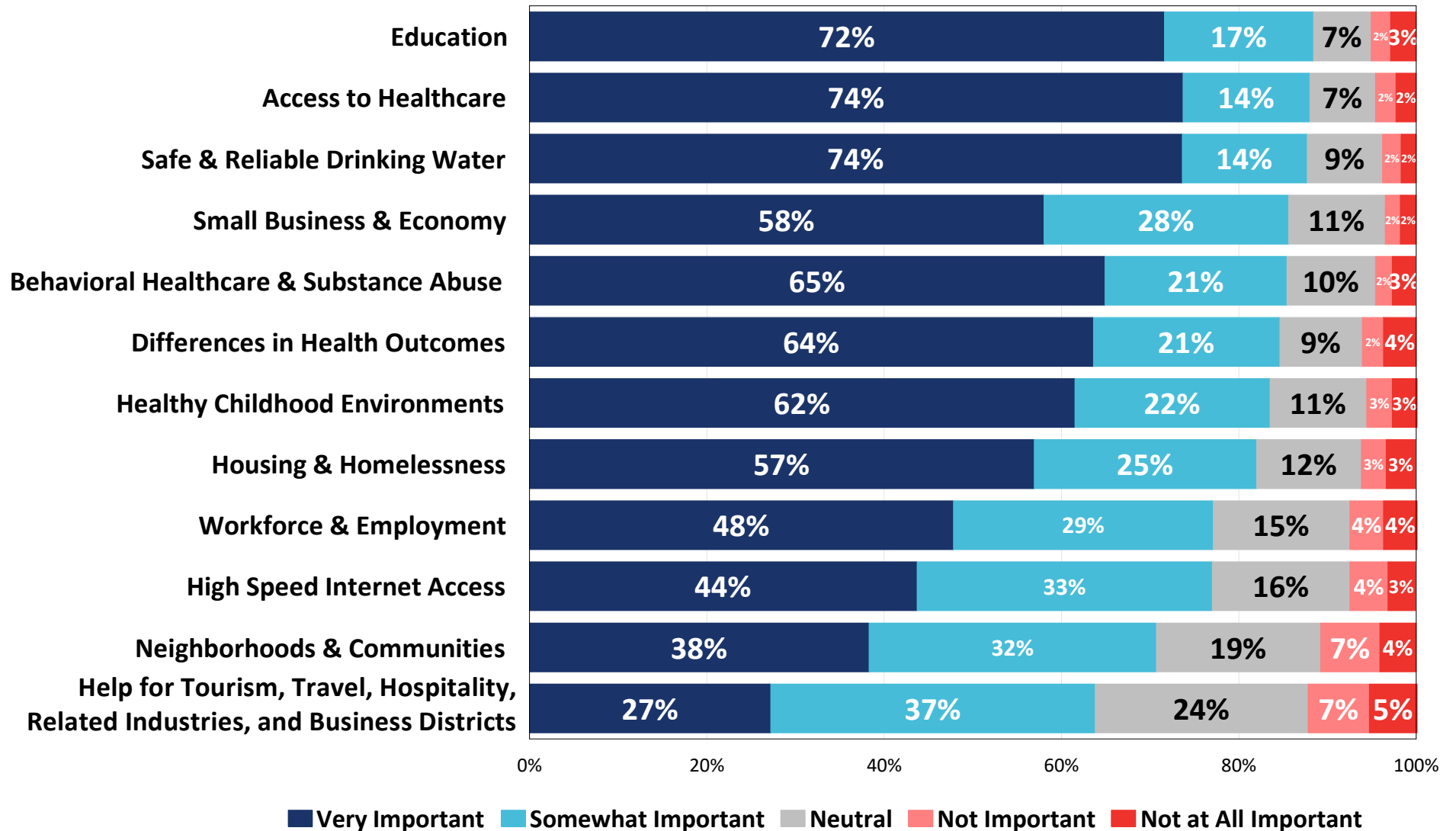
# Q2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic?

by percentage of respondents using a 5-point scale, where 5 means *severe trouble paying* and 1 means *no trouble paying* (excluding *not applicable* responses)



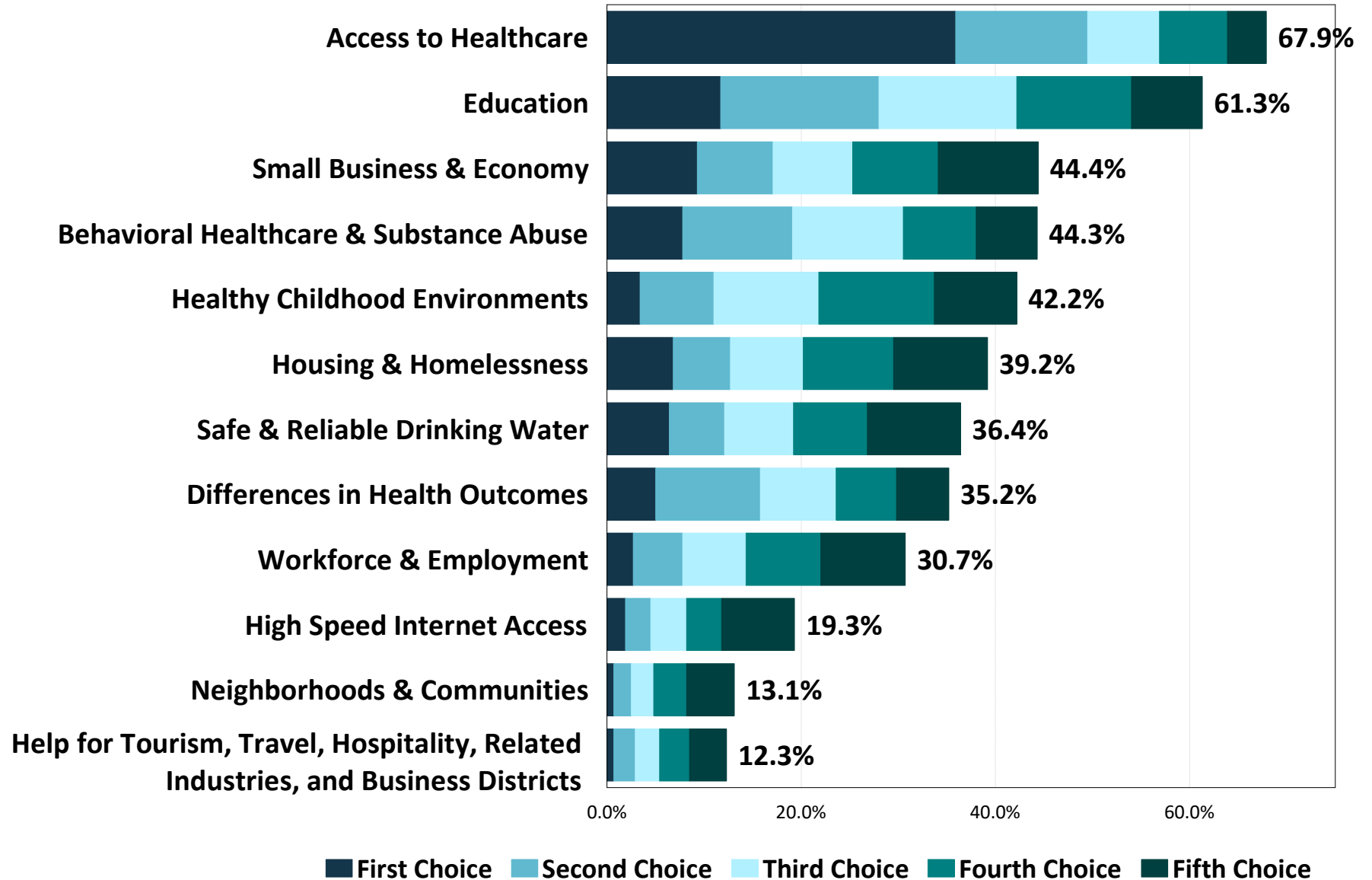
# Q3. How Important Do You Feel It Is To Invest In Each Of The Following Areas, With Federal COVID Recovery Funds, To Help Residents And Recover From The Pandemic

by percentage of respondents using a 5-point scale, where 5 means *very important* and 1 means *not at all important* (excluding *don't know* responses)



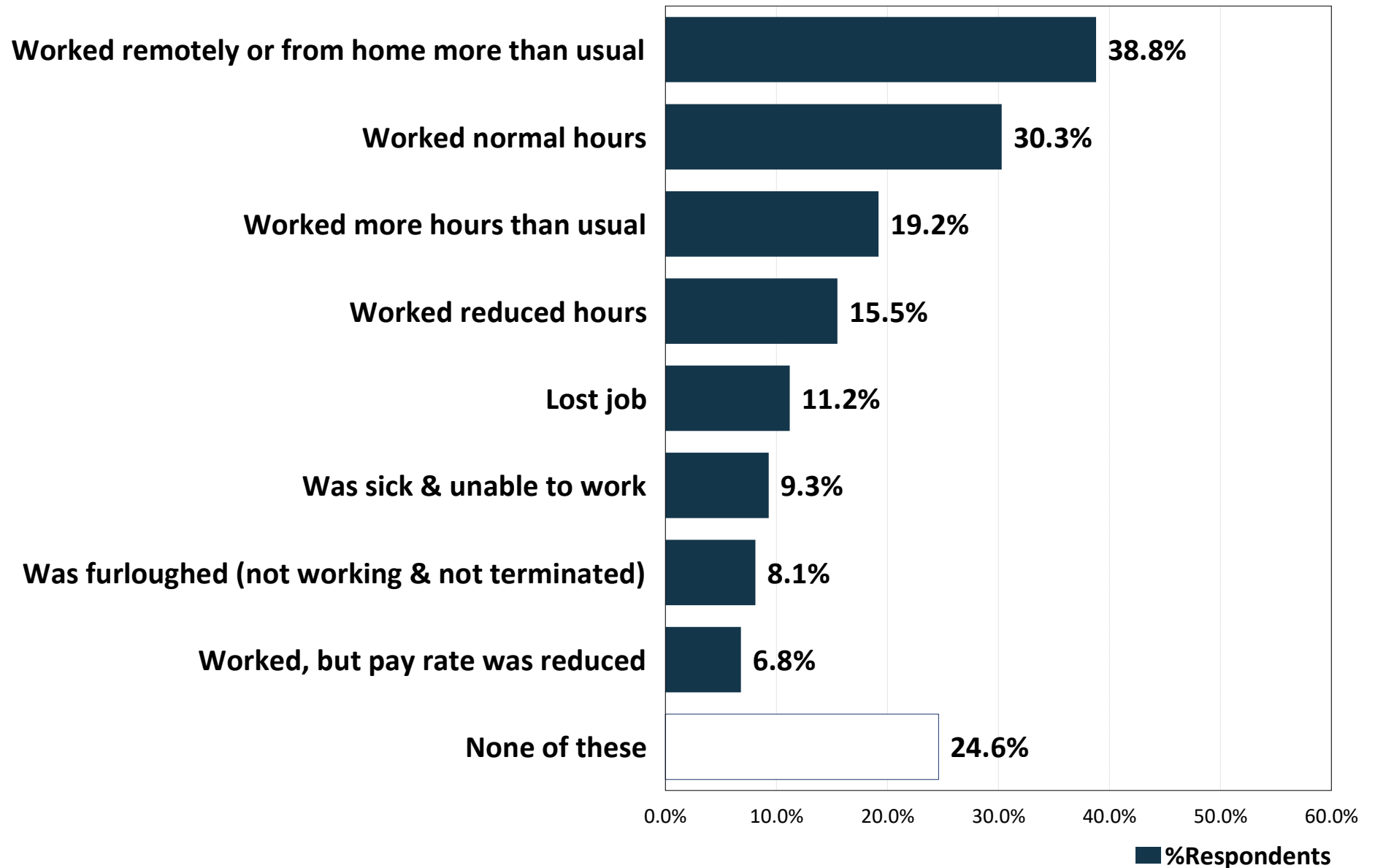
# Q4. Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment?

by the sum percentage of respondents who chose the item as one of their top five choices



# Q6. Did any of the following happen to you or someone in your household's employment due to the COVID-19 pandemic?

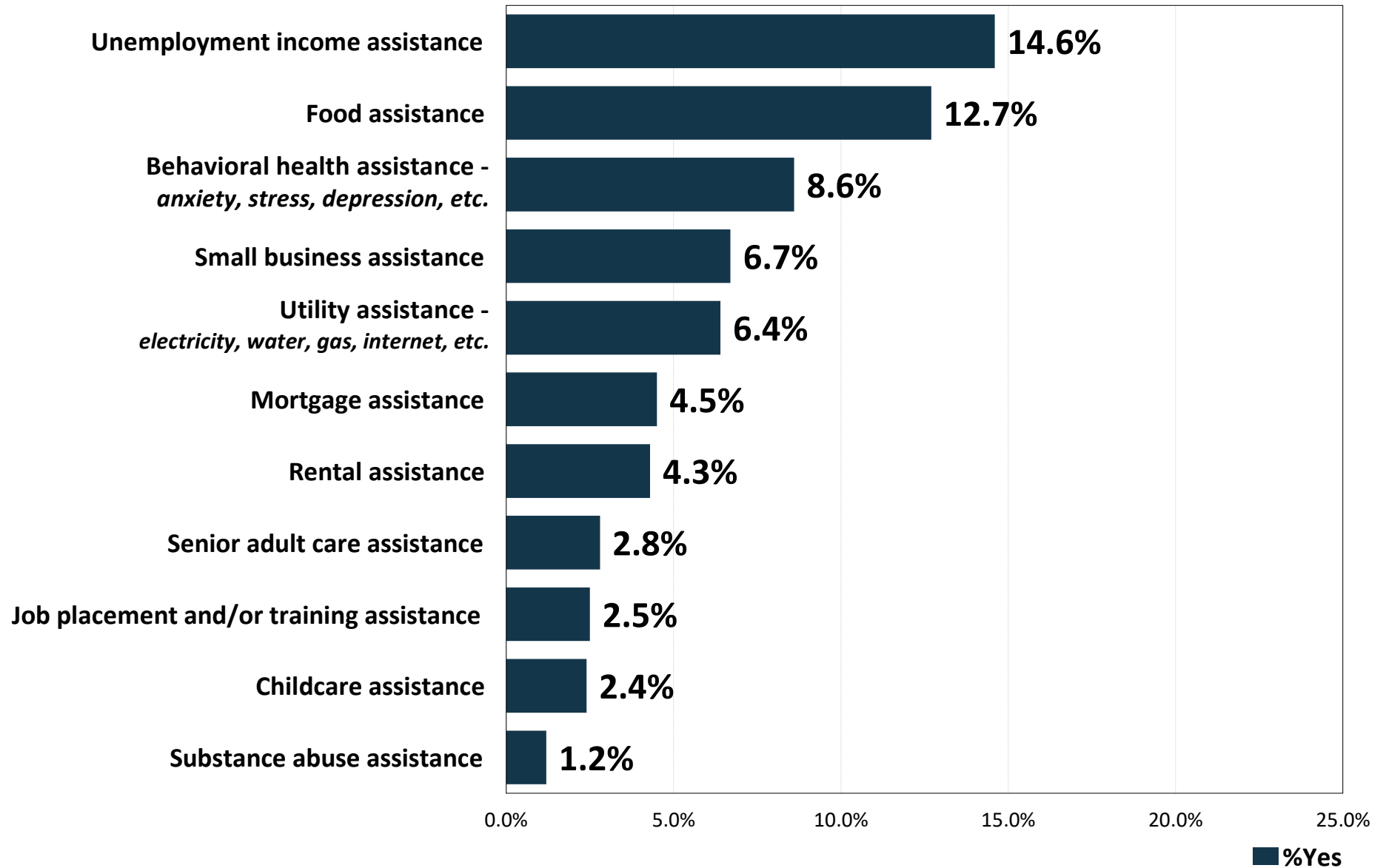
by percentage of respondents (multiple choices could be selected)





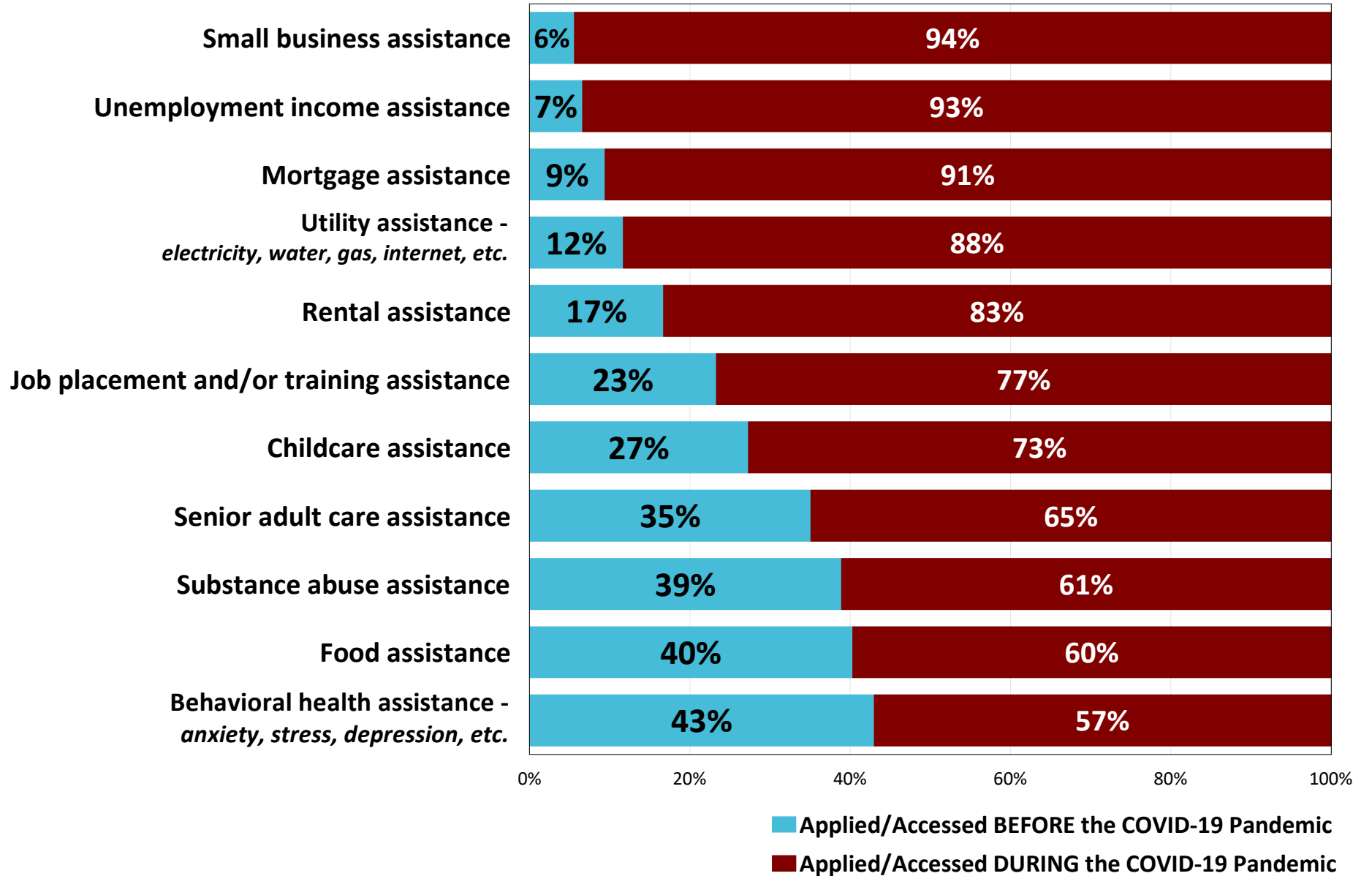
# Q7. Please indicate if you or someone in your household has applied for or accessed any of the following assistance programs.

by percentage of respondents



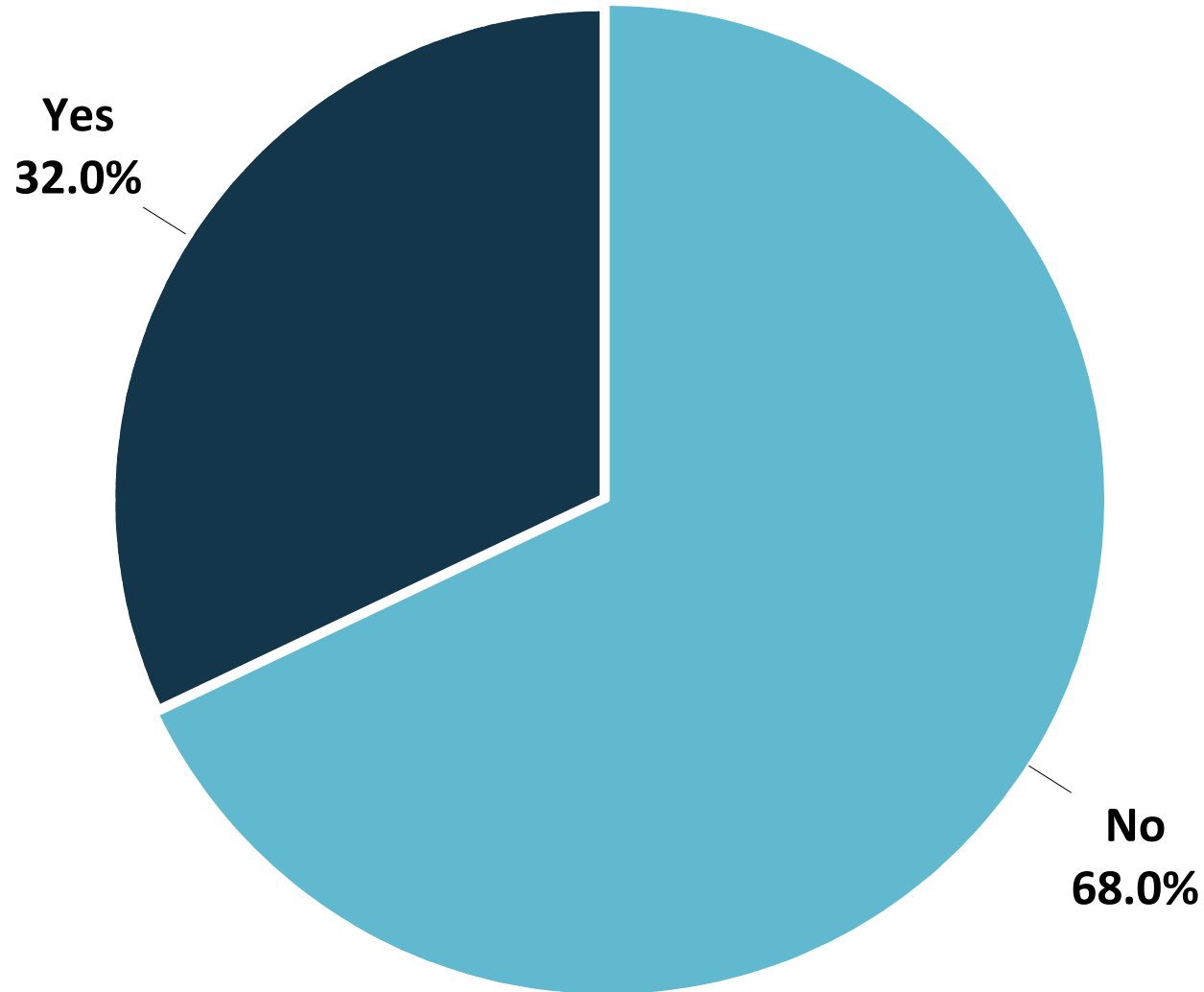
# Q7. When did you apply/access the following assistance program(s)?

by percentage of respondents



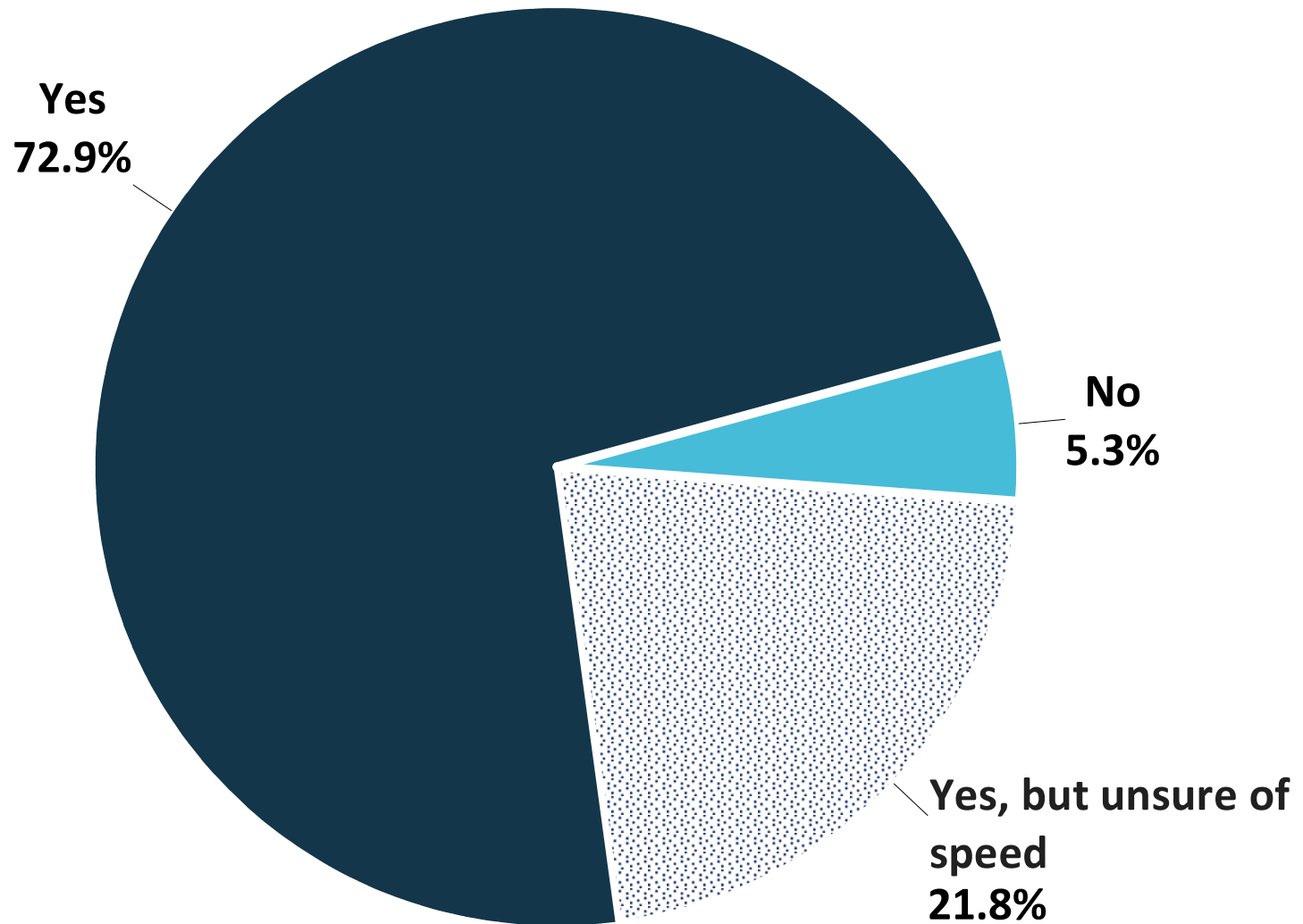
## Q9. Is anyone in your home attending school (pre-school, grade school, or a college/university)?

by percentage of respondents (without *not provided* responses)



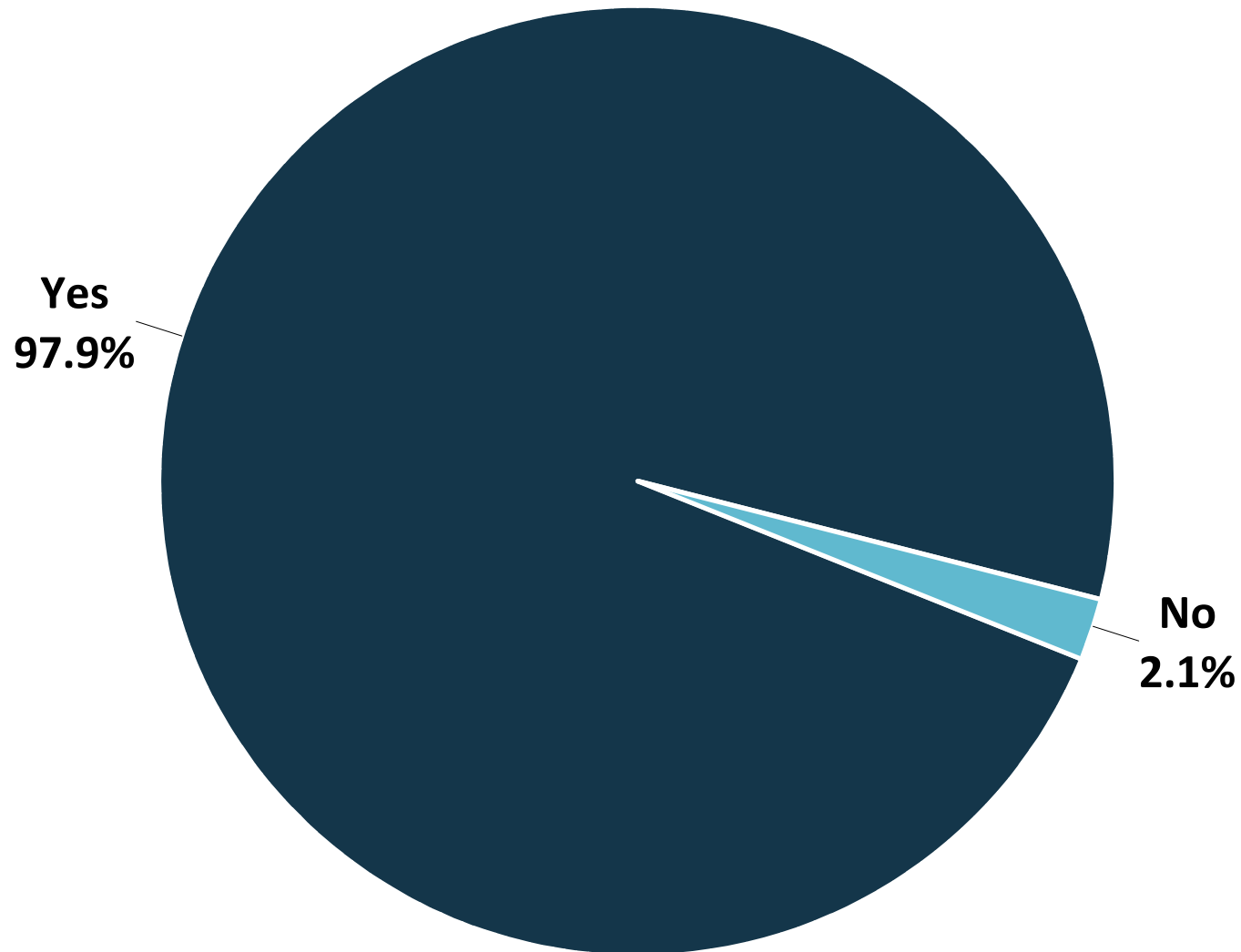
# Q9a. Does the person attending school have access to high-speed internet (25 Mbps download speed and 3 Mbps upload speed)?

by percentage of respondents that have a household member in school (without *not provided* responses)



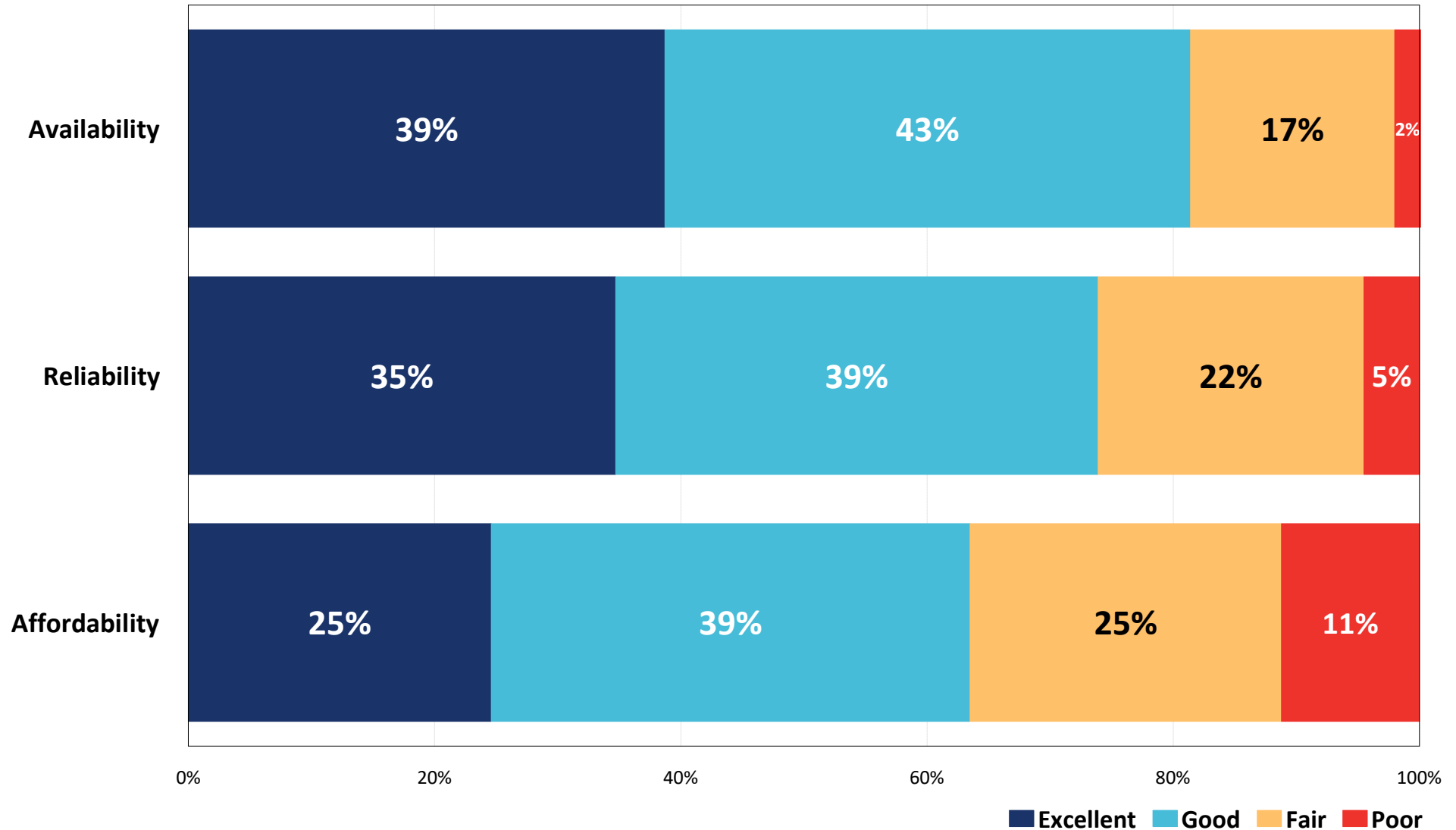
## Q9b. Does the person attending school have access to a computer, tablet, or other device that would allow them to access a high-speed internet connection and participate virtually?

by percentage of respondents that have a household member in school (without *not provided* responses)



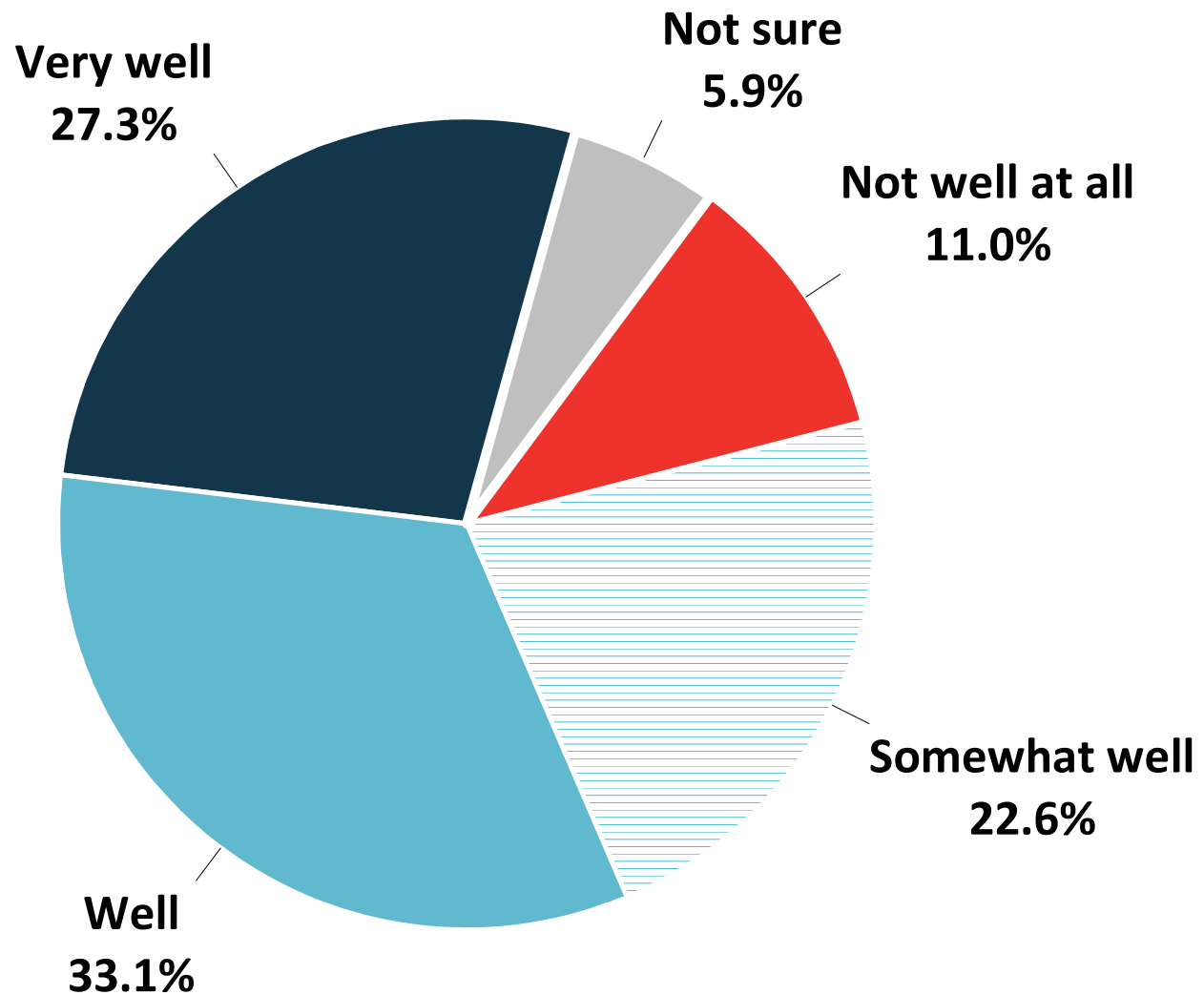
# Q9c. How would the person attending school rate the affordability, availability and reliability of the device they use for high-speed internet connection?

by percentage of respondents, that have a household member in school, using a 4-point scale, where 4 means *excellent* and 1 means *poor* (excluding *not applicable* responses)



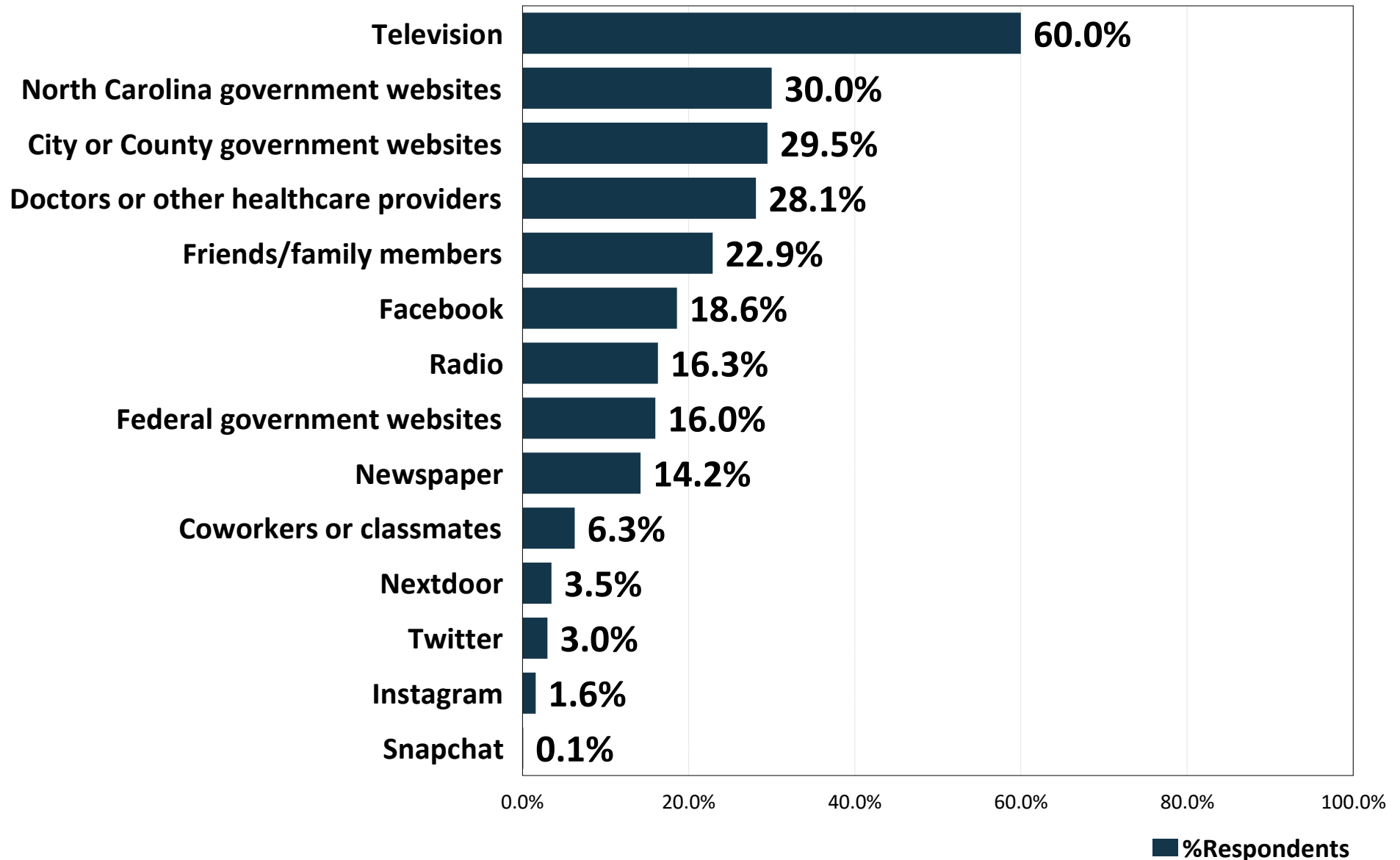
# Q10. How well did Guilford County Government communicate information to you with regards to COVID-19?

by percentage of respondents (without *not provided* responses)



# Q11. Which THREE of the following sources are you using to get information about local efforts to address COVID-19?

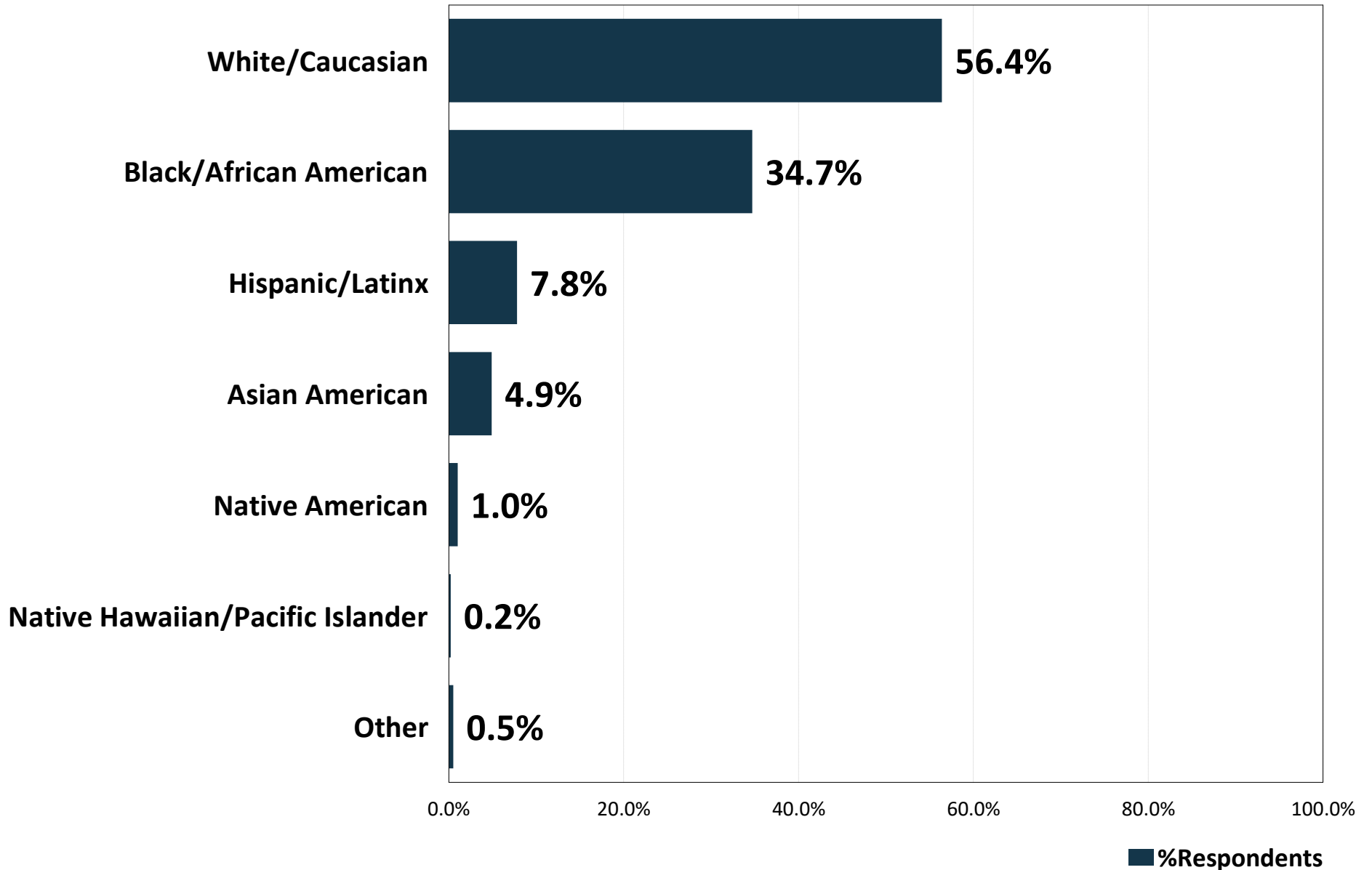
by percentage of respondents (three choices could be selected)





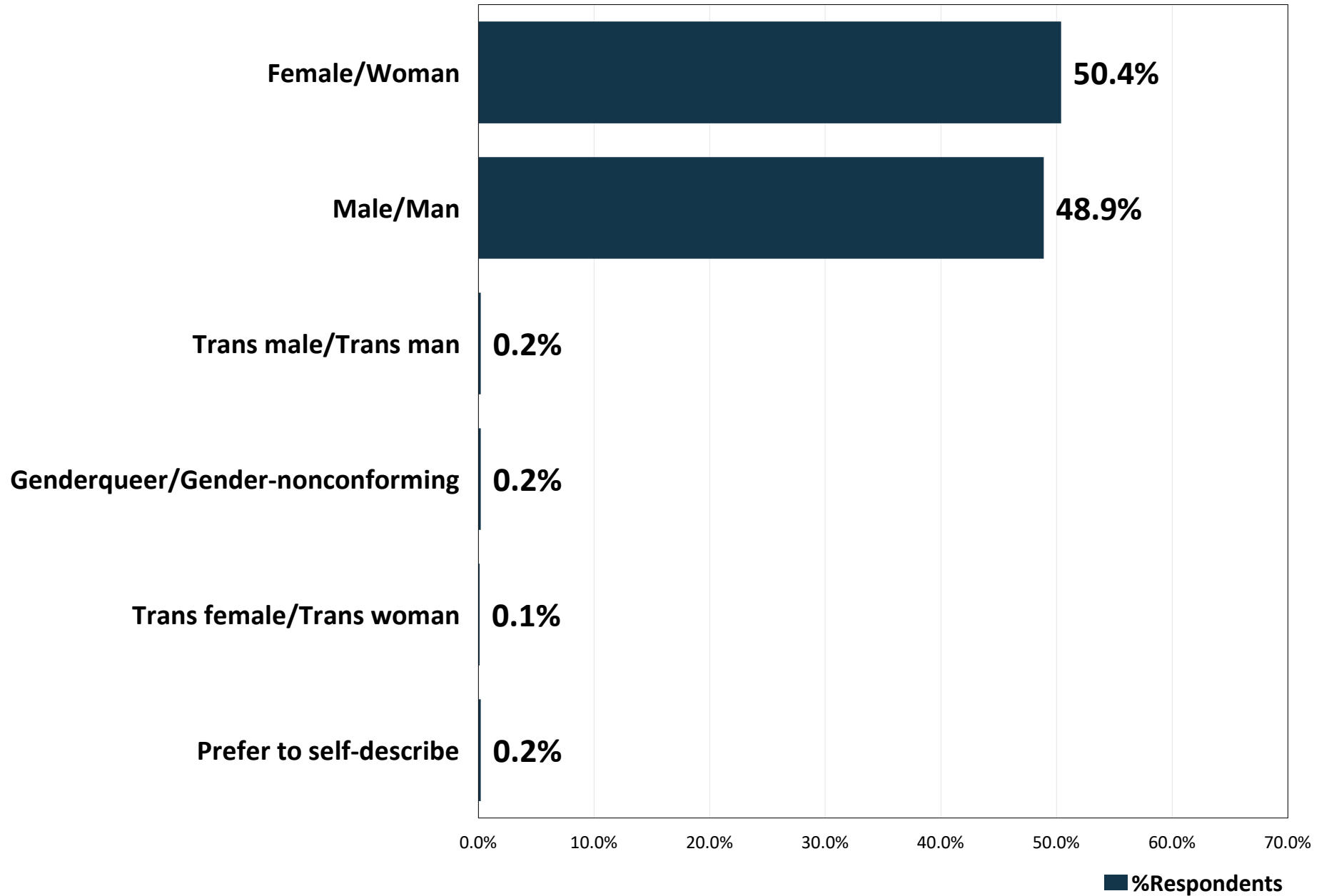
# Demographics: Q12. Which of the following best describes your race/ethnicity?

by percentage of respondents (multiple choices could be selected)



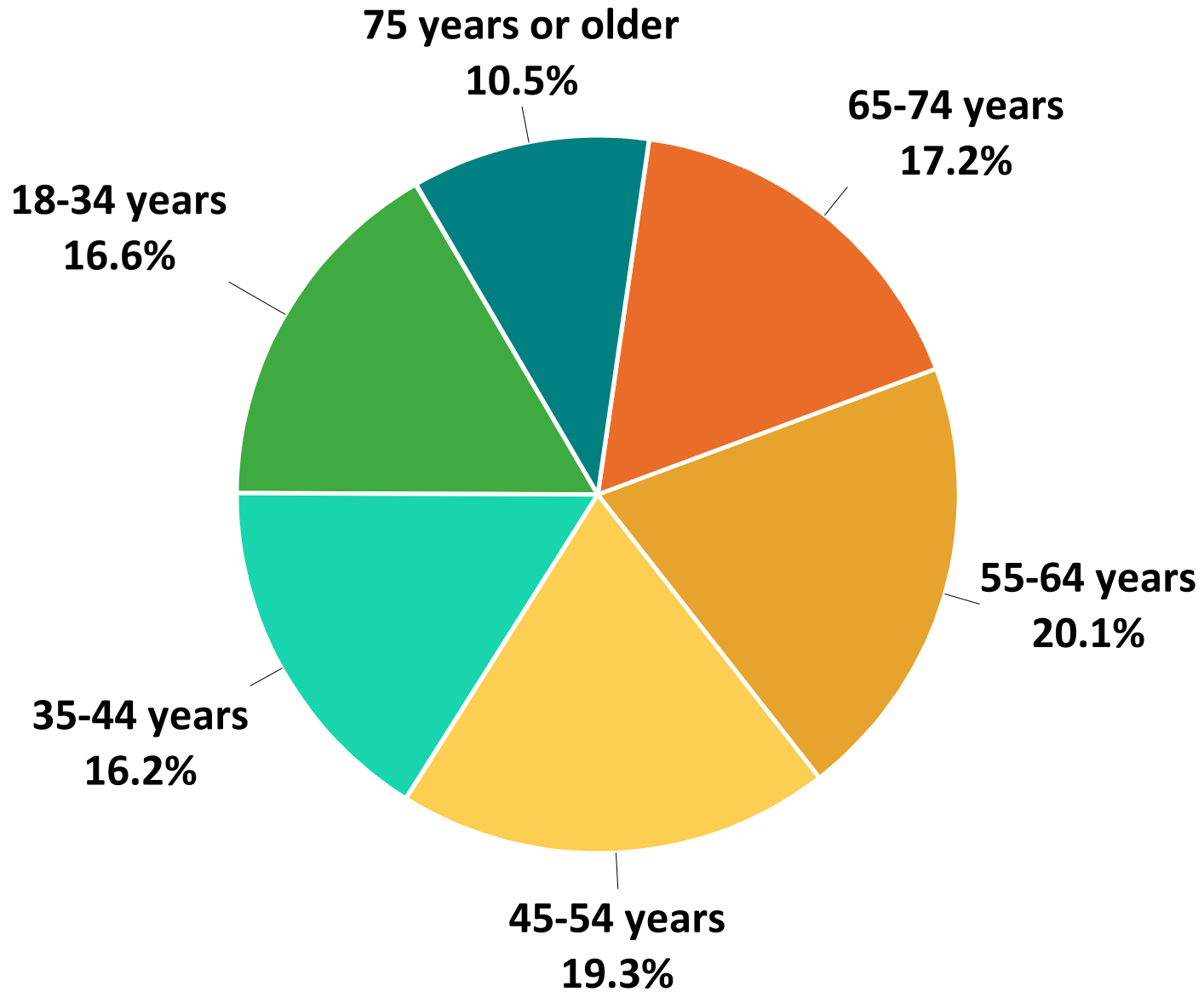
# Demographics: Q13. What is your current gender identity?

by percentage of respondents (excluding *not provided* responses)



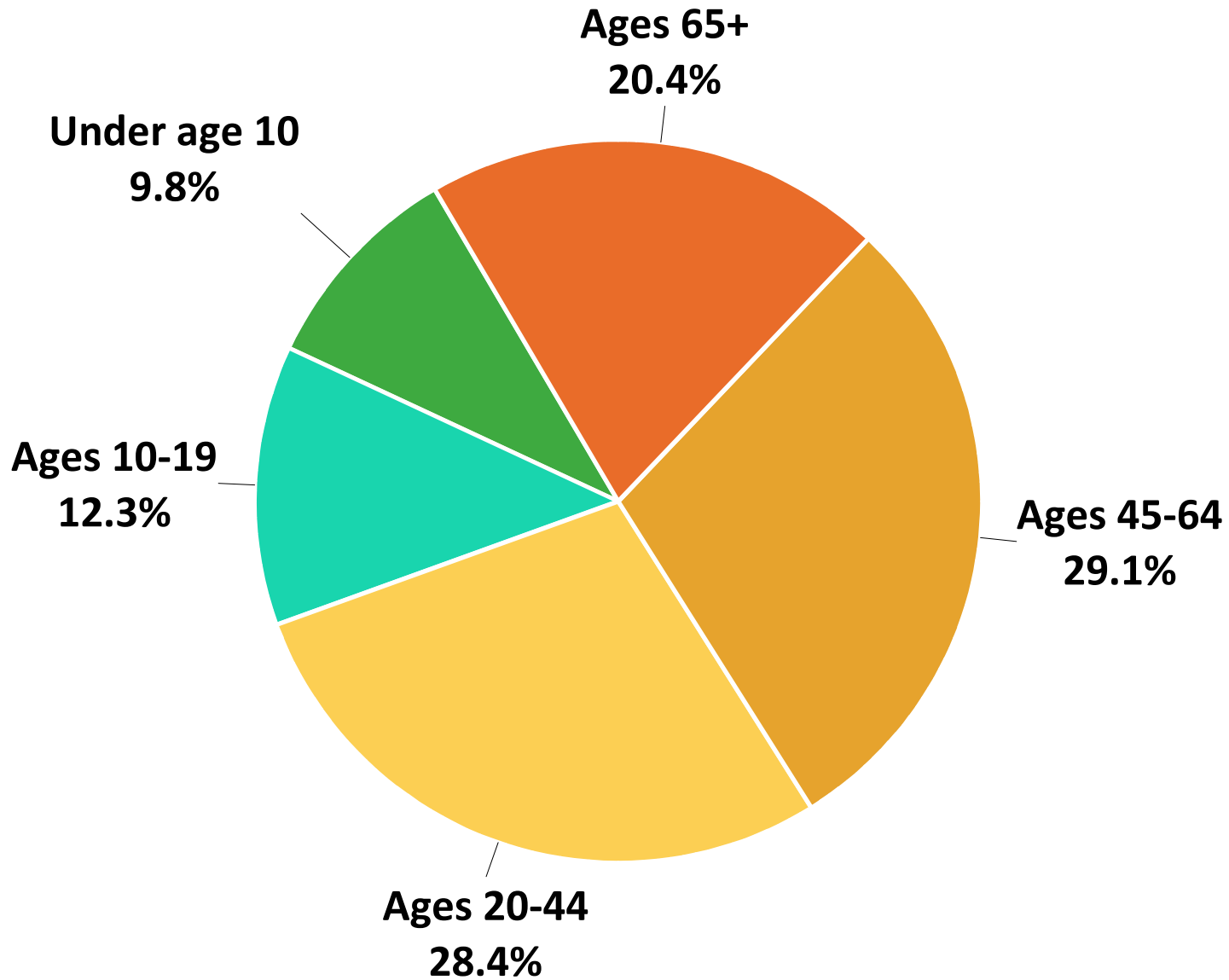
## Demographics: Q14. What is your age?

by percentage of respondents (excluding *not provided* responses)



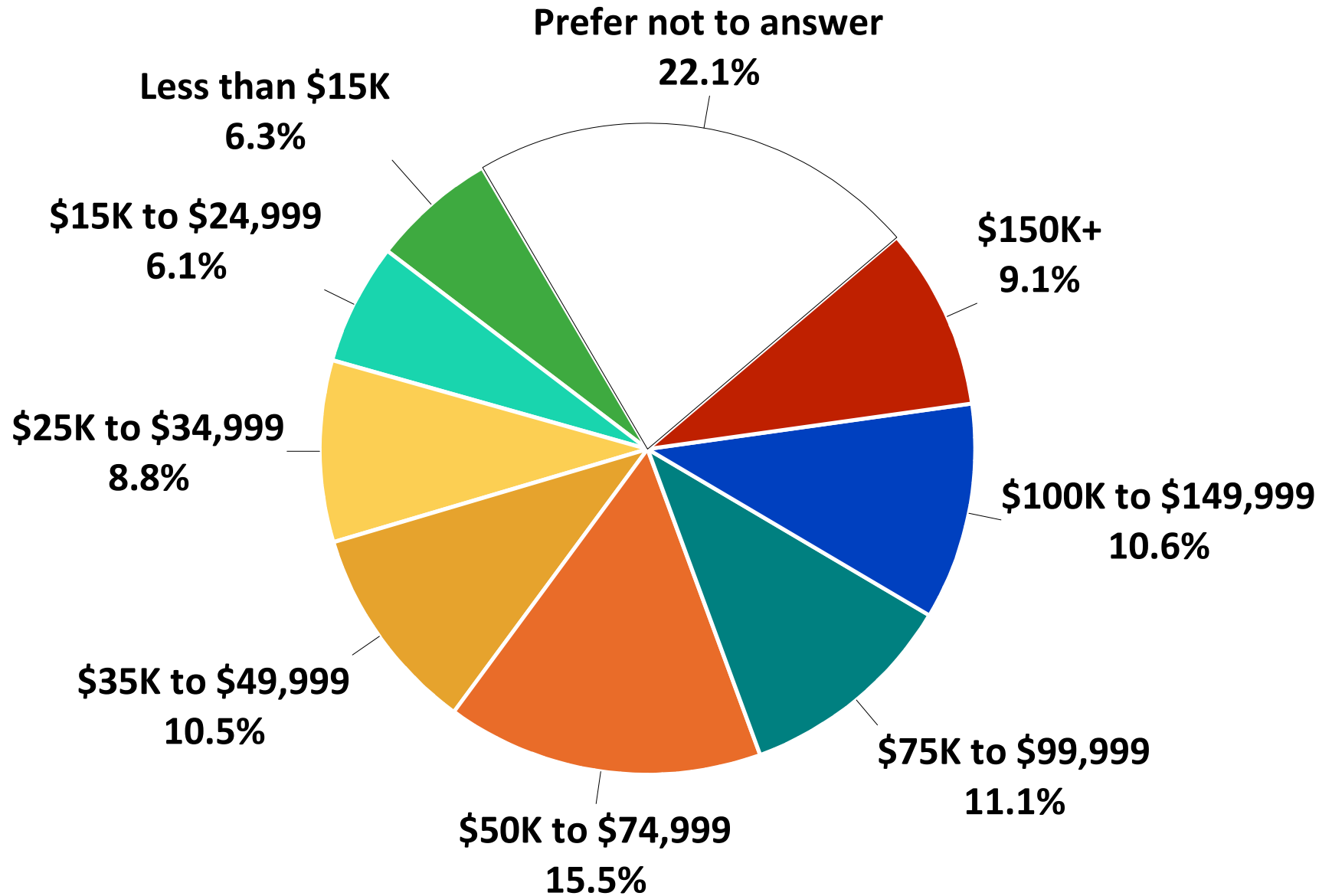
# Demographics: Q15. Including yourself, how many persons of each age are currently living in your household?

by percentage of respondents



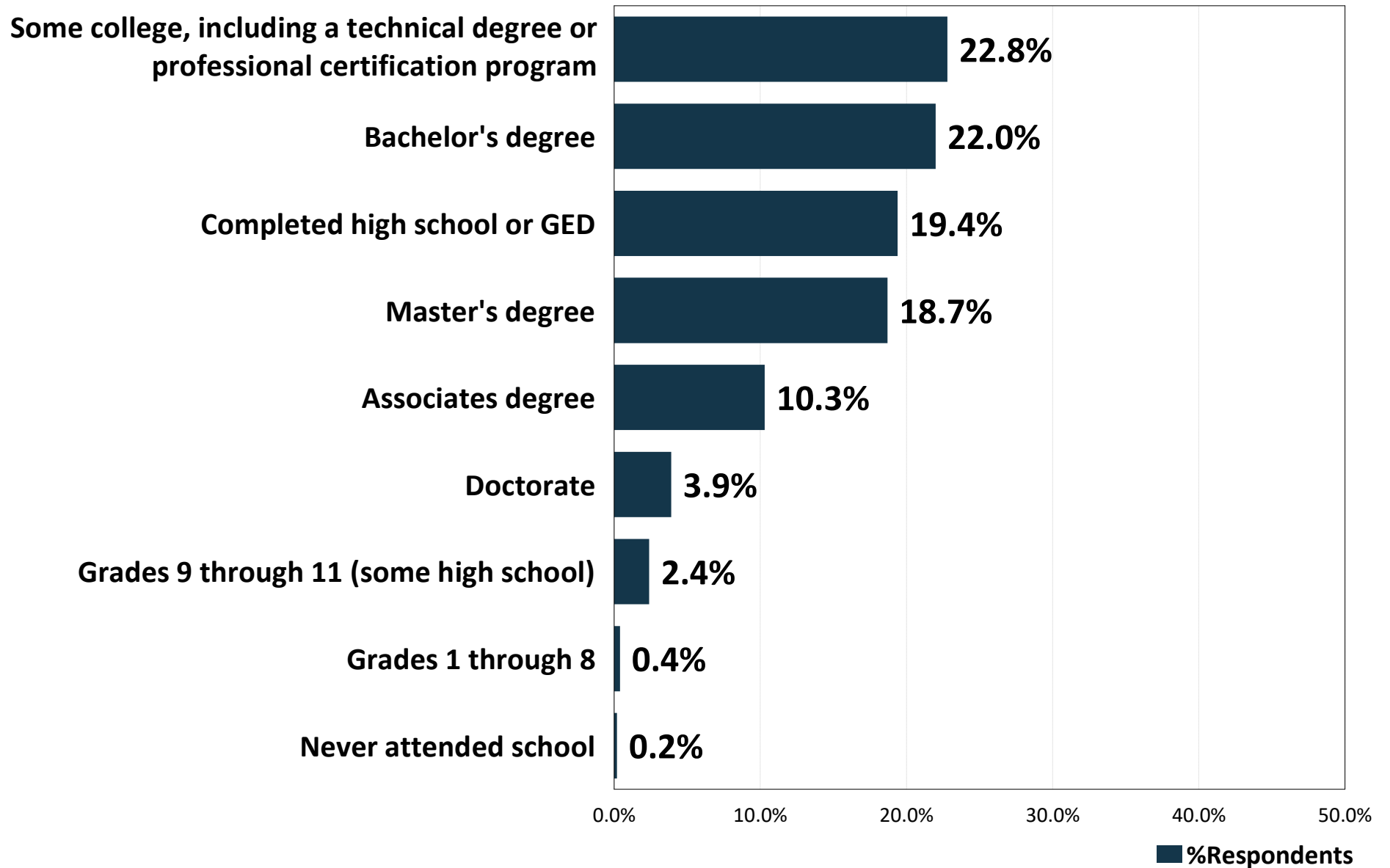
# Demographics: Q16. Approximately, what is your total annual household income before tax?

by percentage of respondents



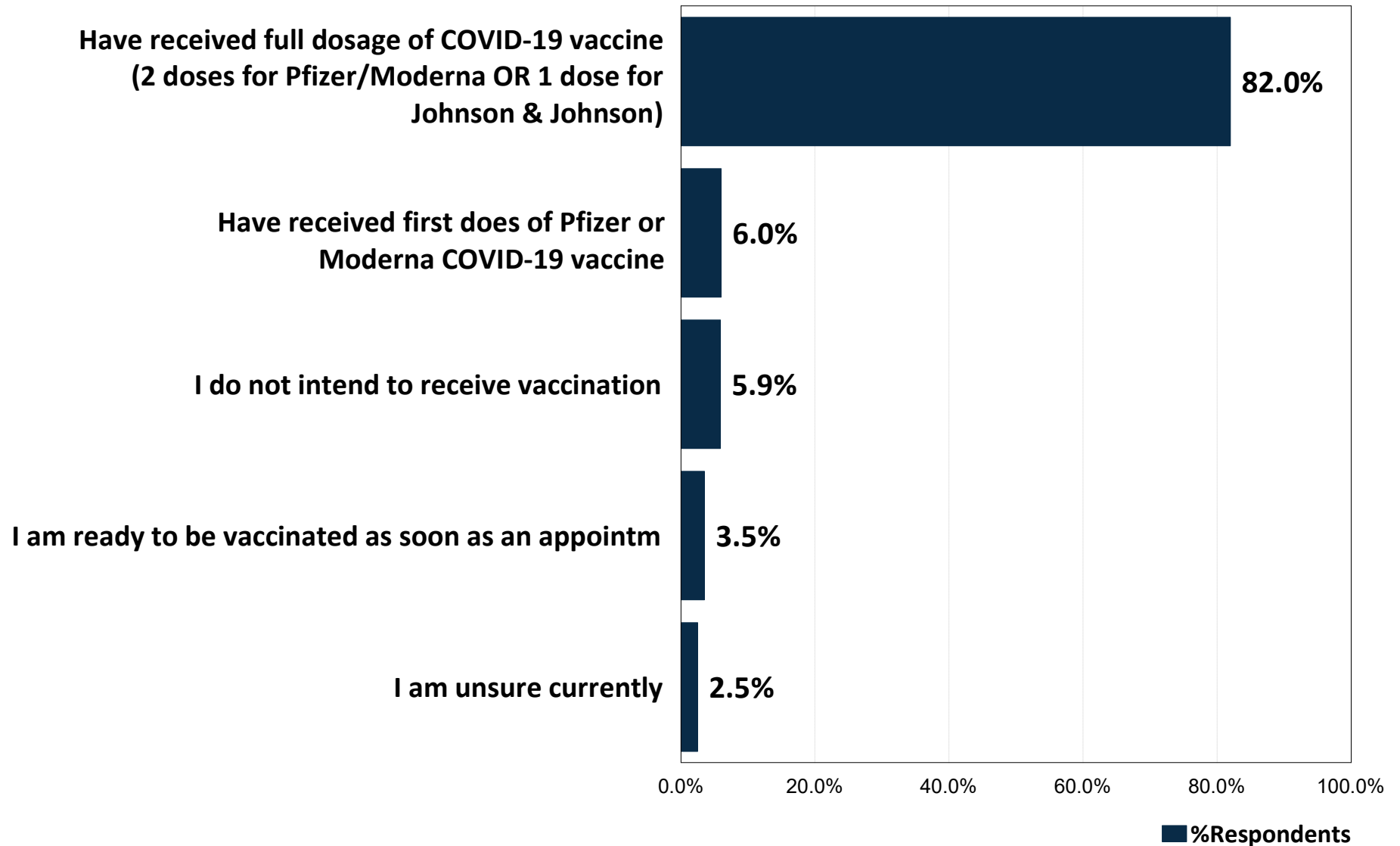
# Demographics: Q17. What is the highest level of education you completed?

by percentage of respondents (excluding *not provided* responses)



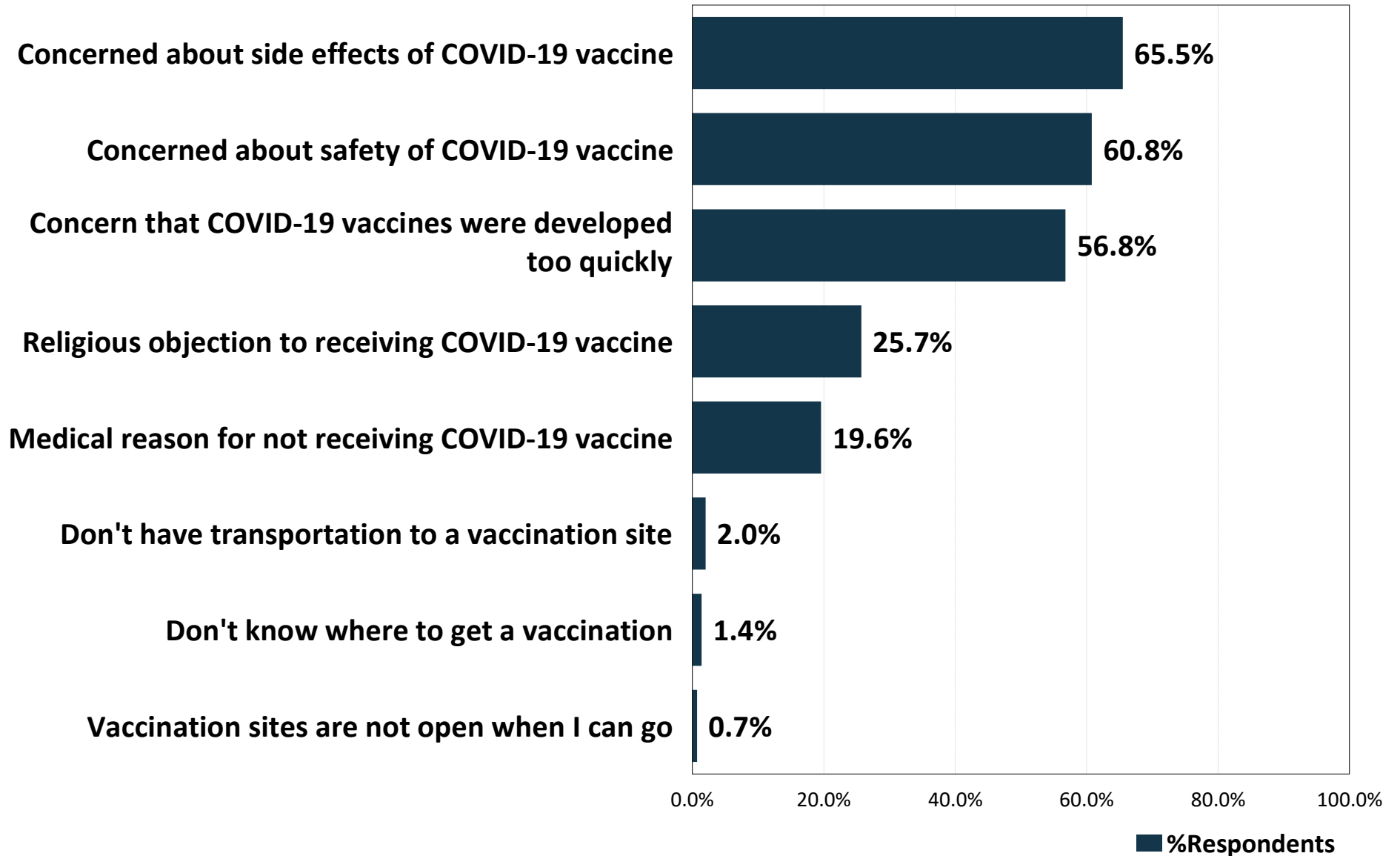
# Demographics: Q18. Which option best describes your plans with respect to the COVID-19 vaccine?

by percentage of respondents (excluding *not provided* responses)



# Demographics: Q19. Which of the following, if any, would be reasons you are unsure of or not getting a COVID-19 vaccine?

by percentage of respondents (multiple choices could be selected)



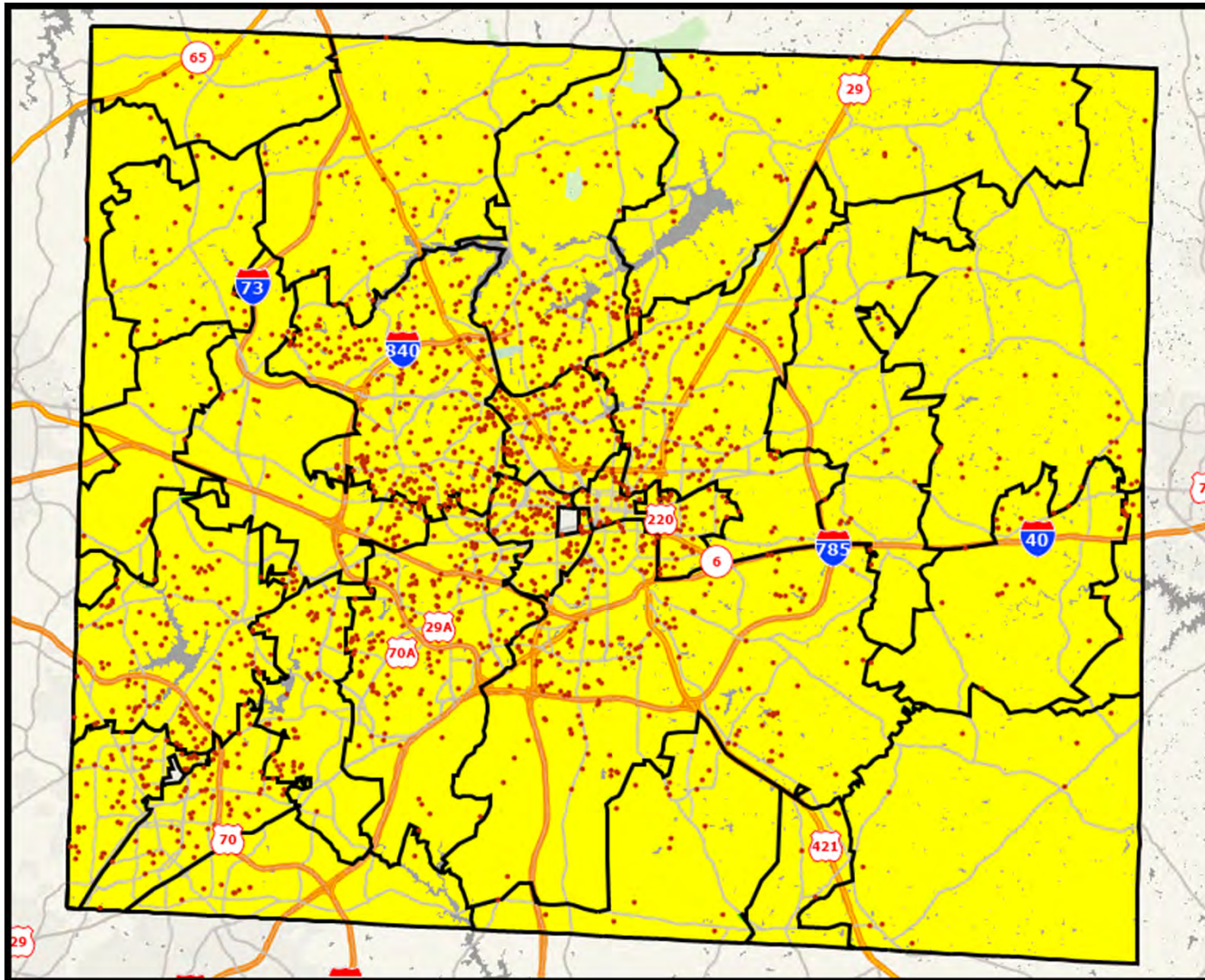


# **Section 3: GIS Mapping**

# 2021 Guilford County Community Survey

Findings Report: Guilford County Community Survey (2021)

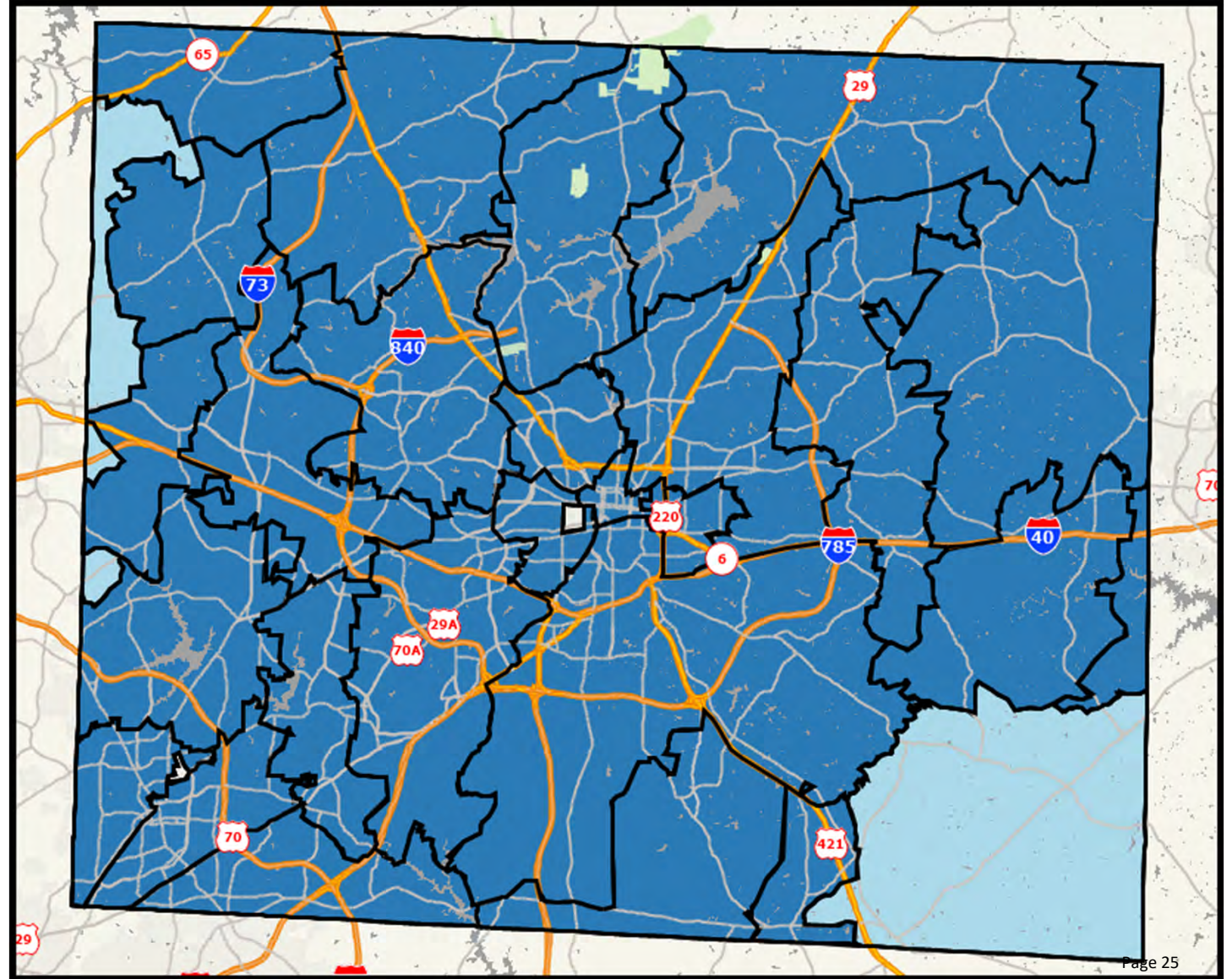
*Guilford County, North Carolina*



## Location of Respondents

*Boundaries Show Zip Codes*

# Q3-1. Importance of Investing in Access to Healthcare: enhance capacity of public healthcare facilities and resident access to healthcare services to meet pandemic operational needs, prevent the pandemic's spread, and address the short- and long-term health impacts of the pandemic

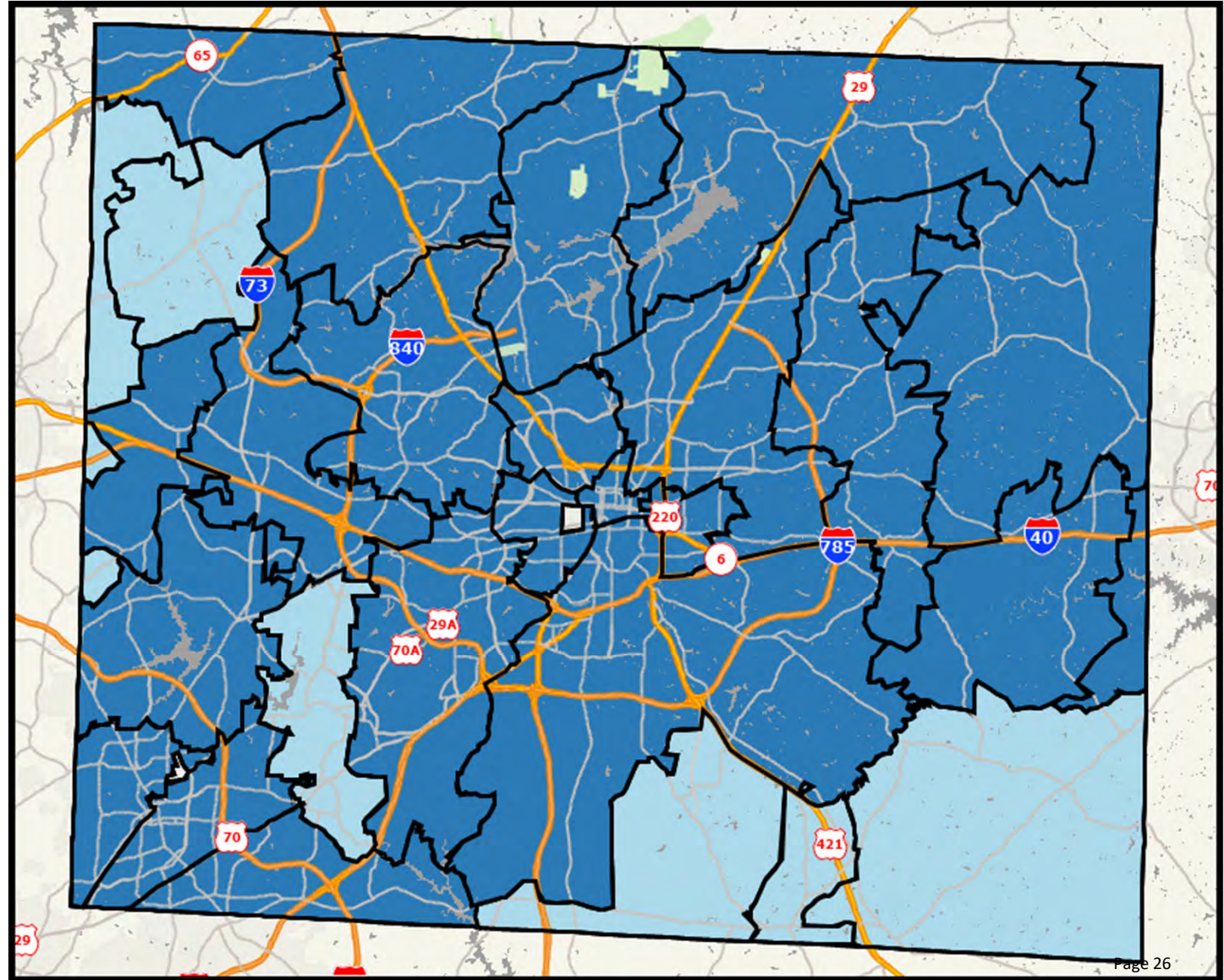


## Legend

- Very Important
- Important
- Neutral
- Not Important
- Not at All Important
- No Response

### Q3-2. Importance of Investing in Differences in Health Outcomes:

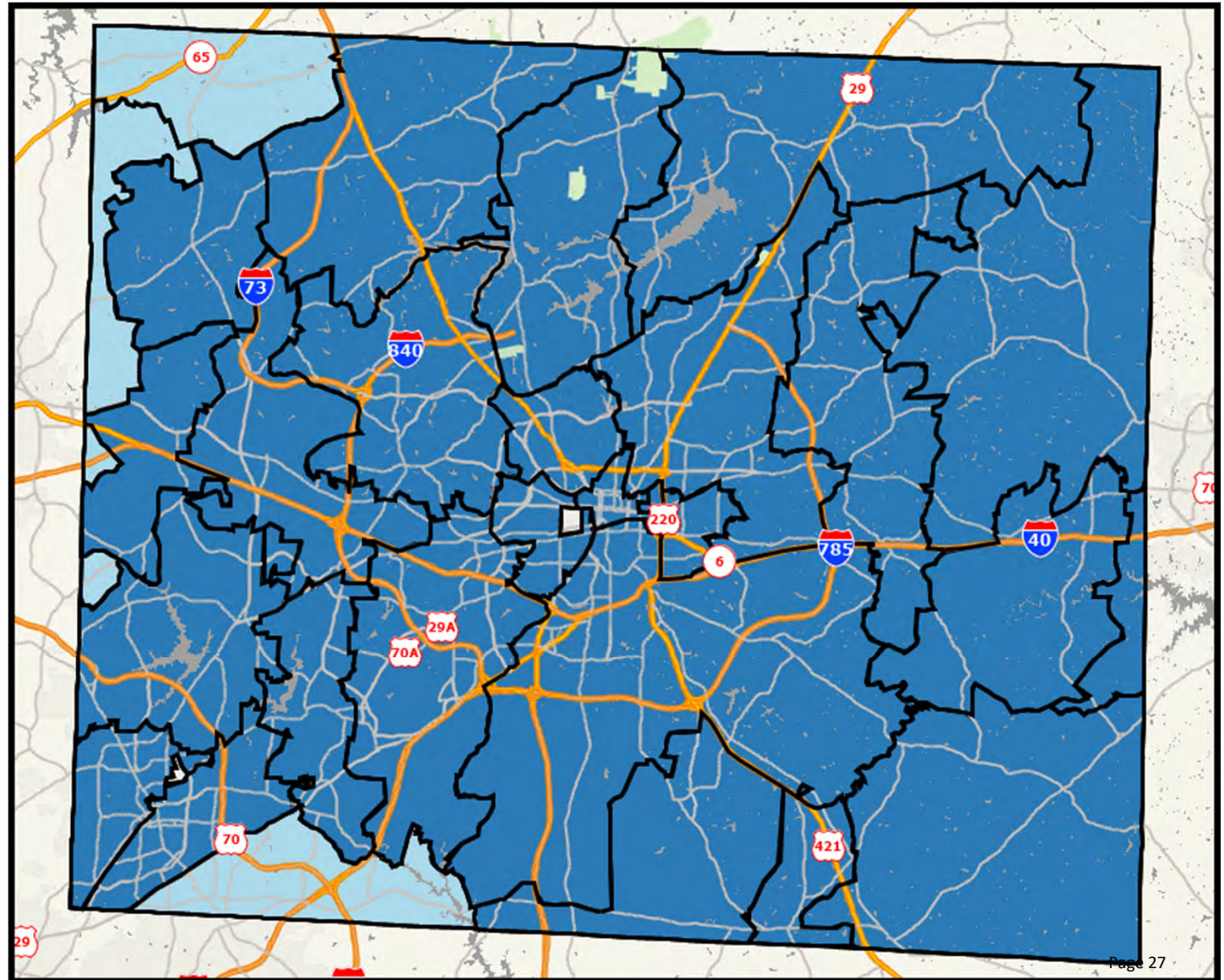
investments in resources to meet health needs, care for those impacted by the virus, and services that address differences in health that are closely linked with social, economic, and/or environmental disadvantage



### Legend

- Very Important
- Important
- Neutral
- Not Important
- Not at All Important
- No Response

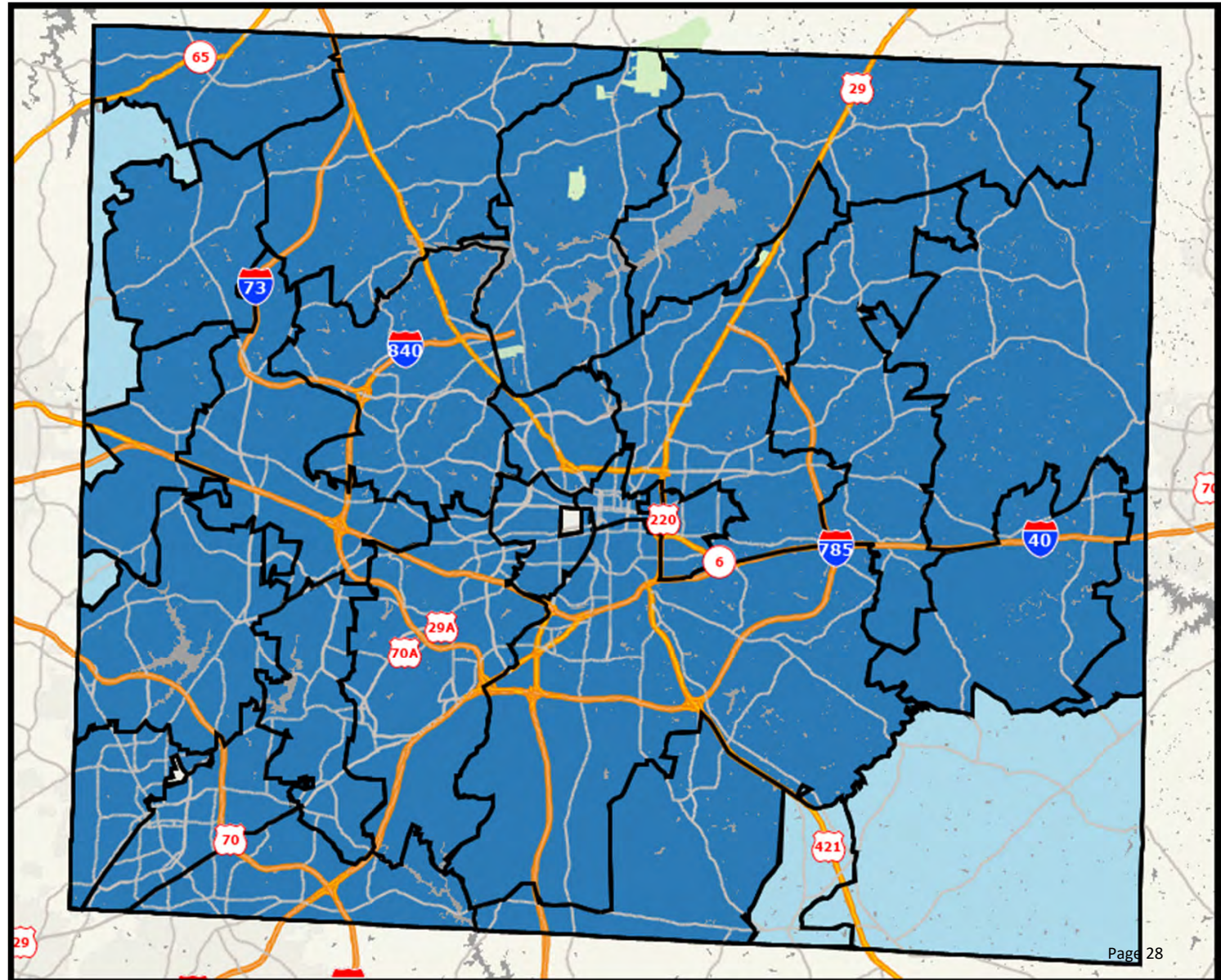
# Q3-3. Importance of Investing in Behavioral Healthcare and Substance Abuse: including mental health treatment, crisis intervention, and substance misuse treatment



## Legend

- Very Important
- Important
- Neutral
- Not Important
- Not at All Important
- No Response

# Q3-4. Importance of Investing in Education: investments in support services for students' academic, social, emotional, and mental health needs to address educational disparities made worse by the pandemic

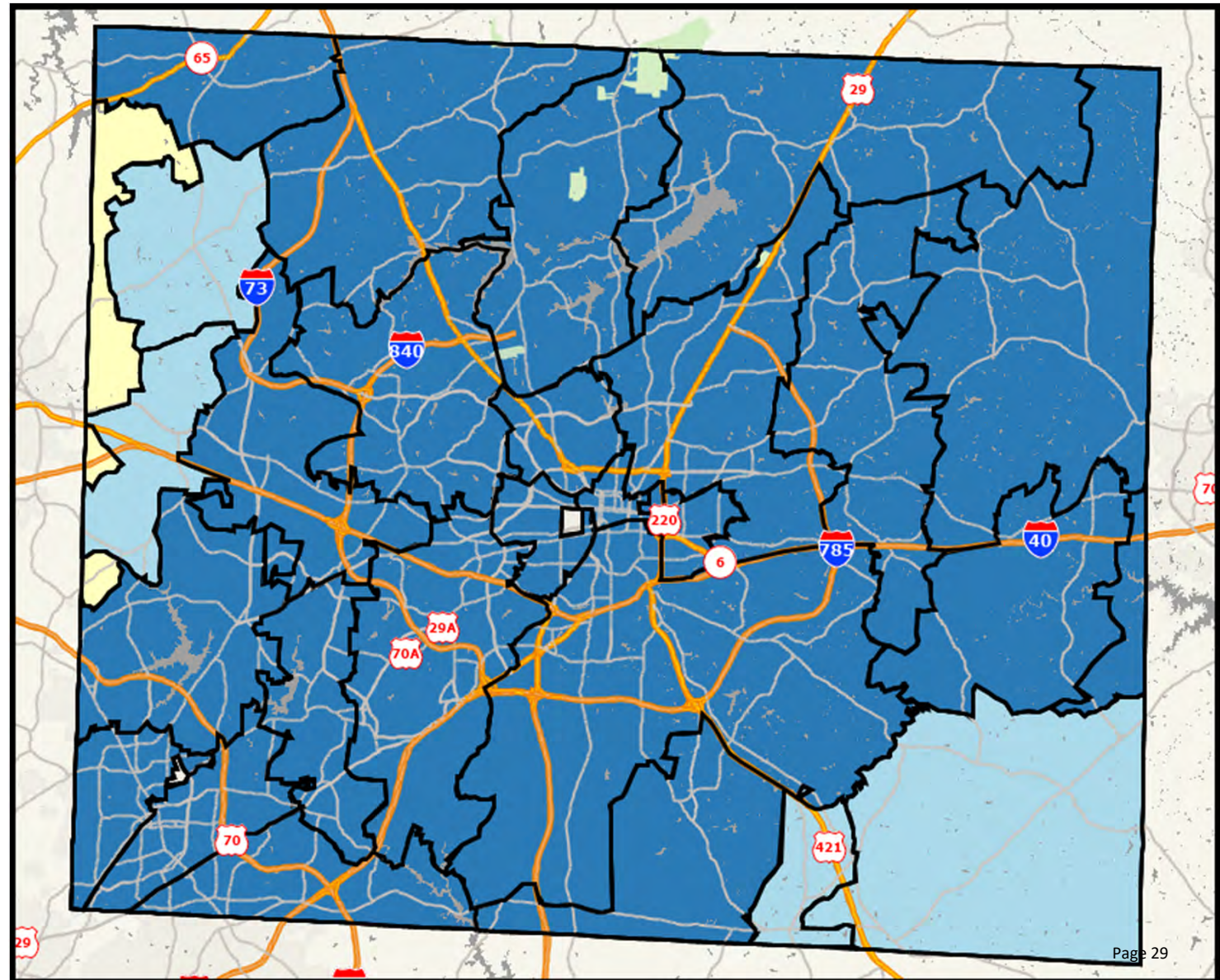


## Legend

- Very Important
- Important
- Neutral
- Not Important
- Not at All Important
- No Response

# Q3-5. Importance of Investing in Healthy Childhood Environments:

investments in childcare, home visiting programs for families with young children, and enhanced services for child welfare-involved families and foster youth

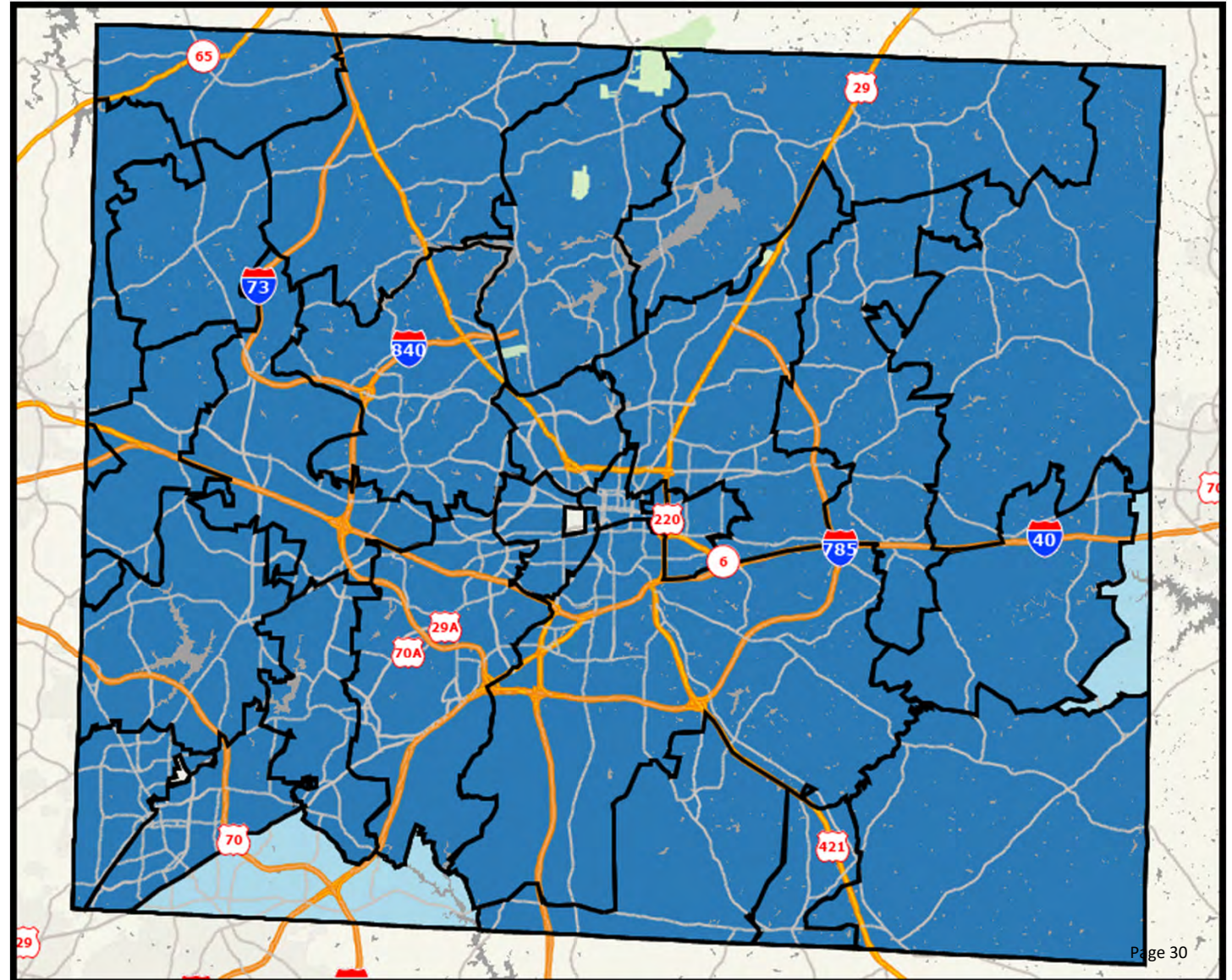


## Legend

- Very Important
- Important
- Neutral
- Not Important
- Not at All Important
- No Response

Q3-6. **Importance of Investing in Small Business and Economy:** investments to

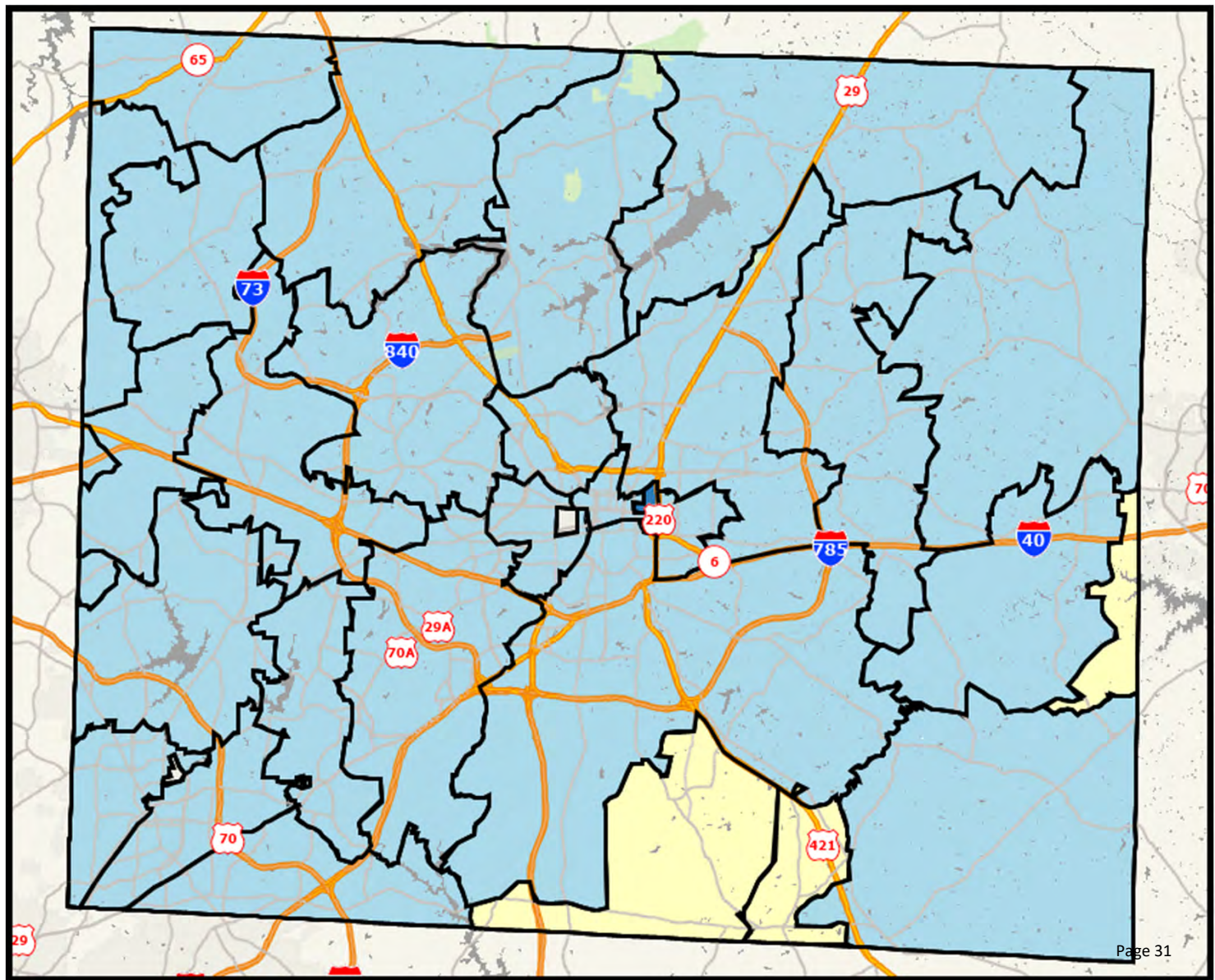
address the negative economic and financial impacts of the pandemic on small businesses and non-profits, to support COVID-19 prevention and mitigation efforts, and to support business planning. Also, to support existing jobs or to restore jobs that were lost to the pandemic





Q3-7. Importance of Investing in Help for Tourism, Travel, Hospitality, Related Industries, and Business Districts: support to help businesses, attractions, and business districts reopen and resume services to reverse negative economic impacts from the pandemic

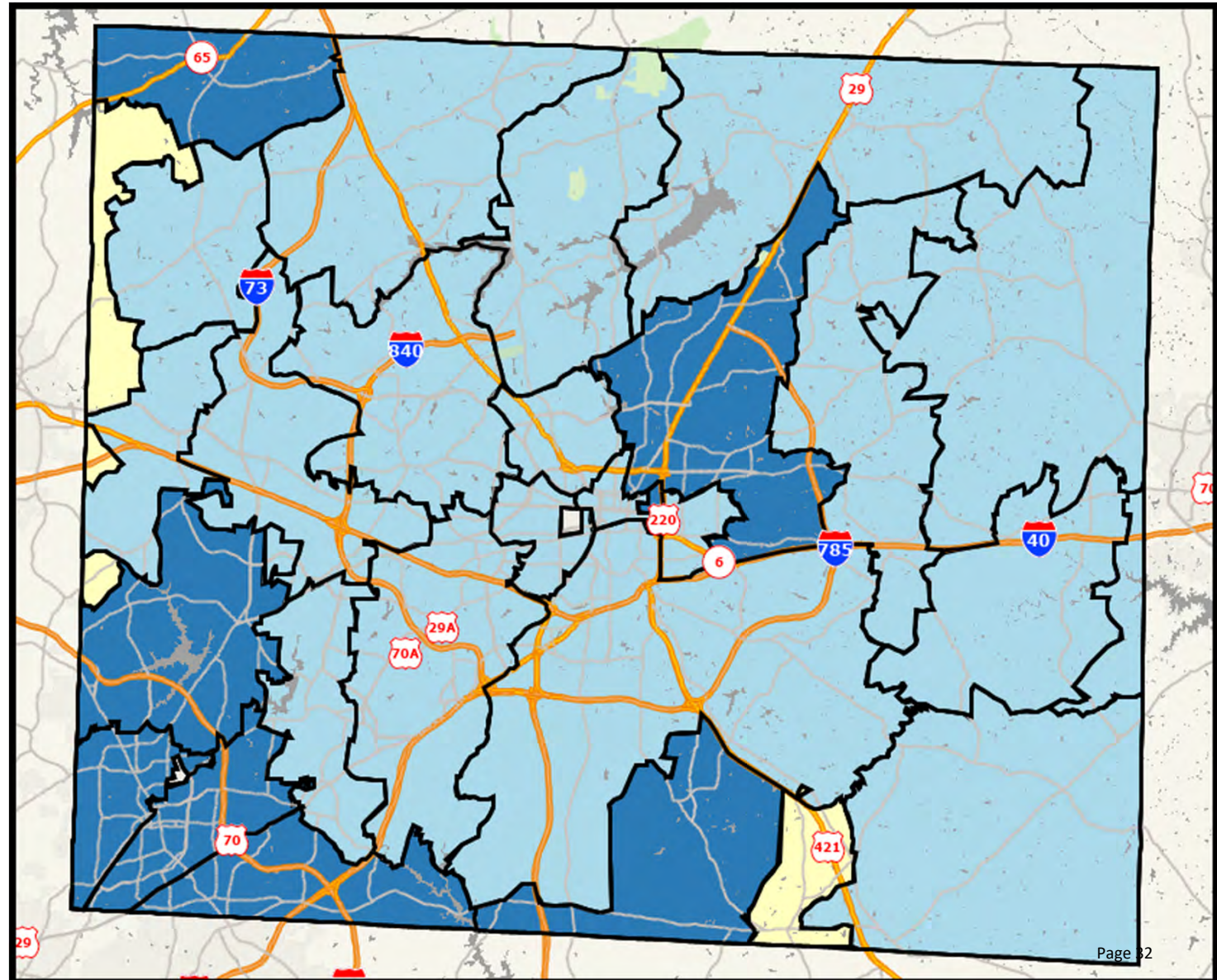
support to help businesses, attractions, and business districts reopen and resume services to reverse negative economic impacts from the pandemic






### Legend

- Very Important
- Important
- Neutral
- Not Important
- Not at All Important
- No Response

### Q3-8. Importance of Investing in Workforce and Employment: investments to support unemployed or underemployed residents such as certification, credential, or degree attainment; and other related investments for unemployed or underemployed residents to promote employment and economic mobility

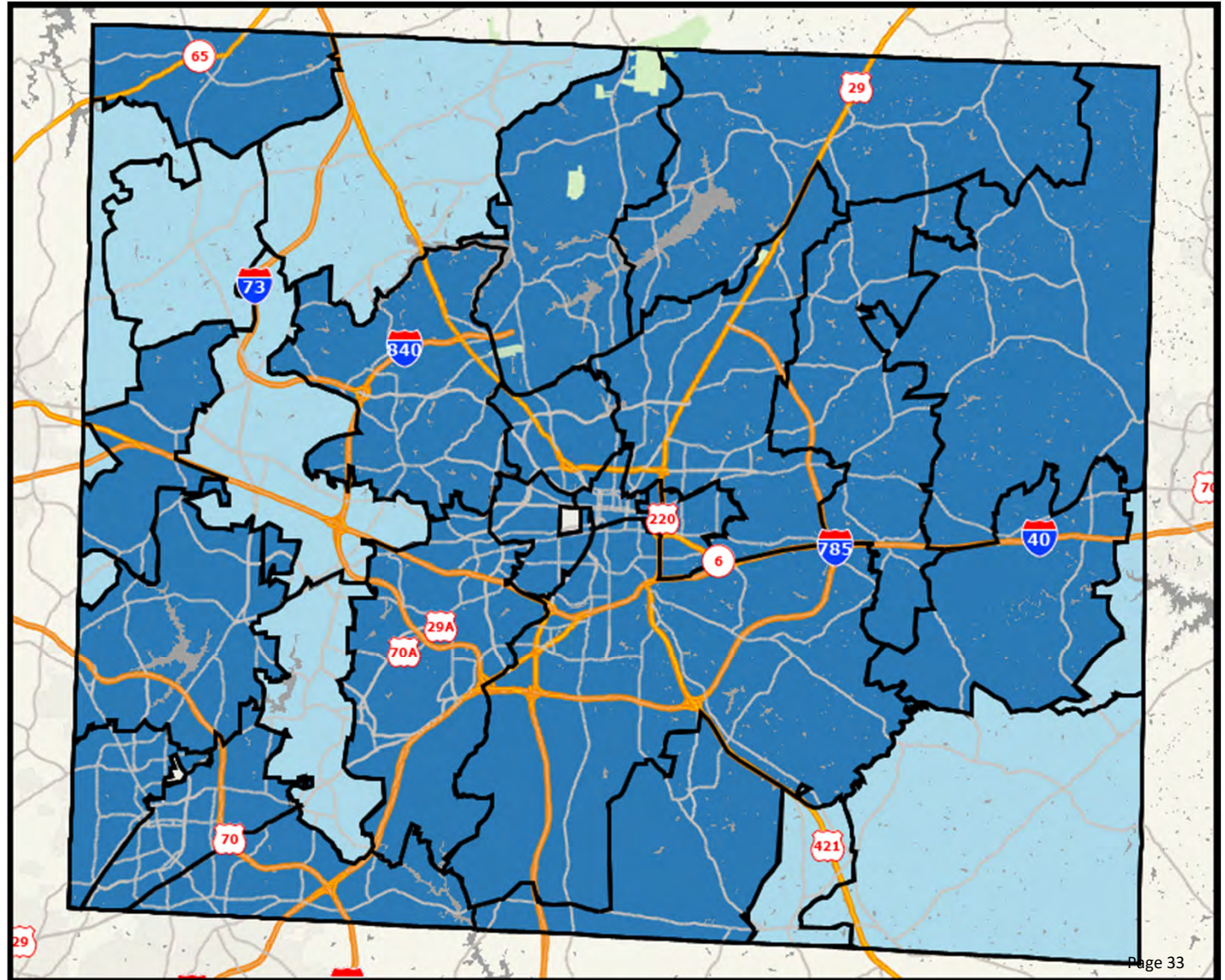


## Legend

-  Very Important
-  Important
-  Neutral
-  Not Important
-  Not at All Important
-  No Response

# Q3-9. Importance of Investing in Housing and Homelessness:

investments in services to address housing instability and homelessness such as supportive housing, improved access to affordable and stable housing, and eviction diversion



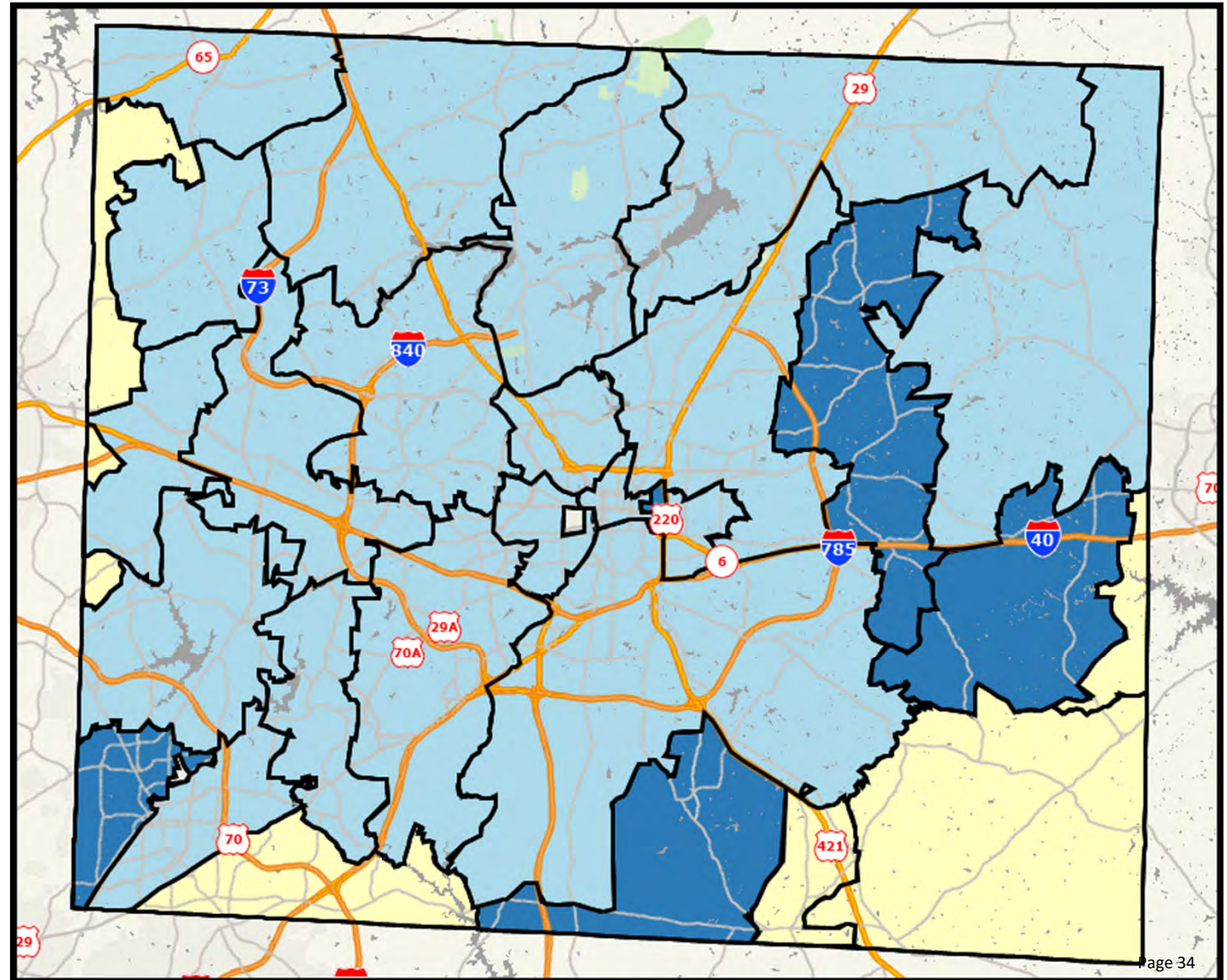
## Legend

- Very Important
- Important
- Neutral
- Not Important
- Not at All Important
- No Response

# Q3-10. Importance of Investing in Neighborhoods and Communities:

Findings Report: Guilford County Community Survey (2021)

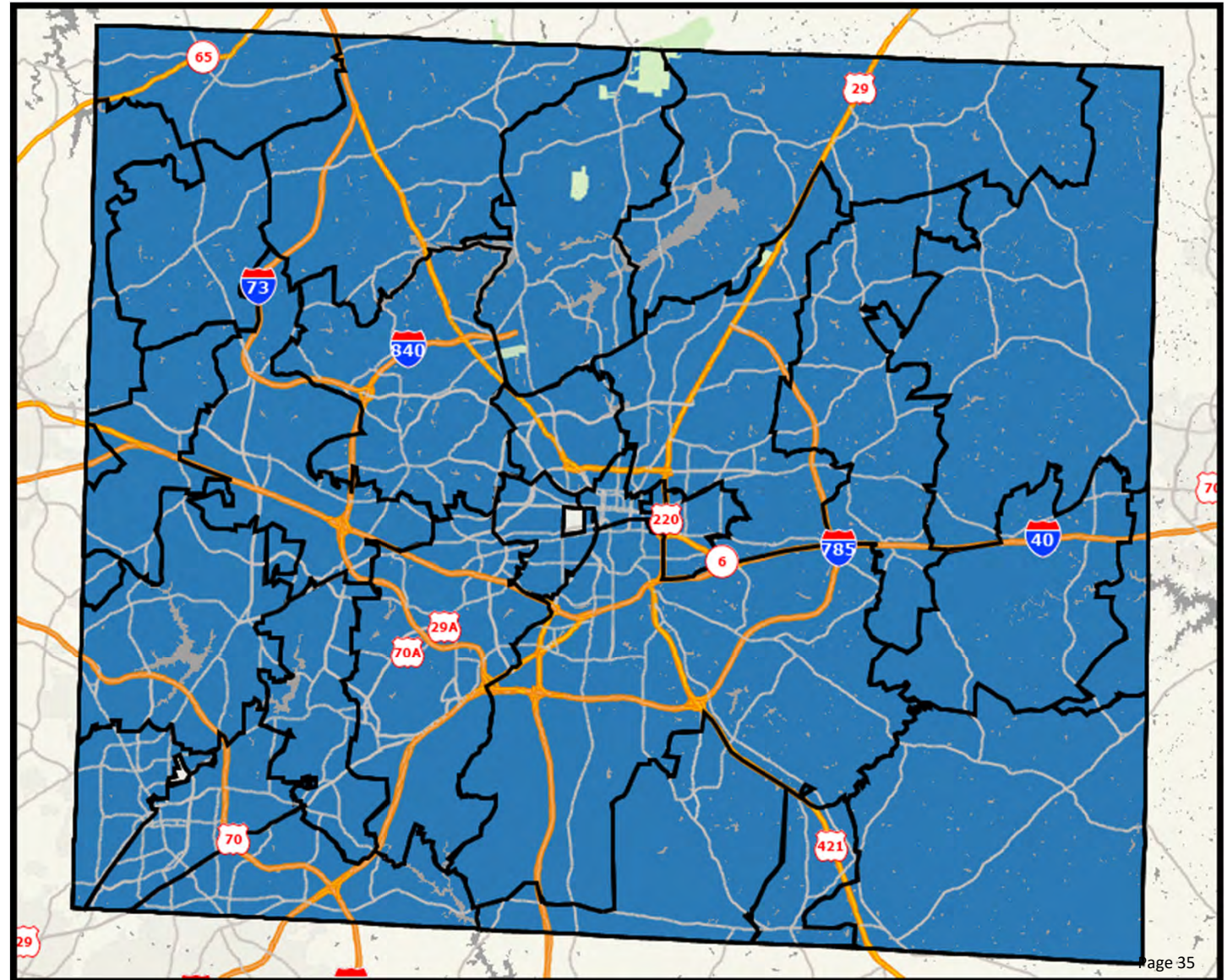
investments to support healthy, safe built and connected living environments and outdoor recreation and socialization spaces to mitigate the spread of COVID-19



## Legend

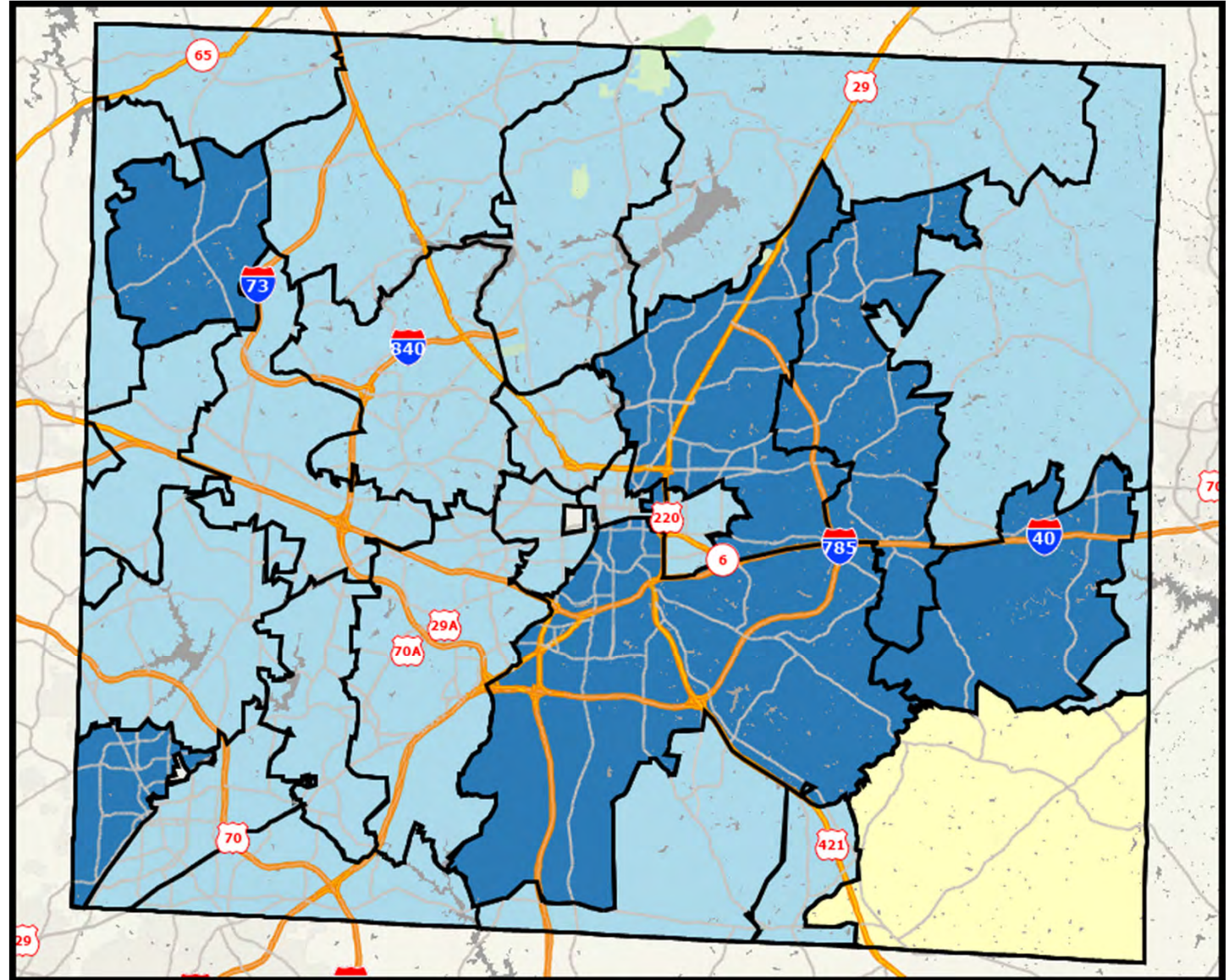
- Very Important
- Important
- Neutral
- Not Important
- Not at All Important
- No Response

# Q3-11. Importance of Investing in Safe and Reliable Drinking Water: investments in access to clean drinking water, wastewater systems, and stormwater systems



# Q3-12. Importance of Investing in High-Speed Internet Access:

investments in access to and expansion of high-speed internet access for unserved and underserved households and businesses



## Legend

- Very Important
- Important
- Neutral
- Not Important
- Not at All Important
- No Response

# **Section 4: Crosstabular Data by County Commissioner District**

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
Severe daily disruption, immediate need	4.2%	3.1%	0.4%	0.9%	0.7%	2.7%	5.6%	4.2%	2.5%
Significant daily disruption, reduced access	6.3%	6.2%	2.5%	7.0%	2.5%	5.8%	6.6%	4.8%	5.0%
Noticeable impact, planning for reduced access	19.3%	16.0%	18.4%	14.3%	11.1%	18.1%	21.7%	14.8%	16.5%
Some impact, does not significantly change daily behavior	35.4%	37.6%	40.2%	40.0%	38.0%	39.4%	39.4%	46.0%	39.4%
No impact, no change	34.9%	37.1%	38.5%	37.8%	47.7%	34.1%	26.8%	30.2%	36.5%

**Q1-1. Food**

Severe daily disruption, immediate need

Significant daily disruption, reduced access

Noticeable impact, planning for reduced access

Some impact, does not significantly change daily behavior

No impact, no change



**WITHOUT "NOT APPLICABLE" RESPONSES"****Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
Severe daily disruption, immediate need	4.4%	0.5%	0.9%	0.5%	0.4%	0.9%	3.8%	5.5%	1.9%
Significant daily disruption, reduced access	4.9%	2.1%	1.3%	0.9%	0.4%	2.8%	4.9%	3.8%	2.4%
Noticeable impact, planning for reduced access	7.7%	4.7%	6.9%	7.8%	1.9%	6.0%	7.0%	9.3%	6.2%
Some impact, does not significantly change daily behavior	17.6%	20.3%	15.9%	19.3%	18.9%	18.9%	20.0%	19.7%	18.8%
No impact, no change	65.4%	72.4%	75.0%	71.6%	78.5%	71.4%	64.3%	61.7%	70.7%

**Q1-2. Transportation**

Severe daily disruption, immediate need

Significant daily disruption, reduced access

Noticeable impact, planning for reduced access

Some impact, does not significantly change daily behavior

No impact, no change

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b>Q1-3. Childcare</b>									
Severe daily disruption, immediate need	18.6%	9.8%	4.2%	2.4%	3.8%	8.9%	15.3%	15.7%	9.1%
Significant daily disruption, reduced access	10.0%	16.4%	8.5%	9.5%	7.6%	3.8%	11.1%	7.8%	9.1%
Noticeable impact, planning for reduced access	5.7%	6.6%	11.3%	13.1%	10.5%	10.1%	12.5%	5.9%	9.8%
Some impact, does not significantly change daily behavior	18.6%	18.0%	12.7%	20.2%	19.0%	21.5%	8.3%	9.8%	16.5%
No impact, no change	47.1%	49.2%	63.4%	54.8%	59.0%	55.7%	52.8%	60.8%	55.5%

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
Severe daily disruption, immediate need	6.9%	4.7%	2.3%	4.5%	1.3%	4.7%	8.8%	6.0%	4.6%
Significant daily disruption, reduced access	2.3%	5.3%	0.5%	3.5%	0.0%	3.3%	3.8%	7.2%	3.0%
Noticeable impact, planning for reduced access	7.5%	5.3%	3.7%	4.0%	3.8%	5.2%	6.3%	6.0%	5.1%
Some impact, does not significantly change daily behavior	12.1%	9.9%	5.6%	8.0%	6.3%	14.6%	11.3%	11.4%	9.7%
No impact, no change	71.1%	74.9%	87.9%	80.1%	88.8%	72.2%	69.8%	69.5%	77.6%

**Q1-4. Housing**

Severe daily disruption, immediate need

Significant daily disruption, reduced access

Noticeable impact, planning for reduced access

Some impact, does not significantly change daily behavior

No impact, no change

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b>Q1-5. Personal care items</b>									
Severe daily disruption, immediate need	5.7%	0.5%	0.8%	2.2%	1.5%	2.2%	5.2%	5.5%	2.8%
Significant daily disruption, reduced access	5.7%	5.1%	3.4%	4.8%	2.6%	3.6%	5.2%	4.4%	4.2%
Noticeable impact, planning for reduced access	19.7%	17.4%	14.4%	11.9%	12.4%	17.4%	16.1%	13.7%	15.2%
Some impact, does not significantly change daily behavior	30.6%	31.3%	33.9%	38.8%	34.3%	33.5%	33.9%	33.9%	33.9%
No impact, no change	38.3%	45.6%	47.5%	42.3%	49.3%	43.3%	39.6%	42.6%	43.9%

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
Severe daily disruption, immediate need	6.8%	2.6%	1.3%	3.5%	1.4%	2.7%	8.3%	4.7%	3.7%
Significant daily disruption, reduced access	7.3%	6.2%	4.6%	6.1%	3.9%	5.3%	8.3%	10.0%	6.3%
Noticeable impact, planning for reduced access	22.5%	17.0%	21.4%	19.9%	20.1%	22.2%	20.7%	18.9%	20.4%
Some impact, does not significantly change daily behavior	41.9%	40.7%	44.5%	45.9%	41.2%	46.7%	37.3%	38.9%	42.3%
No impact, no change	21.5%	33.5%	28.2%	24.7%	33.3%	23.1%	25.4%	27.4%	27.3%

**Q1-6. Household supplies**

Severe daily disruption, immediate need

Significant daily disruption, reduced access

Noticeable impact, planning for reduced access

Some impact, does not significantly change daily behavior

No impact, no change

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b>Q1-7. Internet service</b>									
Severe daily disruption, immediate need	4.3%	2.1%	0.4%	2.7%	0.4%	1.4%	6.5%	5.9%	2.7%
Significant daily disruption, reduced access	6.0%	6.3%	1.7%	3.6%	2.2%	2.8%	4.3%	3.2%	3.6%
Noticeable impact, planning for reduced access	7.1%	2.6%	4.7%	4.9%	1.8%	8.0%	11.4%	7.0%	5.7%
Some impact, does not significantly change daily behavior	16.3%	16.4%	13.3%	15.2%	11.8%	11.3%	17.3%	14.6%	14.3%
No impact, no change	66.3%	72.5%	79.8%	73.5%	83.8%	76.4%	60.5%	69.2%	73.6%

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b>Q1-8. Healthcare (critical &amp; preventative)</b>									
Severe daily disruption, immediate need	6.3%	2.1%	4.3%	2.3%	1.8%	3.6%	6.9%	8.5%	4.3%
Significant daily disruption, reduced access	9.5%	6.3%	3.8%	7.7%	4.3%	6.3%	9.0%	5.3%	6.4%
Noticeable impact, planning for reduced access	15.8%	14.1%	21.4%	19.0%	12.6%	19.8%	16.9%	18.5%	17.2%
Some impact, does not significantly change daily behavior	31.1%	31.8%	29.1%	29.9%	42.4%	32.4%	30.2%	29.6%	32.5%
No impact, no change	37.4%	45.8%	41.5%	41.2%	38.8%	37.8%	37.0%	38.1%	39.7%

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
Severe daily disruption, immediate need	3.2%	0.5%	0.4%	1.3%	0.4%	1.4%	3.8%	3.8%	1.7%
Significant daily disruption, reduced access	1.6%	3.6%	1.3%	2.2%	2.2%	2.7%	2.2%	4.9%	2.5%
Noticeable impact, planning for reduced access	8.6%	5.2%	5.2%	4.0%	2.6%	6.4%	5.4%	7.0%	5.4%
Some impact, does not significantly change daily behavior	16.8%	10.8%	15.0%	15.4%	10.4%	19.5%	20.7%	13.5%	15.1%
No impact, no change	69.7%	79.9%	78.1%	77.1%	84.4%	70.0%	67.9%	70.8%	75.3%

**Q1-9. Clothing**

Severe daily disruption, immediate need

Significant daily disruption, reduced access

Noticeable impact, planning for reduced access

Some impact, does not significantly change daily behavior

No impact, no change



**WITHOUT "NOT APPLICABLE" RESPONSES"****Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b>Q1-10. Mental &amp; behavioral healthcare</b>									
Severe daily disruption, immediate need	10.3%	3.8%	4.0%	5.2%	5.3%	4.8%	13.1%	6.4%	6.4%
Significant daily disruption, reduced access	5.8%	6.4%	3.0%	6.2%	2.2%	8.1%	5.0%	6.4%	5.2%
Noticeable impact, planning for reduced access	9.0%	10.8%	14.0%	10.9%	10.1%	9.7%	11.9%	14.1%	11.3%
Some impact, does not significantly change daily behavior	25.8%	23.6%	25.5%	20.2%	26.4%	22.6%	23.8%	26.9%	24.3%
No impact, no change	49.0%	55.4%	53.5%	57.5%	55.9%	54.8%	46.3%	46.2%	52.7%

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b>Q1-11. Employment support</b>									
Severe daily disruption, immediate need	13.1%	5.6%	4.2%	7.9%	4.4%	7.1%	12.3%	10.1%	7.8%
Significant daily disruption, reduced access	6.9%	5.6%	3.0%	7.9%	5.3%	8.3%	14.4%	7.4%	7.2%
Noticeable impact, planning for reduced access	17.2%	8.5%	12.0%	9.9%	6.8%	13.0%	11.6%	10.7%	11.1%
Some impact, does not significantly change daily behavior	16.6%	23.2%	16.8%	13.2%	18.4%	18.3%	12.3%	22.1%	17.6%
No impact, no change	46.2%	57.0%	64.1%	61.2%	65.0%	53.3%	49.3%	49.7%	56.3%

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
Severe daily disruption, immediate need	9.1%	3.2%	4.3%	2.8%	3.3%	3.3%	10.4%	7.0%	5.2%
Significant daily disruption, reduced access	7.5%	3.8%	3.0%	2.8%	4.1%	4.2%	4.9%	6.5%	4.5%
Noticeable impact, planning for reduced access	14.4%	13.0%	12.2%	9.7%	6.7%	14.9%	15.3%	15.1%	12.3%
Some impact, does not significantly change daily behavior	21.9%	18.9%	24.8%	24.1%	21.2%	19.5%	22.4%	24.7%	22.2%
No impact, no change	47.1%	61.1%	55.7%	60.6%	64.7%	58.1%	47.0%	46.8%	55.8%

**Q1-12. Neighborhood crime/safety issues**

Severe daily disruption, immediate need	9.1%	3.2%	4.3%	2.8%	3.3%	3.3%	10.4%	7.0%	5.2%
Significant daily disruption, reduced access	7.5%	3.8%	3.0%	2.8%	4.1%	4.2%	4.9%	6.5%	4.5%
Noticeable impact, planning for reduced access	14.4%	13.0%	12.2%	9.7%	6.7%	14.9%	15.3%	15.1%	12.3%
Some impact, does not significantly change daily behavior	21.9%	18.9%	24.8%	24.1%	21.2%	19.5%	22.4%	24.7%	22.2%
No impact, no change	47.1%	61.1%	55.7%	60.6%	64.7%	58.1%	47.0%	46.8%	55.8%

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
Severe daily disruption, immediate need	5.4%	2.1%	3.0%	1.4%	1.5%	3.2%	9.7%	4.3%	3.6%
Significant daily disruption, reduced access	9.1%	3.1%	6.5%	5.5%	6.1%	4.6%	8.1%	5.4%	6.0%
Noticeable impact, planning for reduced access	12.4%	12.0%	9.9%	12.8%	8.3%	15.1%	11.8%	15.8%	12.1%
Some impact, does not significantly change daily behavior	23.7%	24.1%	26.3%	21.6%	23.9%	21.6%	25.3%	25.0%	23.9%
No impact, no change	49.5%	58.6%	54.3%	58.7%	60.2%	55.5%	45.2%	49.5%	54.4%

**Q1-13. Personal safety issues**

Severe daily disruption, immediate need

Significant daily disruption, reduced access

Noticeable impact, planning for reduced access

Some impact, does not significantly change daily behavior

No impact, no change

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b>Q1-14. Recreation opportunities</b>									
Severe daily disruption, immediate need	8.1%	6.0%	5.1%	5.9%	5.1%	7.3%	15.4%	7.8%	7.4%
Significant daily disruption, reduced access	17.3%	15.2%	16.2%	15.8%	15.7%	12.8%	19.7%	13.9%	15.8%
Noticeable impact, planning for reduced access	23.2%	25.0%	26.5%	21.3%	28.5%	30.7%	22.3%	24.4%	25.5%
Some impact, does not significantly change daily behavior	28.6%	31.0%	25.6%	31.2%	30.3%	31.7%	20.2%	28.9%	28.6%
No impact, no change	22.7%	22.8%	26.5%	25.8%	20.4%	17.4%	22.3%	25.0%	22.8%

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b>Q1-15. Arts &amp; cultural opportunities</b>									
Severe daily disruption, immediate need	7.1%	4.4%	3.9%	3.7%	6.1%	5.8%	10.6%	10.3%	6.3%
Significant daily disruption, reduced access	18.2%	16.1%	18.9%	14.5%	15.2%	16.4%	22.9%	12.1%	16.7%
Noticeable impact, planning for reduced access	18.8%	27.2%	29.2%	21.0%	31.4%	28.0%	17.6%	27.0%	25.6%
Some impact, does not significantly change daily behavior	23.5%	25.6%	23.2%	24.8%	25.0%	29.0%	20.6%	27.6%	24.9%
No impact, no change	32.4%	26.7%	24.9%	36.0%	22.3%	20.8%	28.2%	23.0%	26.6%

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
Severe daily disruption, immediate need	7.3%	4.9%	3.6%	2.3%	3.7%	3.6%	7.7%	7.4%	4.9%
Significant daily disruption, reduced access	11.3%	7.7%	9.8%	6.3%	7.3%	9.6%	12.9%	10.4%	9.3%
Noticeable impact, planning for reduced access	16.7%	18.9%	16.5%	15.9%	16.9%	17.4%	17.4%	25.2%	17.8%
Some impact, does not significantly change daily behavior	21.3%	25.2%	21.6%	30.1%	30.1%	24.6%	18.7%	21.5%	24.5%
No impact, no change	43.3%	43.4%	48.5%	45.5%	42.0%	44.9%	43.2%	35.6%	43.5%

**Q1-16. Libraries**

Severe daily disruption, immediate need

Significant daily disruption, reduced access

Noticeable impact, planning for reduced access

Some impact, does not significantly change daily behavior

No impact, no change

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b>Q2-1. Food</b>									
Severe trouble paying & unable to purchase	5.3%	1.0%	1.3%	4.4%	1.8%	3.1%	6.7%	5.3%	3.5%
Significant trouble paying, have reduced purchases	10.6%	7.3%	3.0%	3.9%	3.6%	7.1%	6.7%	5.9%	5.8%
Noticeable trouble paying, planning for reduced purchases	12.7%	8.3%	7.6%	7.0%	2.9%	10.2%	14.4%	8.0%	8.6%
Some trouble, but does not significantly change daily behavior	17.5%	16.1%	13.5%	14.9%	16.7%	17.3%	19.5%	28.2%	17.7%
No trouble paying	54.0%	67.2%	74.7%	69.7%	75.0%	62.2%	52.8%	52.7%	64.5%



**WITHOUT "NOT APPLICABLE" RESPONSES"****Q2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
Severe trouble paying & unable to purchase	3.0%	1.7%	0.5%	2.0%	0.4%	2.4%	5.7%	6.6%	2.6%
Significant trouble paying, have reduced purchases	7.9%	5.1%	2.8%	3.9%	4.0%	2.0%	8.0%	3.6%	4.5%
Noticeable trouble paying, planning for reduced purchases	11.0%	5.1%	6.5%	6.8%	1.6%	8.3%	8.6%	10.2%	6.9%
Some trouble, but does not significantly change daily behavior	15.9%	18.5%	12.4%	14.6%	14.7%	19.0%	22.3%	23.5%	17.3%
No trouble paying	62.2%	69.7%	77.9%	72.7%	79.4%	68.3%	55.4%	56.0%	68.8%

**Q2-2. Transportation**

Severe trouble paying &amp; unable to purchase

Significant trouble paying, have reduced purchases

Noticeable trouble paying, planning for reduced purchases

Some trouble, but does not significantly change daily behavior

No trouble paying

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
Severe trouble paying & unable to purchase	19.3%	9.0%	4.1%	2.4%	2.0%	6.8%	19.1%	12.8%	8.4%
Significant trouble paying, have reduced purchases	5.3%	9.0%	4.1%	7.1%	3.0%	4.1%	2.9%	6.4%	5.1%
Noticeable trouble paying, planning for reduced purchases	8.8%	4.5%	6.8%	4.7%	2.0%	4.1%	13.2%	17.0%	6.8%
Some trouble, but does not significantly change daily behavior	15.8%	3.0%	10.8%	9.4%	8.9%	18.9%	7.4%	14.9%	10.8%
No trouble paying	50.9%	74.6%	74.3%	76.5%	84.2%	66.2%	57.4%	48.9%	68.9%

**Q2-3. Childcare**

Severe trouble paying &amp; unable to purchase

Significant trouble paying, have reduced purchases

Noticeable trouble paying, planning for reduced purchases

Some trouble, but does not significantly change daily behavior

No trouble paying

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
Severe trouble paying & unable to purchase	4.9%	2.9%	2.8%	3.9%	2.4%	4.3%	9.2%	9.0%	4.7%
Significant trouble paying, have reduced purchases	8.0%	5.2%	1.9%	2.4%	1.6%	3.4%	5.2%	4.2%	3.7%
Noticeable trouble paying, planning for reduced purchases	6.7%	4.7%	2.4%	6.3%	4.8%	7.2%	8.7%	10.8%	6.3%
Some trouble, but does not significantly change daily behavior	14.1%	11.0%	13.7%	10.6%	12.8%	15.0%	15.6%	15.7%	13.5%
No trouble paying	66.3%	76.2%	79.2%	76.8%	78.4%	70.0%	61.3%	60.2%	71.8%

**Q2-4. Housing**

Severe trouble paying &amp; unable to purchase

Significant trouble paying, have reduced purchases

Noticeable trouble paying, planning for reduced purchases

Some trouble, but does not significantly change daily behavior

No trouble paying

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b>Q2-5. Personal care items</b>									
Severe trouble paying & unable to purchase	3.8%	2.2%	0.4%	1.8%	1.8%	1.4%	6.3%	4.3%	2.6%
Significant trouble paying, have reduced purchases	7.0%	4.8%	2.1%	2.7%	3.0%	4.5%	2.1%	5.4%	3.8%
Noticeable trouble paying, planning for reduced purchases	11.9%	3.8%	6.9%	6.3%	3.0%	7.3%	10.5%	7.6%	6.9%
Some trouble, but does not significantly change daily behavior	19.5%	18.8%	12.9%	18.0%	14.4%	19.1%	22.6%	24.5%	18.3%
No trouble paying	57.8%	70.4%	77.7%	71.2%	77.9%	67.7%	58.4%	58.2%	68.3%

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b>Q2-6. Household supplies</b>									
Severe trouble paying & unable to purchase	5.9%	2.2%	1.3%	2.7%	1.8%	2.3%	5.8%	4.9%	3.2%
Significant trouble paying, have reduced purchases	5.3%	5.9%	4.3%	4.4%	3.3%	5.0%	5.3%	6.6%	4.9%
Noticeable trouble paying, planning for reduced purchases	12.8%	4.8%	5.6%	6.2%	3.7%	10.9%	13.2%	8.2%	7.9%
Some trouble, but does not significantly change daily behavior	24.1%	22.0%	14.3%	19.1%	17.2%	17.2%	22.1%	26.8%	19.9%
No trouble paying	51.9%	65.1%	74.5%	67.6%	74.0%	64.7%	53.7%	53.6%	64.1%

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b>Q2-7. Internet service</b>									
Severe trouble paying & unable to purchase	5.6%	2.2%	0.0%	2.7%	1.1%	1.8%	7.7%	5.1%	3.0%
Significant trouble paying, have reduced purchases	5.1%	3.3%	1.8%	2.7%	1.1%	4.6%	1.6%	5.6%	3.1%
Noticeable trouble paying, planning for reduced purchases	9.0%	3.9%	4.4%	5.0%	3.0%	5.1%	9.8%	9.0%	5.9%
Some trouble, but does not significantly change daily behavior	14.0%	18.8%	12.0%	14.0%	11.1%	14.7%	14.8%	19.1%	14.5%
No trouble paying	66.3%	71.8%	81.8%	75.7%	83.8%	73.7%	66.1%	61.2%	73.5%

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b>Q2-8. Healthcare (critical &amp; preventative)</b>									
Severe trouble paying & unable to purchase	7.9%	2.7%	3.0%	3.7%	2.9%	5.1%	6.5%	6.2%	4.6%
Significant trouble paying, have reduced purchases	6.8%	5.4%	3.0%	5.0%	3.3%	6.5%	5.9%	3.9%	4.9%
Noticeable trouble paying, planning for reduced purchases	13.0%	6.0%	7.8%	5.5%	6.6%	5.5%	8.1%	14.0%	8.1%
Some trouble, but does not significantly change daily behavior	19.2%	19.0%	13.0%	13.7%	16.8%	19.4%	19.9%	20.2%	17.4%
No trouble paying	53.1%	66.8%	73.0%	72.1%	70.3%	63.6%	59.7%	55.6%	65.1%

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b>Q2-9. Clothing</b>									
Severe trouble paying & unable to purchase	6.3%	2.2%	0.4%	1.8%	3.0%	1.9%	6.1%	3.5%	3.0%
Significant trouble paying, have reduced purchases	5.7%	3.2%	1.3%	2.7%	0.8%	3.8%	3.3%	4.6%	3.0%
Noticeable trouble paying, planning for reduced purchases	6.3%	4.8%	5.3%	5.8%	2.7%	7.1%	5.6%	8.1%	5.6%
Some trouble, but does not significantly change daily behavior	16.1%	13.4%	10.6%	9.9%	9.1%	13.7%	17.8%	17.3%	13.1%
No trouble paying	65.5%	76.3%	82.4%	79.8%	84.5%	73.6%	67.2%	66.5%	75.4%



**WITHOUT "NOT APPLICABLE" RESPONSES"****Q2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b>Q2-10. Mental &amp; behavioral healthcare</b>									
Severe trouble paying & unable to purchase	12.9%	4.7%	3.1%	6.3%	3.9%	5.0%	13.8%	4.1%	6.3%
Significant trouble paying, have reduced purchases	8.1%	3.1%	1.9%	1.9%	2.9%	6.9%	4.1%	9.0%	4.5%
Noticeable trouble paying, planning for reduced purchases	7.3%	5.4%	6.8%	4.4%	4.4%	5.6%	13.0%	9.8%	6.8%
Some trouble, but does not significantly change daily behavior	17.7%	17.1%	15.5%	15.6%	11.7%	12.5%	17.9%	20.5%	15.6%
No trouble paying	54.0%	69.8%	72.7%	71.9%	77.1%	70.0%	51.2%	56.6%	66.8%

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b>Q2-11. Employment support</b>									
Severe trouble paying & unable to purchase	9.9%	2.5%	4.5%	8.6%	4.0%	7.6%	13.9%	10.4%	7.4%
Significant trouble paying, have reduced purchases	9.9%	6.6%	3.0%	6.3%	4.0%	6.1%	6.1%	7.5%	6.0%
Noticeable trouble paying, planning for reduced purchases	7.4%	6.6%	6.8%	5.5%	2.3%	6.8%	13.0%	9.4%	6.9%
Some trouble, but does not significantly change daily behavior	19.0%	15.7%	9.8%	7.8%	10.2%	12.9%	13.0%	18.9%	13.1%
No trouble paying	53.7%	68.6%	75.8%	71.9%	79.5%	66.7%	53.9%	53.8%	66.6%

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	

**Q2-12. Neighborhood crime/safety issues**

Severe trouble paying & unable to purchase	9.7%	5.3%	4.0%	0.7%	1.6%	3.3%	10.2%	6.9%	4.9%
Significant trouble paying, have reduced purchases	6.7%	3.8%	3.3%	2.0%	2.1%	3.3%	5.1%	5.4%	3.8%
Noticeable trouble paying, planning for reduced purchases	11.9%	6.8%	4.6%	2.0%	3.7%	5.3%	10.9%	13.1%	7.0%
Some trouble, but does not significantly change daily behavior	13.4%	18.8%	18.5%	20.9%	13.8%	19.3%	23.4%	23.8%	18.8%
No trouble paying	58.2%	65.4%	69.5%	74.5%	78.7%	68.7%	50.4%	50.8%	65.5%

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
Severe trouble paying & unable to purchase	7.9%	2.7%	2.4%	0.0%	0.5%	1.8%	10.3%	5.8%	3.6%
Significant trouble paying, have reduced purchases	5.7%	4.7%	2.4%	1.2%	4.8%	3.6%	5.5%	5.0%	4.1%
Noticeable trouble paying, planning for reduced purchases	12.1%	4.1%	6.5%	4.2%	3.4%	5.5%	8.9%	10.1%	6.6%
Some trouble, but does not significantly change daily behavior	14.3%	18.9%	14.7%	17.5%	12.1%	20.0%	18.5%	23.0%	17.1%
No trouble paying	60.0%	69.6%	74.1%	77.1%	79.2%	69.1%	56.8%	56.1%	68.7%

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b>Q2-14. Recreation opportunities</b>									
Severe trouble paying & unable to purchase	9.3%	4.4%	1.9%	3.2%	3.9%	5.1%	12.7%	7.0%	5.5%
Significant trouble paying, have reduced purchases	9.3%	4.4%	6.2%	4.2%	4.7%	5.6%	7.6%	7.0%	6.0%
Noticeable trouble paying, planning for reduced purchases	9.3%	10.1%	7.6%	7.9%	5.5%	6.6%	8.9%	11.9%	8.1%
Some trouble, but does not significantly change daily behavior	20.0%	14.5%	11.4%	15.8%	13.0%	20.4%	15.2%	24.5%	16.4%
No trouble paying	52.0%	66.7%	73.0%	68.9%	72.8%	62.2%	55.7%	49.7%	64.0%

**WITHOUT "NOT APPLICABLE" RESPONSES"****Q2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic? (without "not applicable")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b>Q2-15. Arts &amp; cultural opportunities</b>									
Severe trouble paying & unable to purchase	7.6%	3.2%	2.0%	4.5%	3.7%	5.4%	11.4%	7.0%	5.2%
Significant trouble paying, have reduced purchases	9.7%	5.1%	5.4%	6.3%	3.3%	6.0%	6.4%	10.5%	6.2%
Noticeable trouble paying, planning for reduced purchases	11.7%	8.3%	6.8%	7.4%	6.1%	7.1%	7.1%	10.5%	7.9%
Some trouble, but does not significantly change daily behavior	16.6%	15.4%	13.2%	10.2%	12.3%	15.2%	15.0%	21.7%	14.6%
No trouble paying	54.5%	67.9%	72.7%	71.6%	74.6%	66.3%	60.0%	50.3%	66.0%

**WITHOUT "DON'T KNOW" RESPONSES"**

**Q3. As many of you know, Guilford County is slated to receive about \$104 million in federal COVID Recovery Funds to directly address COVID response efforts and peripheral economic fallout from the pandemic. Guilford County is committed to investing these funds in projects that reflect community needs. Listed below are several investment categories that can be paid for with federal COVID Recovery Funds. On a scale of 1 to 5, where 5 means "Very Important" and 1 means "Not at All Important," please indicate how important you feel it is to invest in each of the following areas to help our residents and community respond to and recover-immediately and over the long-term-from the pandemic. (without "don't know")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	

**Q3-1. Access to Healthcare: enhance capacity of public healthcare facilities & resident access to healthcare services to meet pandemic operational needs, prevent pandemic's spread, & address short & long term health impacts of pandemic**

Very important	77.8%	71.4%	74.7%	70.5%	71.5%	70.4%	78.4%	76.8%	73.7%
Somewhat important	11.3%	17.3%	9.5%	15.4%	15.9%	16.8%	14.1%	13.4%	14.3%
Neutral	6.7%	7.7%	8.7%	7.3%	7.9%	8.8%	4.5%	7.2%	7.4%
Not important	1.5%	2.6%	3.3%	4.3%	1.8%	1.3%	2.0%	1.5%	2.3%
Not at all important	2.6%	1.0%	3.7%	2.6%	2.9%	2.7%	1.0%	1.0%	2.3%

**WITHOUT "DON'T KNOW" RESPONSES"**

**Q3. As many of you know, Guilford County is slated to receive about \$104 million in federal COVID Recovery Funds to directly address COVID response efforts and peripheral economic fallout from the pandemic. Guilford County is committed to investing these funds in projects that reflect community needs. Listed below are several investment categories that can be paid for with federal COVID Recovery Funds. On a scale of 1 to 5, where 5 means "Very Important" and 1 means "Not at All Important," please indicate how important you feel it is to invest in each of the following areas to help our residents and community respond to and recover-immediately and over the long-term-from the pandemic. (without "don't know")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	

**Q3-2. Differences in Health Outcomes: investments in resources to meet health needs, care for those impacted by the virus, & services that address differences in health that are closely linked with social, economic, and/or environmental disadvantage**

Very important	69.2%	64.1%	63.3%	60.8%	59.3%	59.4%	67.3%	68.8%	63.6%
Somewhat important	14.9%	21.0%	18.6%	22.8%	24.2%	23.7%	22.4%	19.3%	21.0%
Neutral	8.2%	12.3%	11.4%	9.5%	9.9%	10.3%	3.6%	8.3%	9.3%
Not important	3.1%	0.5%	1.7%	2.6%	2.6%	3.6%	3.6%	1.0%	2.4%
Not at all important	4.6%	2.1%	5.1%	4.3%	4.0%	3.1%	3.1%	2.6%	3.7%



**WITHOUT "DON'T KNOW" RESPONSES"**

**Q3. As many of you know, Guilford County is slated to receive about \$104 million in federal COVID Recovery Funds to directly address COVID response efforts and peripheral economic fallout from the pandemic. Guilford County is committed to investing these funds in projects that reflect community needs. Listed below are several investment categories that can be paid for with federal COVID Recovery Funds. On a scale of 1 to 5, where 5 means "Very Important" and 1 means "Not at All Important," please indicate how important you feel it is to invest in each of the following areas to help our residents and community respond to and recover-immediately and over the long-term-from the pandemic. (without "don't know")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	

**Q3-3. Behavioral Healthcare & Substance Abuse: including mental health treatment, crisis intervention, & substance misuse treatment**

Very important	70.4%	67.9%	59.4%	58.5%	66.4%	58.7%	69.2%	71.4%	64.9%
Somewhat important	14.8%	19.9%	20.1%	25.8%	19.6%	25.6%	19.5%	18.0%	20.5%
Neutral	8.7%	10.2%	15.5%	11.4%	8.2%	10.8%	6.2%	7.9%	10.0%
Not important	2.6%	1.0%	2.1%	0.9%	1.8%	2.7%	3.1%	1.6%	1.9%
Not at all important	3.6%	1.0%	2.9%	3.5%	3.9%	2.2%	2.1%	1.1%	2.6%

**WITHOUT "DON'T KNOW" RESPONSES"**

**Q3. As many of you know, Guilford County is slated to receive about \$104 million in federal COVID Recovery Funds to directly address COVID response efforts and peripheral economic fallout from the pandemic. Guilford County is committed to investing these funds in projects that reflect community needs. Listed below are several investment categories that can be paid for with federal COVID Recovery Funds. On a scale of 1 to 5, where 5 means "Very Important" and 1 means "Not at All Important," please indicate how important you feel it is to invest in each of the following areas to help our residents and community respond to and recover-immediately and over the long-term-from the pandemic. (without "don't know")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	

**Q3-4. Education: investments in support services for students' academic, social, emotional, & mental health needs to address educational disparities made worse by pandemic**

Very important	76.0%	66.8%	65.7%	72.1%	72.7%	68.6%	77.4%	74.5%	71.6%
Somewhat important	11.7%	19.9%	20.1%	14.6%	16.7%	20.6%	13.6%	16.0%	16.8%
Neutral	5.6%	8.7%	8.4%	7.7%	4.7%	6.3%	5.0%	5.9%	6.5%
Not important	2.0%	2.0%	2.9%	1.7%	2.5%	2.7%	1.5%	2.1%	2.2%
Not at all important	4.6%	2.6%	2.9%	3.9%	3.3%	1.8%	2.5%	1.6%	2.9%

**WITHOUT "DON'T KNOW" RESPONSES"**

**Q3. As many of you know, Guilford County is slated to receive about \$104 million in federal COVID Recovery Funds to directly address COVID response efforts and peripheral economic fallout from the pandemic. Guilford County is committed to investing these funds in projects that reflect community needs. Listed below are several investment categories that can be paid for with federal COVID Recovery Funds. On a scale of 1 to 5, where 5 means "Very Important" and 1 means "Not at All Important," please indicate how important you feel it is to invest in each of the following areas to help our residents and community respond to and recover-immediately and over the long-term-from the pandemic. (without "don't know")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	

**Q3-5. Healthy Childhood Environments: investments in child care, home visiting programs for families with young children, & enhanced services for child welfare-involved families & foster youth**

Very important	63.9%	61.3%	55.8%	61.3%	60.4%	58.0%	66.0%	67.4%	61.5%
Somewhat important	19.1%	23.7%	25.4%	21.7%	24.1%	24.2%	20.3%	15.5%	22.0%
Neutral	8.8%	11.9%	12.1%	11.3%	10.7%	12.3%	7.1%	12.3%	10.9%
Not important	4.1%	1.5%	2.9%	2.6%	1.5%	3.7%	5.1%	2.1%	2.9%
Not at all important	4.1%	1.5%	3.8%	3.0%	3.3%	1.8%	1.5%	2.7%	2.8%

**WITHOUT "DON'T KNOW" RESPONSES"**

**Q3. As many of you know, Guilford County is slated to receive about \$104 million in federal COVID Recovery Funds to directly address COVID response efforts and peripheral economic fallout from the pandemic. Guilford County is committed to investing these funds in projects that reflect community needs. Listed below are several investment categories that can be paid for with federal COVID Recovery Funds. On a scale of 1 to 5, where 5 means "Very Important" and 1 means "Not at All Important," please indicate how important you feel it is to invest in each of the following areas to help our residents and community respond to and recover-immediately and over the long-term-from the pandemic. (without "don't know")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	

**Q3-6. Small Business & Economy: investments to address negative economic & financial impacts of pandemic on small businesses & non-profits, to support COVID-19 prevention & mitigation efforts, & to support business planning. Also, to support existing jobs or to restore jobs that were lost to pandemic**

Very important	67.3%	55.7%	57.1%	57.6%	52.2%	58.7%	58.7%	59.3%	58.0%
Somewhat important	17.9%	30.9%	26.5%	28.1%	33.8%	26.9%	26.5%	28.0%	27.6%
Neutral	10.2%	10.3%	13.0%	11.3%	10.4%	11.2%	11.2%	9.0%	10.9%
Not important	2.0%	2.6%	0.8%	1.3%	1.4%	1.8%	2.0%	1.6%	1.7%
Not at all important	2.6%	0.5%	2.5%	1.7%	2.2%	1.3%	1.5%	2.1%	1.8%

**WITHOUT "DON'T KNOW" RESPONSES"**

**Q3. As many of you know, Guilford County is slated to receive about \$104 million in federal COVID Recovery Funds to directly address COVID response efforts and peripheral economic fallout from the pandemic. Guilford County is committed to investing these funds in projects that reflect community needs. Listed below are several investment categories that can be paid for with federal COVID Recovery Funds. On a scale of 1 to 5, where 5 means "Very Important" and 1 means "Not at All Important," please indicate how important you feel it is to invest in each of the following areas to help our residents and community respond to and recover-immediately and over the long-term-from the pandemic. (without "don't know")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	

**Q3-7. Help for Tourism, Travel, Hospitality, Related Industries, & Business Districts: support to help businesses, attractions, & business districts reopen & resume services to reverse negative economic impacts from pandemic**

Very important	35.1%	29.9%	23.3%	24.6%	24.5%	28.4%	27.9%	26.2%	27.2%
Somewhat important	30.9%	33.0%	37.9%	38.8%	37.2%	40.1%	37.6%	35.3%	36.6%
Neutral	22.2%	20.1%	25.4%	26.7%	25.9%	23.9%	18.8%	27.3%	24.0%
Not important	3.1%	12.4%	8.3%	3.9%	8.4%	4.1%	8.1%	7.0%	6.9%
Not at all important	8.8%	4.6%	5.0%	6.0%	4.0%	3.6%	7.6%	4.3%	5.4%

**WITHOUT "DON'T KNOW" RESPONSES"**

**Q3. As many of you know, Guilford County is slated to receive about \$104 million in federal COVID Recovery Funds to directly address COVID response efforts and peripheral economic fallout from the pandemic. Guilford County is committed to investing these funds in projects that reflect community needs. Listed below are several investment categories that can be paid for with federal COVID Recovery Funds. On a scale of 1 to 5, where 5 means "Very Important" and 1 means "Not at All Important," please indicate how important you feel it is to invest in each of the following areas to help our residents and community respond to and recover-immediately and over the long-term-from the pandemic. (without "don't know")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	

**Q3-8. Workforce & Employment: investments to support unemployed or underemployed residents such as certification, credential, or degree attainment, & other related investments for unemployed or underemployed residents to promote employment & economic mobility**

Very important	59.6%	48.2%	43.5%	46.1%	40.5%	45.9%	53.8%	48.7%	47.8%
Somewhat important	24.7%	29.5%	30.1%	31.5%	33.6%	26.8%	25.9%	30.2%	29.3%
Neutral	9.1%	16.1%	18.4%	12.9%	16.8%	18.6%	13.2%	16.9%	15.4%
Not important	3.5%	3.1%	3.3%	4.3%	4.4%	5.0%	3.6%	2.6%	3.8%
Not at all important	3.0%	3.1%	4.6%	5.2%	4.7%	3.6%	3.6%	1.6%	3.8%

**WITHOUT "DON'T KNOW" RESPONSES"**

**Q3. As many of you know, Guilford County is slated to receive about \$104 million in federal COVID Recovery Funds to directly address COVID response efforts and peripheral economic fallout from the pandemic. Guilford County is committed to investing these funds in projects that reflect community needs. Listed below are several investment categories that can be paid for with federal COVID Recovery Funds. On a scale of 1 to 5, where 5 means "Very Important" and 1 means "Not at All Important," please indicate how important you feel it is to invest in each of the following areas to help our residents and community respond to and recover-immediately and over the long-term-from the pandemic. (without "don't know")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	

**Q3-9. Housing & Homelessness: investments in services to address housing instability & homelessness such as supportive housing, improved access to affordable & stable housing, & eviction diversion**

Very important	66.2%	52.6%	50.8%	53.7%	55.6%	47.6%	67.0%	66.3%	56.9%
Somewhat important	16.9%	28.6%	30.0%	26.4%	25.1%	32.4%	17.8%	21.1%	25.1%
Neutral	9.7%	14.3%	10.4%	13.0%	11.6%	15.6%	10.2%	9.5%	11.8%
Not important	2.6%	2.0%	5.0%	3.0%	4.0%	0.9%	3.6%	0.5%	2.8%
Not at all important	4.6%	2.6%	3.8%	3.9%	3.6%	3.6%	1.5%	2.6%	3.3%

**WITHOUT "DON'T KNOW" RESPONSES"**

**Q3. As many of you know, Guilford County is slated to receive about \$104 million in federal COVID Recovery Funds to directly address COVID response efforts and peripheral economic fallout from the pandemic. Guilford County is committed to investing these funds in projects that reflect community needs. Listed below are several investment categories that can be paid for with federal COVID Recovery Funds. On a scale of 1 to 5, where 5 means "Very Important" and 1 means "Not at All Important," please indicate how important you feel it is to invest in each of the following areas to help our residents and community respond to and recover-immediately and over the long-term-from the pandemic. (without "don't know")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	

**Q3-10. Neighborhoods & Communities: investments to support healthy, safe built & connected living environments & outdoor recreation & socialization spaces to mitigate spread of COVID-19**

Very important	52.6%	35.4%	35.9%	35.1%	28.9%	33.8%	43.1%	47.4%	38.3%
Somewhat important	22.7%	32.8%	32.1%	35.5%	39.6%	30.2%	33.8%	29.5%	32.4%
Neutral	12.9%	19.8%	19.4%	18.6%	20.1%	22.2%	14.9%	18.9%	18.5%
Not important	5.7%	9.4%	8.4%	4.8%	7.7%	7.6%	7.2%	2.1%	6.7%
Not at all important	6.2%	2.6%	4.2%	6.1%	3.7%	6.2%	1.0%	2.1%	4.1%



**WITHOUT "DON'T KNOW" RESPONSES"**

**Q3. As many of you know, Guilford County is slated to receive about \$104 million in federal COVID Recovery Funds to directly address COVID response efforts and peripheral economic fallout from the pandemic. Guilford County is committed to investing these funds in projects that reflect community needs. Listed below are several investment categories that can be paid for with federal COVID Recovery Funds. On a scale of 1 to 5, where 5 means "Very Important" and 1 means "Not at All Important," please indicate how important you feel it is to invest in each of the following areas to help our residents and community respond to and recover-immediately and over the long-term-from the pandemic. (without "don't know")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	

**Q3-11. Safe & Reliable Drinking Water: investments in access to clean drinking water, wastewater systems, & stormwater systems**

Very important	81.3%	71.7%	72.6%	70.6%	70.8%	72.4%	74.6%	76.4%	73.6%
Somewhat important	8.8%	12.6%	15.0%	16.6%	15.3%	13.8%	15.7%	14.1%	14.1%
Neutral	5.7%	12.1%	9.4%	8.9%	8.8%	8.9%	6.6%	7.3%	8.5%
Not important	2.1%	2.5%	0.9%	2.6%	2.9%	2.7%	2.0%	1.0%	2.1%
Not at all important	2.1%	1.0%	2.1%	1.3%	2.2%	2.2%	1.0%	1.0%	1.7%

**WITHOUT "DON'T KNOW" RESPONSES"**

**Q3. As many of you know, Guilford County is slated to receive about \$104 million in federal COVID Recovery Funds to directly address COVID response efforts and peripheral economic fallout from the pandemic. Guilford County is committed to investing these funds in projects that reflect community needs. Listed below are several investment categories that can be paid for with federal COVID Recovery Funds. On a scale of 1 to 5, where 5 means "Very Important" and 1 means "Not at All Important," please indicate how important you feel it is to invest in each of the following areas to help our residents and community respond to and recover-immediately and over the long-term-from the pandemic. (without "don't know")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	

**Q3-12. High Speed Internet Access: investments in access to & expansion of high speed internet access for unserved & underserved households & businesses**

Very important	50.8%	39.6%	44.8%	42.9%	42.6%	36.8%	44.4%	49.2%	43.7%
Somewhat important	29.7%	34.0%	34.7%	36.5%	32.9%	33.6%	34.3%	29.6%	33.3%
Neutral	13.8%	22.3%	14.6%	12.4%	15.9%	17.0%	14.6%	13.8%	15.5%
Not important	2.1%	3.0%	3.3%	4.7%	4.3%	7.6%	4.0%	5.3%	4.3%
Not at all important	3.6%	1.0%	2.5%	3.4%	4.3%	4.9%	2.5%	2.1%	3.1%

**SUM OF THE TOP FIVE CHOICES****Q4. Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment? (top 5)**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
Access to Healthcare: enhance capacity of public healthcare facilities & resident access to healthcare services to meet pandemic operational needs, prevent pandemic's spread, & address short & long term health impacts of pandemic	63.9%	69.2%	67.9%	70.8%	69.8%	69.7%	65.5%	65.5%	68.0%
Differences in Health Outcomes: investments in resources to meet health needs, care for those impacted by the virus, & services that address differences in health that are closely linked with social, economic, and/or environmental disadvantage	30.7%	38.8%	39.0%	37.7%	31.6%	36.8%	29.6%	38.0%	35.3%
Behavioral Healthcare & Substance Abuse: including mental health treatment, crisis intervention, & substance misuse treatment	44.1%	43.3%	41.9%	45.3%	48.8%	43.3%	45.8%	40.0%	44.2%

**SUM OF THE TOP FIVE CHOICES CONTINUED****Q4. Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment? (top 5)**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
Education: investments in support services for students' academic, social, emotional, & mental health needs to address educational disparities made worse by pandemic	51.5%	54.7%	58.9%	66.5%	68.1%	63.2%	62.1%	61.0%	61.2%
Healthy Childhood Environments: investments in child care, home visiting programs for families with young children, & enhanced services for child welfare-involved families & foster youth	40.6%	47.8%	41.1%	41.5%	43.2%	40.3%	41.4%	42.5%	42.2%
Small Business & Economy: investments to address negative economic & financial impacts of pandemic on small businesses & non-profits, to support COVID-19 prevention & mitigation efforts, & to support business planning. Also, to support existing jobs or to restore jobs that were lost to pandemic	39.6%	46.3%	44.7%	41.9%	48.8%	48.5%	39.4%	44.5%	44.5%

**SUM OF THE TOP FIVE CHOICES CONTINUED****Q4. Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment? (top 5)**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
Help for Tourism, Travel, Hospitality, Related Industries, & Business Districts: support to help businesses, attractions, & business districts reopen & resume services to reverse negative economic impacts from pandemic	11.9%	13.4%	13.4%	11.9%	13.0%	15.2%	5.9%	12.5%	12.3%
Workforce & Employment: investments to support unemployed or underemployed residents such as certification, credential, or degree attainment, & other related investments for unemployed or underemployed residents to promote employment & economic mobility	37.6%	30.3%	29.3%	29.2%	29.5%	30.7%	31.5%	28.5%	30.7%

**SUM OF THE TOP FIVE CHOICES CONTINUED****Q4. Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment? (top 5)**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
Housing & Homelessness: investments in services to address housing instability & homelessness such as supportive housing, improved access to affordable & stable housing, & eviction diversion	39.1%	42.8%	41.9%	35.6%	36.1%	33.3%	45.8%	41.0%	39.2%
Neighborhoods & Communities: investments to support healthy, safe built & connected living environments & outdoor recreation & socialization spaces to mitigate spread of COVID-19	13.9%	11.9%	12.6%	11.9%	14.4%	12.6%	14.8%	12.5%	13.1%
Safe & Reliable Drinking Water: investments in access to clean drinking water, wastewater systems, & stormwater systems	34.2%	37.3%	38.2%	39.8%	36.8%	40.3%	34.0%	28.0%	36.3%

**SUM OF THE TOP FIVE CHOICES CONTINUED**

**Q4. Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment? (top 5)**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
High Speed Internet Access: investments in access to & expansion of high speed internet access for unserved & underserved households & businesses	16.3%	18.9%	19.1%	22.0%	26.3%	17.7%	16.7%	14.0%	19.3%
None chosen	9.9%	7.0%	7.7%	5.9%	4.6%	6.9%	10.3%	11.5%	7.8%

**WITHOUT "NONE OF THESE" RESPONSES****Q6. Did any of the following happen to you or someone in your household's employment due to the COVID-19 pandemic? (without "none of these")**

N=1360

	District								Total
	1	2	3	4	5	6	7	8	
Worked normal hours	37.9%	42.1%	43.6%	39.6%	40.1%	39.7%	39.9%	37.6%	40.1%
Worked remotely or from home more than usual	38.6%	53.5%	59.2%	53.3%	60.4%	53.6%	45.6%	41.1%	51.5%
Worked more hours than usual	26.1%	28.3%	29.6%	26.6%	26.6%	26.3%	20.3%	18.4%	25.5%
Worked reduced hours	25.5%	24.5%	17.9%	14.2%	20.7%	17.9%	24.1%	21.3%	20.6%
Worked, but pay rate was reduced	9.8%	8.8%	10.6%	8.9%	9.9%	7.8%	7.6%	8.5%	9.0%
Lost job	15.7%	15.7%	11.7%	11.2%	14.0%	14.5%	19.6%	17.7%	14.9%
Was furloughed (not working & not terminated)	9.2%	14.5%	8.9%	9.5%	7.7%	10.6%	13.9%	14.2%	10.8%
Was sick & unable to work	15.7%	11.3%	11.7%	10.7%	8.1%	11.2%	17.1%	14.9%	12.3%



**Q7. Please indicate if you or someone in your household has applied for or accessed any of the following assistance programs.**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
<b><u>Q7-1. Food assistance</u></b>									
Yes	22.8%	10.4%	4.1%	11.4%	4.9%	12.1%	23.2%	18.5%	12.7%
No	77.2%	89.6%	95.9%	88.6%	95.1%	87.9%	76.8%	81.5%	87.3%
<b><u>Q7-2. Childcare assistance</u></b>									
Yes	3.0%	1.0%	2.0%	4.7%	1.4%	1.7%	3.9%	1.5%	2.4%
No	97.0%	99.0%	98.0%	95.3%	98.6%	98.3%	96.1%	98.5%	97.6%
<b><u>Q7-3. Senior adult care assistance</u></b>									
Yes	1.0%	2.0%	2.4%	3.0%	1.4%	3.9%	3.4%	6.0%	2.8%
No	99.0%	98.0%	97.6%	97.0%	98.6%	96.1%	96.6%	94.0%	97.2%
<b><u>Q7-4. Small business assistance</u></b>									
Yes	5.4%	6.0%	6.1%	6.4%	8.1%	5.2%	8.9%	7.0%	6.7%
No	94.6%	94.0%	93.9%	93.6%	91.9%	94.8%	91.1%	93.0%	93.3%
<b><u>Q7-5. Unemployment income assistance</u></b>									
Yes	13.4%	16.9%	11.4%	12.3%	12.3%	18.2%	18.7%	15.5%	14.6%
No	86.6%	83.1%	88.6%	87.7%	87.7%	81.8%	81.3%	84.5%	85.4%

**Q7. Please indicate if you or someone in your household has applied for or accessed any of the following assistance programs.**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	

**Q7-6. Job placement and/or training assistance**

Yes	3.5%	4.0%	2.0%	2.1%	2.1%	0.9%	3.0%	3.0%	2.5%
No	96.5%	96.0%	98.0%	97.9%	97.9%	99.1%	97.0%	97.0%	97.5%

**Q7-7. Rental assistance**

Yes	5.9%	3.5%	2.4%	2.1%	3.2%	3.9%	5.4%	9.5%	4.3%
No	94.1%	96.5%	97.6%	97.9%	96.8%	96.1%	94.6%	90.5%	95.7%

**Q7-8. Mortgage assistance**

Yes	3.0%	6.0%	3.3%	6.8%	3.2%	3.9%	6.9%	3.5%	4.5%
No	97.0%	94.0%	96.7%	93.2%	96.8%	96.1%	93.1%	96.5%	95.5%

**Q7-9. Utility assistance-electricity, water, gas, internet, etc.**

Yes	10.9%	5.0%	2.4%	3.8%	4.2%	5.6%	7.9%	13.5%	6.4%
No	89.1%	95.0%	97.6%	96.2%	95.8%	94.4%	92.1%	86.5%	93.6%

**Q7-10. Behavioral health assistance-anxiety, stress, depression, etc.**

Yes	6.4%	11.4%	9.8%	6.8%	7.4%	10.4%	9.9%	7.0%	8.6%
No	93.6%	88.6%	90.2%	93.2%	92.6%	89.6%	90.1%	93.0%	91.4%

**Q7. Please indicate if you or someone in your household has applied for or accessed any of the following assistance programs.**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	

**Q7-11. Substance abuse assistance**

Yes	1.0%	1.0%	2.0%	1.3%	1.1%	0.0%	1.5%	2.0%	1.2%
No	99.0%	99.0%	98.0%	98.7%	98.9%	100.0%	98.5%	98.0%	98.8%

**Q7. If you or someone in your household has applied for or accessed programs, did you apply/access the program before the COVID-19 pandemic or during the COVID-19 pandemic?**

N=642

	District								Total
	1	2	3	4	5	6	7	8	

**Q7-1. Food assistance**

Applied/accessed before COVID-19 pandemic	32.6%	47.6%	37.5%	43.5%	41.7%	27.3%	35.0%	59.4%	40.3%
Applied/accessed during COVID-19 pandemic	67.4%	52.4%	62.5%	56.5%	58.3%	72.7%	65.0%	40.6%	59.7%

**Q7-2. Childcare assistance**

Applied/accessed before COVID-19 pandemic	25.0%	50.0%	0.0%	33.3%	50.0%	25.0%	28.6%	0.0%	27.3%
Applied/accessed during COVID-19 pandemic	75.0%	50.0%	100.0%	66.7%	50.0%	75.0%	71.4%	100.0%	72.7%

**Q7-3. Senior adult care assistance**

Applied/accessed before COVID-19 pandemic	0.0%	0.0%	0.0%	40.0%	100.0%	40.0%	50.0%	22.2%	35.1%
Applied/accessed during COVID-19 pandemic	100.0%	100.0%	100.0%	60.0%	0.0%	60.0%	50.0%	77.8%	64.9%

**Q7. If you or someone in your household has applied for or accessed programs, did you apply/access the program before the COVID-19 pandemic or during the COVID-19 pandemic?**

N=642

	District								Total
	1	2	3	4	5	6	7	8	

**Q7-4. Small business assistance**

Applied/accessed before COVID-19 pandemic	0.0%	8.3%	0.0%	7.7%	5.3%	0.0%	11.8%	9.1%	5.6%
Applied/accessed during COVID-19 pandemic	100.0%	91.7%	100.0%	92.3%	94.7%	100.0%	88.2%	90.9%	94.4%

**Q7-5. Unemployment income assistance**

Applied/accessed before COVID-19 pandemic	22.2%	10.7%	0.0%	3.8%	10.0%	0.0%	5.6%	3.4%	6.6%
Applied/accessed during COVID-19 pandemic	77.8%	89.3%	100.0%	96.2%	90.0%	100.0%	94.4%	96.6%	93.4%

**Q7-6. Job placement and/or training assistance**

Applied/accessed before COVID-19 pandemic	50.0%	20.0%	0.0%	0.0%	20.0%	0.0%	33.3%	25.0%	23.3%
Applied/accessed during COVID-19 pandemic	50.0%	80.0%	100.0%	100.0%	80.0%	100.0%	66.7%	75.0%	76.7%

**Q7. If you or someone in your household has applied for or accessed programs, did you apply/access the program before the COVID-19 pandemic or during the COVID-19 pandemic?**

N=642

	District								Total
	1	2	3	4	5	6	7	8	

**Q7-7. Rental assistance**

Applied/accessed before COVID-19 pandemic	18.2%	0.0%	33.3%	20.0%	12.5%	14.3%	18.2%	18.8%	16.7%
Applied/accessed during COVID-19 pandemic	81.8%	100.0%	66.7%	80.0%	87.5%	85.7%	81.8%	81.3%	83.3%

**Q7-8. Mortgage assistance**

Applied/accessed before COVID-19 pandemic	40.0%	12.5%	0.0%	0.0%	25.0%	0.0%	10.0%	0.0%	9.4%
Applied/accessed during COVID-19 pandemic	60.0%	87.5%	100.0%	100.0%	75.0%	100.0%	90.0%	100.0%	90.6%

**Q7-9. Utility assistance-electricity, water, gas, internet, etc.**

Applied/accessed before COVID-19 pandemic	14.3%	12.5%	0.0%	0.0%	20.0%	0.0%	25.0%	9.1%	11.7%
Applied/accessed during COVID-19 pandemic	85.7%	87.5%	100.0%	100.0%	80.0%	100.0%	75.0%	90.9%	88.3%

**Q7. If you or someone in your household has applied for or accessed programs, did you apply/access the program before the COVID-19 pandemic or during the COVID-19 pandemic?**

N=642

	District								Total
	1	2	3	4	5	6	7	8	

**Q7-10. Behavioral health assistance-anxiety, stress, depression, etc.**

Applied/accessed before COVID-19 pandemic	36.4%	33.3%	38.1%	53.8%	47.1%	38.1%	41.2%	70.0%	43.0%
Applied/accessed during COVID-19 pandemic	63.6%	66.7%	61.9%	46.2%	52.9%	61.9%	58.8%	30.0%	57.0%

**Q7-11. Substance abuse assistance**

Applied/accessed before COVID-19 pandemic	50.0%	50.0%	75.0%	33.3%	50.0%	0.0%	0.0%	0.0%	38.9%
Applied/accessed during COVID-19 pandemic	50.0%	50.0%	25.0%	66.7%	50.0%	0.0%	100.0%	100.0%	61.1%

**WITHOUT "NOT PROVIDED" RESPONSES****Q9. Is anyone in your home attending school (pre-school, grade school, or a college/university)? (without "not provided")**

N=1804	District								Total
	1	2	3	4	5	6	7	8	
Yes	30.7%	37.4%	30.9%	34.4%	29.2%	34.4%	37.6%	21.8%	32.0%
No	69.3%	62.6%	69.1%	65.6%	70.8%	65.6%	62.4%	78.2%	68.0%

**WITHOUT "NOT PROVIDED" RESPONSES****Q9a. Does the person attending school have access to high-speed internet (25 Mbps download speed and 3 Mbps upload speed)? (without "not provided")**

N=554	District								Total
	1	2	3	4	5	6	7	8	
Yes	63.8%	65.7%	81.1%	77.3%	83.8%	68.8%	70.8%	65.0%	72.9%
Yes, but unsure of speed	24.1%	27.1%	17.6%	14.7%	12.5%	28.6%	26.4%	27.5%	21.8%
No	12.1%	7.1%	1.4%	8.0%	3.8%	2.6%	2.8%	7.5%	5.3%

**WITHOUT "NOT PROVIDED" RESPONSES****Q9b. Does the person attending school have access to a computer, tablet, or other device that would allow them to access a high-speed internet connection and participate virtually? (without "not provided")**

N=517	District								Total
	1	2	3	4	5	6	7	8	
Yes	92.2%	98.5%	98.6%	97.1%	100.0%	97.2%	100.0%	97.3%	97.9%
No	7.8%	1.5%	1.4%	2.9%	0.0%	2.8%	0.0%	2.7%	2.1%



**WITHOUT "NOT APPLICABLE" RESPONSES****Q9c. How would the person attending school rate the affordability, availability and reliability of the device they use for high-speed internet connection? (without "not applicable")**

N=503	District								Total
	1	2	3	4	5	6	7	8	
Total	9.3%	12.7%	14.3%	13.3%	15.3%	13.9%	13.9%	7.2%	100.0%
<b><u>Q9c-1. Affordability</u></b>									
Excellent	26.1%	23.3%	26.5%	28.1%	30.0%	20.9%	20.9%	18.2%	24.6%
Good	43.5%	33.3%	38.2%	35.9%	40.0%	38.8%	35.8%	54.5%	38.9%
Fair	17.4%	30.0%	26.5%	21.9%	24.3%	28.4%	28.4%	21.2%	25.3%
Poor	13.0%	13.3%	8.8%	14.1%	5.7%	11.9%	14.9%	6.1%	11.2%
<b><u>Q9c-2. Availability</u></b>									
Excellent	42.2%	35.5%	44.9%	43.8%	46.8%	25.4%	38.5%	26.5%	38.7%
Good	42.2%	45.2%	37.7%	40.6%	44.2%	52.2%	33.8%	47.1%	42.7%
Fair	13.3%	17.7%	15.9%	14.1%	9.1%	17.9%	23.1%	26.5%	16.6%
Poor	2.2%	1.6%	1.4%	1.6%	0.0%	4.5%	4.6%	0.0%	2.1%
<b><u>Q9c-3. Reliability</u></b>									
Excellent	37.0%	31.3%	39.1%	42.2%	44.2%	27.9%	27.9%	20.6%	34.7%
Good	37.0%	35.9%	36.2%	35.9%	41.6%	42.6%	35.3%	55.9%	39.2%
Fair	15.2%	31.3%	20.3%	18.8%	10.4%	25.0%	29.4%	23.5%	21.6%
Poor	10.9%	1.6%	4.3%	3.1%	3.9%	4.4%	7.4%	0.0%	4.5%

**Q10. How well did Guilford County Government communicate information to you with regards to COVID-19? (without “not provided”)**

N=1804	District								Total
	1	2	3	4	5	6	7	8	
Very well	31.4%	31.1%	32.3%	23.1%	25.4%	23.4%	23.1%	30.1%	27.3%
Well	29.4%	28.1%	30.6%	31.6%	37.5%	36.9%	34.9%	34.2%	33.1%
Somewhat well	20.6%	23.5%	23.4%	26.9%	23.2%	23.9%	21.5%	16.1%	22.6%
Not well at all	13.9%	10.2%	9.4%	12.8%	7.9%	9.9%	14.4%	11.4%	11.0%
Not sure	4.6%	7.1%	4.3%	5.6%	6.1%	5.9%	6.2%	8.3%	5.9%

**WITHOUT “DON’T KNOW” RESPONSES****Q11. Which THREE of the following sources are you using to get information about local efforts to address COVID-19? (without “don’t know”)**

N=1784	District								Total
	1	2	3	4	5	6	7	8	
Twitter	3.0%	3.0%	3.3%	2.1%	5.3%	1.7%	2.5%	2.6%	3.0%
Facebook	18.7%	18.5%	16.0%	22.1%	14.2%	17.9%	23.2%	22.2%	18.8%
Newspaper	10.6%	14.5%	21.7%	10.2%	20.6%	11.4%	8.9%	14.4%	14.4%
City or County government websites	26.3%	29.0%	28.7%	30.6%	34.2%	29.3%	28.1%	30.9%	29.8%
North Carolina government websites	21.7%	30.0%	32.8%	34.9%	35.9%	29.7%	28.1%	25.8%	30.3%
Federal government websites	11.1%	18.5%	15.2%	19.6%	17.8%	17.0%	13.8%	14.9%	16.1%
Television	67.7%	60.5%	57.4%	60.9%	53.7%	62.4%	63.1%	63.4%	60.7%
Nextdoor	3.0%	1.5%	4.1%	3.0%	4.3%	3.5%	4.9%	4.1%	3.6%
Radio	17.2%	17.0%	18.0%	13.2%	13.5%	19.7%	17.2%	17.0%	16.5%
Snapchat	0.0%	0.0%	0.0%	0.0%	0.4%	0.0%	0.5%	0.0%	0.1%
Instagram	2.5%	2.0%	0.4%	2.6%	0.7%	0.9%	3.4%	1.0%	1.6%
Friends/family members	22.2%	24.0%	22.1%	26.0%	23.8%	22.3%	23.2%	21.6%	23.2%
Coworkers or classmates	7.6%	6.5%	6.1%	3.4%	8.5%	5.7%	6.9%	5.7%	6.3%
Doctors or other healthcare providers	23.7%	30.5%	29.5%	31.1%	29.2%	30.6%	25.6%	25.8%	28.4%

**WITHOUT "NOT PROVIDED" RESPONSES****Q18. Which option best describes your plans with respect to the COVID-19 vaccine? (without "not provided")**

N=1804

	District								Total
	1	2	3	4	5	6	7	8	
Have received full dosage of COVID-19 vaccine (2 doses for Pfizer/Moderna OR 1 dose for Johnson & Johnson)	78.8%	81.9%	86.8%	77.4%	84.9%	86.4%	76.1%	81.7%	82.0%
Have received first does of Pfizer or Moderna COVID-19 vaccine	5.2%	6.7%	7.0%	8.3%	4.3%	2.6%	8.1%	6.5%	6.0%
I am ready to be vaccinated as soon as an appointment is available	5.2%	4.7%	0.8%	3.0%	3.9%	3.1%	4.1%	3.8%	3.5%
I do not intend to receive vaccination	6.7%	3.1%	5.4%	8.7%	4.3%	5.3%	9.6%	4.8%	5.9%
I am unsure currently	4.1%	3.6%	0.0%	2.6%	2.5%	2.6%	2.0%	3.2%	2.5%

**Q19. Which of the following, if any, would be reasons you are unsure of or not getting a COVID-19 vaccine?**

N=148	District								Total
	1	2	3	4	5	6	7	8	
Don't know where to get a vaccination	0.0%	0.0%	0.0%	0.0%	5.3%	0.0%	4.3%	0.0%	1.4%
Don't have transportation to a vaccination site	0.0%	0.0%	0.0%	0.0%	5.3%	0.0%	4.3%	6.7%	2.0%
Vaccination sites are not open when I can go	0.0%	0.0%	0.0%	0.0%	5.3%	0.0%	0.0%	0.0%	0.7%
Concerned about side effects of COVID-19 vaccine	57.1%	76.9%	92.3%	84.6%	63.2%	38.9%	60.9%	53.3%	65.5%
Concerned about safety of COVID-19 vaccine	57.1%	69.2%	76.9%	80.8%	47.4%	50.0%	52.2%	53.3%	60.8%
Concern that COVID-19 vaccines were developed too quickly	52.4%	61.5%	84.6%	80.8%	31.6%	27.8%	65.2%	46.7%	56.8%
Medical reason for not receiving COVID-19 vaccine	4.8%	30.8%	7.7%	15.4%	31.6%	11.1%	39.1%	13.3%	19.6%
Religious objection to receiving COVID-19 vaccine	9.5%	23.1%	46.2%	19.2%	31.6%	33.3%	26.1%	26.7%	25.7%

# **Section 5: Tabular Data**

**Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic?**

(N=1804)

	Severe daily disruption, immediate need	Significant daily disruption, reduced access	Noticeable impact, planning for reduced a...	Some impact, does not significantly change ...	No impact, no change	Not applicable
Q1-1. Food	2.4%	4.9%	16.0%	38.2%	35.4%	3.2%
Q1-2. Transportation	1.8%	2.3%	5.8%	17.4%	65.6%	7.2%
Q1-3. Childcare	3.0%	3.0%	3.2%	5.4%	18.2%	67.1%
Q1-4. Housing	3.9%	2.5%	4.3%	8.3%	66.2%	14.7%
Q1-5. Personal care items	2.7%	4.0%	14.5%	32.4%	42.0%	4.4%
Q1-6. Household supplies	3.5%	6.0%	19.7%	40.9%	26.4%	3.5%
Q1-7. Internet service	2.5%	3.4%	5.3%	13.4%	68.6%	6.8%
Q1-8. Healthcare (critical & preventative)	4.0%	6.0%	16.4%	30.9%	37.7%	4.9%
Q1-9. Clothing	1.6%	2.4%	5.0%	14.2%	70.9%	5.9%
Q1-10. Mental & behavioral healthcare	5.1%	4.2%	9.0%	19.3%	41.9%	20.5%
Q1-11. Employment support	5.5%	5.1%	7.8%	12.5%	39.8%	29.3%
Q1-12. Neighborhood crime/safety issues	4.8%	4.2%	11.4%	20.6%	51.7%	7.4%
Q1-13. Personal safety issues	3.4%	5.6%	11.3%	22.2%	50.6%	6.9%
Q1-14. Recreation opportunities	6.9%	14.7%	23.8%	26.7%	21.3%	6.7%
Q1-15. Arts & cultural opportunities	5.6%	14.9%	22.8%	22.3%	23.7%	10.6%
Q1-16. Libraries	3.6%	6.9%	13.2%	18.2%	32.3%	25.8%

**WITHOUT NOT APPLICABLE****Q1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic? (without "not applicable")**

(N=1804)

	Severe daily disruption, immediate need	Significant daily disruption, reduced access	Noticeable impact, planning for reduced access	Some impact, does not change daily	No impact, no change
Q1-1. Food	2.5%	5.0%	16.5%	39.4%	36.5%
Q1-2. Transportation	1.9%	2.4%	6.2%	18.8%	70.7%
Q1-3. Childcare	9.1%	9.1%	9.8%	16.5%	55.5%
Q1-4. Housing	4.6%	3.0%	5.1%	9.7%	77.6%
Q1-5. Personal care items	2.8%	4.2%	15.2%	33.9%	43.9%
Q1-6. Household supplies	3.7%	6.3%	20.4%	42.3%	27.3%
Q1-7. Internet service	2.7%	3.6%	5.7%	14.3%	73.6%
Q1-8. Healthcare (critical & preventative)	4.3%	6.4%	17.2%	32.5%	39.7%
Q1-9. Clothing	1.7%	2.5%	5.4%	15.1%	75.3%
Q1-10. Mental & behavioral healthcare	6.4%	5.2%	11.3%	24.3%	52.7%
Q1-11. Employment support	7.8%	7.2%	11.1%	17.6%	56.3%
Q1-12. Neighborhood crime/safety issues	5.2%	4.5%	12.3%	22.2%	55.8%
Q1-13. Personal safety issues	3.6%	6.0%	12.1%	23.9%	54.4%
Q1-14. Recreation opportunities	7.4%	15.8%	25.5%	28.6%	22.8%
Q1-15. Arts & cultural opportunities	6.3%	16.7%	25.6%	24.9%	26.6%
Q1-16. Libraries	4.9%	9.3%	17.8%	24.5%	43.5%



**Q2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic?**

(N=1804)

	Severe trouble paying & unable to purchase	Significant trouble paying, have reduced p...	Noticeable trouble paying, planning for reduced	Some trouble, but does not significantly change ...	No trouble paying	Not applicable
Q2-1. Food	3.3%	5.5%	8.2%	17.0%	61.9%	4.1%
Q2-2. Transportation	2.2%	3.9%	6.0%	15.0%	59.5%	13.4%
Q2-3. Childcare	2.7%	1.6%	2.2%	3.4%	21.9%	68.2%
Q2-4. Housing	4.0%	3.2%	5.4%	11.6%	61.7%	14.1%
Q2-5. Personal care items	2.4%	3.6%	6.5%	17.2%	64.0%	6.3%
Q2-6. Household supplies	3.0%	4.6%	7.4%	18.7%	60.3%	6.0%
Q2-7. Internet service	2.8%	2.8%	5.4%	13.3%	67.5%	8.3%
Q2-8. Healthcare (critical & preventative)	4.2%	4.5%	7.4%	16.1%	60.0%	7.8%
Q2-9. Clothing	2.7%	2.7%	5.0%	11.9%	68.5%	9.1%
Q2-10. Mental & behavioral healthcare	4.2%	2.9%	4.4%	10.3%	43.8%	34.4%
Q2-11. Employment support	4.2%	3.4%	3.9%	7.5%	38.1%	42.8%
Q2-12. Neighborhood crime/safety issues	3.2%	2.5%	4.5%	12.3%	42.7%	34.8%
Q2-13. Personal safety issues	2.5%	2.9%	4.7%	12.1%	48.8%	29.0%
Q2-14. Recreation opportunities	4.5%	4.8%	6.6%	13.2%	51.8%	19.0%
Q2-15. Arts & cultural opportunities	4.0%	4.8%	6.1%	11.3%	51.0%	22.8%

**WITHOUT NOT APPLICABLE****Q2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic? (without "not applicable")**

(N=1804)

	Severe trouble paying & unable to purchase	Significant trouble paying, have reduced p...	Noticeable trouble paying, planning for reduced p...	Some trouble, but does not significantly change daily	No trouble paying
Q2-1. Food	3.5%	5.8%	8.6%	17.7%	64.5%
Q2-2. Transportation	2.6%	4.5%	6.9%	17.3%	68.8%
Q2-3. Childcare	8.4%	5.1%	6.8%	10.8%	68.9%
Q2-4. Housing	4.7%	3.7%	6.3%	13.5%	71.8%
Q2-5. Personal care items	2.6%	3.8%	6.9%	18.3%	68.3%
Q2-6. Household supplies	3.2%	4.9%	7.9%	19.9%	64.1%
Q2-7. Internet service	3.0%	3.1%	5.9%	14.5%	73.5%
Q2-8. Healthcare (critical & preventative)	4.6%	4.9%	8.1%	17.4%	65.1%
Q2-9. Clothing	3.0%	3.0%	5.6%	13.1%	75.4%
Q2-10. Mental & behavioral healthcare	6.3%	4.5%	6.8%	15.6%	66.8%
Q2-11. Employment support	7.4%	6.0%	6.9%	13.1%	66.6%
Q2-12. Neighborhood crime/safety issues	4.9%	3.8%	7.0%	18.8%	65.5%
Q2-13. Personal safety issues	3.6%	4.1%	6.6%	17.1%	68.7%
Q2-14. Recreation opportunities	5.5%	6.0%	8.1%	16.4%	64.0%
Q2-15. Arts & cultural opportunities	5.2%	6.2%	7.9%	14.6%	66.0%

**Q3. As many of you know, Guilford County is slated to receive about \$104 million in federal COVID Recovery Funds to directly address COVID response efforts and peripheral economic fallout from the pandemic. Guilford County is committed to investing these funds in projects that reflect community needs. Listed below are several investment categories that can be paid for with federal COVID Recovery Funds. On a scale of 1 to 5, where 5 means "Very Important" and 1 means "Not at All Important," please indicate how important you feel it is to invest in each of the following areas to help our residents and community respond to and recover-immediately and over the long-term-from the pandemic.**

(N=1804)

	Very important	Somew- hat important	Neutral	Not important	Not at all important	Don't know
Q3-1. Access to Healthcare: enhance capacity of public healthcare facilities & resident access to healthcare services to meet pandemic operational needs, prevent pandemic's spread, & address short & long term health impacts of pandemic	72.0%	13.9%	7.3%	2.3%	2.2%	2.4%
Q3-2. Differences in Health Outcomes: investments in resources to meet health needs, care for those impacted by the virus, & services that address differences in health that are closely linked with social, economic, and/or environmental disadvantage	61.5%	20.3%	9.0%	2.3%	3.5%	3.3%
Q3-3. Behavioral Healthcare & Substance Abuse: including mental health treatment, crisis intervention, & substance misuse treatment	62.9%	19.9%	9.6%	1.9%	2.5%	3.2%
Q3-4. Education: investments in support services for students' academic, social, emotional, & mental health needs to address educational disparities made worse by pandemic	69.4%	16.2%	6.3%	2.2%	2.8%	3.0%
Q3-5. Healthy Childhood Environments: investments in child care, home visiting programs for families with young children, & enhanced services for child welfare-involved families & foster youth	59.0%	21.1%	10.4%	2.8%	2.7%	4.0%
Q3-6. Small Business & Economy: investments to address negative economic & financial impacts of pandemic on small businesses & non-profits, to support COVID-19 prevention & mitigation efforts, & to support business planning. Also, to support existing jobs or to restore jobs that were lost to pandemic	56.1%	26.7%	10.5%	1.6%	1.8%	3.3%

**Q3. As many of you know, Guilford County is slated to receive about \$104 million in federal COVID Recovery Funds to directly address COVID response efforts and peripheral economic fallout from the pandemic. Guilford County is committed to investing these funds in projects that reflect community needs. Listed below are several investment categories that can be paid for with federal COVID Recovery Funds. On a scale of 1 to 5, where 5 means "Very Important" and 1 means "Not at All Important," please indicate how important you feel it is to invest in each of the following areas to help our residents and community respond to and recover-immediately and over the long-term-from the pandemic.**

	Very important	Somew- hat important	Neutral	Not important	Not at all important	Don't know
Q3-7. Help for Tourism, Travel, Hospitality, Related Industries, & Business Districts: support to help businesses, attractions, & business districts reopen & resume services to reverse negative economic impacts from pandemic	26.2%	35.3%	23.1%	6.7%	5.2%	3.5%
Q3-8. Workforce & Employment: investments to support unemployed or underemployed residents such as certification, credential, or degree attainment, & other related investments for unemployed or underemployed residents to promote employment & economic mobility	46.1%	28.3%	14.9%	3.7%	3.7%	3.4%
Q3-9. Housing & Homelessness: investments in services to address housing instability & homelessness such as supportive housing, improved access to affordable & stable housing, & eviction diversion	55.2%	24.3%	11.5%	2.7%	3.2%	3.0%
Q3-10. Neighborhoods & Communities: investments to support healthy, safe built & connected living environments & outdoor recreation & socialization spaces to mitigate spread of COVID-19	36.9%	31.2%	17.8%	6.4%	3.9%	3.7%
Q3-11. Safe & Reliable Drinking Water: investments in access to clean drinking water, wastewater systems, & stormwater systems	71.2%	13.7%	8.3%	2.1%	1.6%	3.2%
Q3-12. High Speed Internet Access: investments in access to & expansion of high speed internet access for unserved & underserved households & businesses	42.4%	32.3%	15.1%	4.2%	3.0%	2.9%

**Q3. As many of you know, Guilford County is slated to receive about \$104 million in federal COVID Recovery Funds to directly address COVID response efforts and peripheral economic fallout from the pandemic. Guilford County is committed to investing these funds in projects that reflect community needs. Listed below are several investment categories that can be paid for with federal COVID Recovery Funds. On a scale of 1 to 5, where 5 means "Very Important" and 1 means "Not at All Important," please indicate how important you feel it is to invest in each of the following areas to help our residents and community respond to and recover-immediately and over the long-term-from the pandemic. (without "don't know")**

(N=1804)

	Very important	Somewhat important	Neutral	Not important	Not at all important
Q3-1. Access to Healthcare: enhance capacity of public healthcare facilities & resident access to healthcare services to meet pandemic operational needs, prevent pandemic's spread, & address short & long term health impacts of pandemic	73.7%	14.3%	7.4%	2.3%	2.3%
Q3-2. Differences in Health Outcomes: investments in resources to meet health needs, care for those impacted by the virus, & services that address differences in health that are closely linked with social, economic, and/or environmental disadvantage	63.6%	21.0%	9.3%	2.4%	3.7%
Q3-3. Behavioral Healthcare & Substance Abuse: including mental health treatment, crisis intervention, & substance misuse treatment	64.9%	20.5%	10.0%	1.9%	2.6%
Q3-4. Education: investments in support services for students' academic, social, emotional, & mental health needs to address educational disparities made worse by pandemic	71.6%	16.8%	6.5%	2.2%	2.9%
Q3-5. Healthy Childhood Environments: investments in child care, home visiting programs for families with young children, & enhanced services for child welfare-involved families & foster youth	61.5%	22.0%	10.9%	2.9%	2.8%
Q3-6. Small Business & Economy: investments to address negative economic & financial impacts of pandemic on small businesses & non-profits, to support COVID-19 prevention & mitigation efforts, & to support business planning. Also, to support existing jobs or to restore jobs that were lost to pandemic	58.0%	27.6%	10.9%	1.7%	1.8%

**WITHOUT DON'T KNOW**

**Q3. As many of you know, Guilford County is slated to receive about \$104 million in federal COVID Recovery Funds to directly address COVID response efforts and peripheral economic fallout from the pandemic. Guilford County is committed to investing these funds in projects that reflect community needs. Listed below are several investment categories that can be paid for with federal COVID Recovery Funds. On a scale of 1 to 5, where 5 means "Very Important" and 1 means "Not at All Important," please indicate how important you feel it is to invest in each of the following areas to help our residents and community respond to and recover-immediately and over the long-term-from the pandemic. (without "don't know")**

	Very important	Somewhat important	Neutral	Not important	Not at all important
Q3-7. Help for Tourism, Travel, Hospitality, Related Industries, & Business Districts: support to help businesses, attractions, & business districts reopen & resume services to reverse negative economic impacts from pandemic	27.2%	36.6%	24.0%	6.9%	5.4%
Q3-8. Workforce & Employment: investments to support unemployed or underemployed residents such as certification, credential, or degree attainment, & other related investments for unemployed or underemployed residents to promote employment & economic mobility	47.8%	29.3%	15.4%	3.8%	3.8%
Q3-9. Housing & Homelessness: investments in services to address housing instability & homelessness such as supportive housing, improved access to affordable & stable housing, & eviction diversion	56.9%	25.1%	11.8%	2.8%	3.3%
Q3-10. Neighborhoods & Communities: investments to support healthy, safe built & connected living environments & outdoor recreation & socialization spaces to mitigate spread of COVID-19	38.3%	32.4%	18.5%	6.7%	4.1%
Q3-11. Safe & Reliable Drinking Water: investments in access to clean drinking water, wastewater systems, & stormwater systems	73.6%	14.1%	8.5%	2.1%	1.7%
Q3-12. High Speed Internet Access: investments in access to & expansion of high speed internet access for unserved & underserved households & businesses	43.7%	33.3%	15.5%	4.3%	3.1%

**Q4. Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment?**

<u>Q4. Top choice</u>	<u>Number</u>	<u>Percent</u>
Access to Healthcare: enhance capacity of public healthcare facilities & resident access to healthcare services to meet pandemic operational needs, prevent pandemic's spread, & address short & long term health impacts of pandemic	648	35.9 %
Differences in Health Outcomes: investments in resources to meet health needs, care for those impacted by the virus, & services that address differences in health that are closely linked with social, economic, and/or environmental disadvantage	91	5.0 %
Behavioral Healthcare & Substance Abuse: including mental health treatment, crisis intervention, & substance misuse treatment	141	7.8 %
Education: investments in support services for students' academic, social, emotional, & mental health needs to address educational disparities made worse by pandemic	211	11.7 %
Healthy Childhood Environments: investments in child care, home visiting programs for families with young children, & enhanced services for child welfare-involved families & foster youth	61	3.4 %
Small Business & Economy: investments to address negative economic & financial impacts of pandemic on small businesses & non-profits, to support COVID-19 prevention & mitigation efforts, & to support business planning. Also, to support existing jobs or to restore jobs that were lost to pandemic	168	9.3 %
Help for Tourism, Travel, Hospitality, Related Industries, & Business Districts: support to help businesses, attractions, & business districts reopen & resume services to reverse negative economic impacts from pandemic	12	0.7 %
Workforce & Employment: investments to support unemployed or underemployed residents such as certification, credential, or degree attainment, & other related investments for unemployed or underemployed residents to promote employment & economic mobility	49	2.7 %
Housing & Homelessness: investments in services to address housing instability & homelessness such as supportive housing, improved access to affordable & stable housing, & eviction diversion	122	6.8 %
Neighborhoods & Communities: investments to support healthy, safe built & connected living environments & outdoor recreation & socialization spaces to mitigate spread of COVID-19	12	0.7 %
Safe & Reliable Drinking Water: investments in access to clean drinking water, wastewater systems, & stormwater systems	115	6.4 %

**Q4. Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment?**

<u>Q4. Top choice</u>	<u>Number</u>	<u>Percent</u>
High Speed Internet Access: investments in access to & expansion of high speed internet access for unserved & underserved households & businesses	34	1.9 %
None chosen	140	7.8 %
Total	1804	100.0 %



**Q4. Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment?**

<u>Q4. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Access to Healthcare: enhance capacity of public healthcare facilities & resident access to healthcare services to meet pandemic operational needs, prevent pandemic's spread, & address short & long term health impacts of pandemic	245	13.6 %
Differences in Health Outcomes: investments in resources to meet health needs, care for those impacted by the virus, & services that address differences in health that are closely linked with social, economic, and/or environmental disadvantage	195	10.8 %
Behavioral Healthcare & Substance Abuse: including mental health treatment, crisis intervention, & substance misuse treatment	203	11.3 %
Education: investments in support services for students' academic, social, emotional, & mental health needs to address educational disparities made worse by pandemic	294	16.3 %
Healthy Childhood Environments: investments in child care, home visiting programs for families with young children, & enhanced services for child welfare-involved families & foster youth	138	7.6 %
Small Business & Economy: investments to address negative economic & financial impacts of pandemic on small businesses & non-profits, to support COVID-19 prevention & mitigation efforts, & to support business planning. Also, to support existing jobs or to restore jobs that were lost to pandemic	141	7.8 %
Help for Tourism, Travel, Hospitality, Related Industries, & Business Districts: support to help businesses, attractions, & business districts reopen & resume services to reverse negative economic impacts from pandemic	39	2.2 %
Workforce & Employment: investments to support unemployed or underemployed residents such as certification, credential, or degree attainment, & other related investments for unemployed or underemployed residents to promote employment & economic mobility	92	5.1 %
Housing & Homelessness: investments in services to address housing instability & homelessness such as supportive housing, improved access to affordable & stable housing, & eviction diversion	107	5.9 %
Neighborhoods & Communities: investments to support healthy, safe built & connected living environments & outdoor recreation & socialization spaces to mitigate spread of COVID-19	32	1.8 %
Safe & Reliable Drinking Water: investments in access to clean drinking water, wastewater systems, & stormwater systems	102	5.7 %

**Q4. Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment?**

Q4. 2nd choice	Number	Percent
High Speed Internet Access: investments in access to & expansion of high speed internet access for unserved & underserved households & businesses	47	2.6 %
None chosen	169	9.4 %
Total	1804	100.0 %

**Q4. Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment?**

<u>Q4. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Access to Healthcare: enhance capacity of public healthcare facilities & resident access to healthcare services to meet pandemic operational needs, prevent pandemic's spread, & address short & long term health impacts of pandemic	134	7.4 %
Differences in Health Outcomes: investments in resources to meet health needs, care for those impacted by the virus, & services that address differences in health that are closely linked with social, economic, and/or environmental disadvantage	140	7.8 %
Behavioral Healthcare & Substance Abuse: including mental health treatment, crisis intervention, & substance misuse treatment	205	11.4 %
Education: investments in support services for students' academic, social, emotional, & mental health needs to address educational disparities made worse by pandemic	256	14.2 %
Healthy Childhood Environments: investments in child care, home visiting programs for families with young children, & enhanced services for child welfare-involved families & foster youth	195	10.8 %
Small Business & Economy: investments to address negative economic & financial impacts of pandemic on small businesses & non-profits, to support COVID-19 prevention & mitigation efforts, & to support business planning. Also, to support existing jobs or to restore jobs that were lost to pandemic	148	8.2 %
Help for Tourism, Travel, Hospitality, Related Industries, & Business Districts: support to help businesses, attractions, & business districts reopen & resume services to reverse negative economic impacts from pandemic	46	2.5 %
Workforce & Employment: investments to support unemployed or underemployed residents such as certification, credential, or degree attainment, & other related investments for unemployed or underemployed residents to promote employment & economic mobility	117	6.5 %
Housing & Homelessness: investments in services to address housing instability & homelessness such as supportive housing, improved access to affordable & stable housing, & eviction diversion	136	7.5 %
Neighborhoods & Communities: investments to support healthy, safe built & connected living environments & outdoor recreation & socialization spaces to mitigate spread of COVID-19	42	2.3 %
Safe & Reliable Drinking Water: investments in access to clean drinking water, wastewater systems, & stormwater systems	128	7.1 %

**Q4. Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment?**

Q4. 3rd choice	Number	Percent
High Speed Internet Access: investments in access to & expansion of high speed internet access for unserved & underserved households & businesses	66	3.7 %
None chosen	191	10.6 %
Total	1804	100.0 %

**Q4. Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment?**

<u>Q4. 4th choice</u>	<u>Number</u>	<u>Percent</u>
Access to Healthcare: enhance capacity of public healthcare facilities & resident access to healthcare services to meet pandemic operational needs, prevent pandemic's spread, & address short & long term health impacts of pandemic	126	7.0 %
Differences in Health Outcomes: investments in resources to meet health needs, care for those impacted by the virus, & services that address differences in health that are closely linked with social, economic, and/or environmental disadvantage	112	6.2 %
Behavioral Healthcare & Substance Abuse: including mental health treatment, crisis intervention, & substance misuse treatment	135	7.5 %
Education: investments in support services for students' academic, social, emotional, & mental health needs to address educational disparities made worse by pandemic	212	11.8 %
Healthy Childhood Environments: investments in child care, home visiting programs for families with young children, & enhanced services for child welfare-involved families & foster youth	214	11.9 %
Small Business & Economy: investments to address negative economic & financial impacts of pandemic on small businesses & non-profits, to support COVID-19 prevention & mitigation efforts, & to support business planning. Also, to support existing jobs or to restore jobs that were lost to pandemic	159	8.8 %
Help for Tourism, Travel, Hospitality, Related Industries, & Business Districts: support to help businesses, attractions, & business districts reopen & resume services to reverse negative economic impacts from pandemic	56	3.1 %
Workforce & Employment: investments to support unemployed or underemployed residents such as certification, credential, or degree attainment, & other related investments for unemployed or underemployed residents to promote employment & economic mobility	139	7.7 %
Housing & Homelessness: investments in services to address housing instability & homelessness such as supportive housing, improved access to affordable & stable housing, & eviction diversion	167	9.3 %
Neighborhoods & Communities: investments to support healthy, safe built & connected living environments & outdoor recreation & socialization spaces to mitigate spread of COVID-19	62	3.4 %
Safe & Reliable Drinking Water: investments in access to clean drinking water, wastewater systems, & stormwater systems	137	7.6 %

**Q4. Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment?**

<u>Q4. 4th choice</u>	<u>Number</u>	<u>Percent</u>
High Speed Internet Access: investments in access to & expansion of high speed internet access for unserved & underserved households & businesses	65	3.6 %
None chosen	220	12.2 %
Total	1804	100.0 %

**Q4. Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment?**

<u>Q4. 5th choice</u>	<u>Number</u>	<u>Percent</u>
Access to Healthcare: enhance capacity of public healthcare facilities & resident access to healthcare services to meet pandemic operational needs, prevent pandemic's spread, & address short & long term health impacts of pandemic	73	4.0 %
Differences in Health Outcomes: investments in resources to meet health needs, care for those impacted by the virus, & services that address differences in health that are closely linked with social, economic, and/or environmental disadvantage	98	5.4 %
Behavioral Healthcare & Substance Abuse: including mental health treatment, crisis intervention, & substance misuse treatment	114	6.3 %
Education: investments in support services for students' academic, social, emotional, & mental health needs to address educational disparities made worse by pandemic	131	7.3 %
Healthy Childhood Environments: investments in child care, home visiting programs for families with young children, & enhanced services for child welfare-involved families & foster youth	154	8.5 %
Small Business & Economy: investments to address negative economic & financial impacts of pandemic on small businesses & non-profits, to support COVID-19 prevention & mitigation efforts, & to support business planning. Also, to support existing jobs or to restore jobs that were lost to pandemic	186	10.3 %
Help for Tourism, Travel, Hospitality, Related Industries, & Business Districts: support to help businesses, attractions, & business districts reopen & resume services to reverse negative economic impacts from pandemic	68	3.8 %
Workforce & Employment: investments to support unemployed or underemployed residents such as certification, credential, or degree attainment, & other related investments for unemployed or underemployed residents to promote employment & economic mobility	157	8.7 %
Housing & Homelessness: investments in services to address housing instability & homelessness such as supportive housing, improved access to affordable & stable housing, & eviction diversion	175	9.7 %
Neighborhoods & Communities: investments to support healthy, safe built & connected living environments & outdoor recreation & socialization spaces to mitigate spread of COVID-19	88	4.9 %
Safe & Reliable Drinking Water: investments in access to clean drinking water, wastewater systems, & stormwater systems	173	9.6 %

**Q4. Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment?**

Q4. 5th choice	Number	Percent
High Speed Internet Access: investments in access to & expansion of high speed internet access for unserved & underserved households & businesses	136	7.5 %
None chosen	251	13.9 %
Total	1804	100.0 %



**SUM OF TOP 5 CHOICES****Q4. Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment? (top 5)**

Q4. Sum of Top 5 Choices	Number	Percent
Access to Healthcare: enhance capacity of public healthcare facilities & resident access to healthcare services to meet pandemic operational needs, prevent pandemic's spread, & address short & long term health impacts of pandemic	1226	68.0 %
Differences in Health Outcomes: investments in resources to meet health needs, care for those impacted by the virus, & services that address differences in health that are closely linked with social, economic, and/or environmental disadvantage	636	35.3 %
Behavioral Healthcare & Substance Abuse: including mental health treatment, crisis intervention, & substance misuse treatment	798	44.2 %
Education: investments in support services for students' academic, social, emotional, & mental health needs to address educational disparities made worse by pandemic	1104	61.2 %
Healthy Childhood Environments: investments in child care, home visiting programs for families with young children, & enhanced services for child welfare-involved families & foster youth	762	42.2 %
Small Business & Economy: investments to address negative economic & financial impacts of pandemic on small businesses & non-profits, to support COVID-19 prevention & mitigation efforts, & to support business planning. Also, to support existing jobs or to restore jobs that were lost to pandemic	802	44.5 %
Help for Tourism, Travel, Hospitality, Related Industries, & Business Districts: support to help businesses, attractions, & business districts reopen & resume services to reverse negative economic impacts from pandemic	221	12.3 %
Workforce & Employment: investments to support unemployed or underemployed residents such as certification, credential, or degree attainment, & other related investments for unemployed or underemployed residents to promote employment & economic mobility	554	30.7 %
Housing & Homelessness: investments in services to address housing instability & homelessness such as supportive housing, improved access to affordable & stable housing, & eviction diversion	707	39.2 %
Neighborhoods & Communities: investments to support healthy, safe built & connected living environments & outdoor recreation & socialization spaces to mitigate spread of COVID-19	236	13.1 %
Safe & Reliable Drinking Water: investments in access to clean drinking water, wastewater systems, & stormwater systems	655	36.3 %

**SUM OF TOP 5 CHOICES**

**Q4. Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment? (top 5)**

<u>Q4. Sum of Top 5 Choices</u>	<u>Number</u>	<u>Percent</u>
High Speed Internet Access: investments in access to & expansion of high speed internet access for unserved & underserved households & businesses	348	19.3 %
None chosen	140	7.8 %
Total	8189	

**Q6. Did any of the following happen to you or someone in your household's employment due to the COVID-19 pandemic?**

Q6. Which following happened to your household's employment due to COVID-19 pandemic	Number	Percent
Worked normal hours	546	30.3 %
Worked remotely or from home more than usual	700	38.8 %
Worked more hours than usual	347	19.2 %
Worked reduced hours	280	15.5 %
Worked, but pay rate was reduced	123	6.8 %
Lost job	202	11.2 %
Was furloughed (not working & not terminated)	147	8.1 %
Was sick & unable to work	167	9.3 %
None of these	444	24.6 %
Total	2956	

**Q7. Please indicate if you or someone in your household has applied for or accessed any of the following assistance programs.**

(N=1804)

	Yes	No
Q7-1. Food assistance	12.7%	87.3%
Q7-2. Childcare assistance	2.4%	97.6%
Q7-3. Senior adult care assistance	2.8%	97.2%
Q7-4. Small business assistance	6.7%	93.3%
Q7-5. Unemployment income assistance	14.6%	85.4%
Q7-6. Job placement and/or training assistance	2.5%	97.5%
Q7-7. Rental assistance	4.3%	95.7%
Q7-8. Mortgage assistance	4.5%	95.5%
Q7-9. Utility assistance-electricity, water, gas, internet, etc.	6.4%	93.6%
Q7-10. Behavioral health assistance-anxiety, stress, depression, etc.	8.6%	91.4%
Q7-11. Substance abuse assistance	1.2%	98.8%
Q7-12. Other	1.1%	98.9%

**Q7. If you or someone in your household has applied for or accessed programs, did you apply/access the program before the COVID-19 pandemic or during the COVID-19 pandemic?**

(N=642)

	Applied/accessed before COVID-19 pandemic	Applied/accessed during COVID-19 pandemic
Q7-1. Food assistance	40.3%	59.7%
Q7-2. Childcare assistance	27.3%	72.7%
Q7-3. Senior adult care assistance	35.1%	64.9%
Q7-4. Small business assistance	5.6%	94.4%
Q7-5. Unemployment income assistance	6.6%	93.4%
Q7-6. Job placement and/or training assistance	23.3%	76.7%
Q7-7. Rental assistance	16.7%	83.3%
Q7-8. Mortgage assistance	9.4%	90.6%
Q7-9. Utility assistance-electricity, water, gas, internet, etc.	11.7%	88.3%
Q7-10. Behavioral health assistance-anxiety, stress, depression, etc.	43.0%	57.0%
Q7-11. Substance abuse assistance	38.9%	61.1%
Q7-12. Other	31.6%	68.4%

**Q9. Is anyone in your home attending school (pre-school, grade school, or a college/university)?**

<u>Q9. Is anyone in your home attending school</u>	<u>Number</u>	<u>Percent</u>
Yes	554	30.7 %
No	1178	65.3 %
Not provided	72	4.0 %
Total	1804	100.0 %

**WITHOUT DON'T KNOW****Q9. Is anyone in your home attending school (pre-school, grade school, or a college/university)? (without "not provided")**

<u>Q9. Is anyone in your home attending school</u>	<u>Number</u>	<u>Percent</u>
Yes	554	32.0 %
No	1178	68.0 %
Total	1732	100.0 %

**Q9a. Does the person attending school have access to high-speed internet (25 Mbps download speed and 3 Mbps upload speed)?**

<u>Q9a. Does the person attending school have access to high speed internet</u>	<u>Number</u>	<u>Percent</u>
Yes	398	71.8 %
Yes, but unsure of speed	119	21.5 %
No	29	5.2 %
Not provided	8	1.4 %
Total	554	100.0 %

**WITHOUT DON'T KNOW****Q9a. Does the person attending school have access to high-speed internet (25 Mbps download speed and 3 Mbps upload speed)? (without "not provided")**

<u>Q9a. Does the person attending school have access to high speed internet</u>	<u>Number</u>	<u>Percent</u>
Yes	398	72.9 %
Yes, but unsure of speed	119	21.8 %
No	29	5.3 %
Total	546	100.0 %

**Q9b. Does the person attending school have access to a computer, tablet, or other device that would allow them to access a high-speed internet connection and participate virtually?**

Q9b. Does the person attending school have access to a computer, tablet, or other device	Number	Percent
Yes	503	97.3 %
No	11	2.1 %
Not provided	3	0.6 %
Total	517	100.0 %

**WITHOUT DON'T KNOW****Q9b. Does the person attending school have access to a computer, tablet, or other device that would allow them to access a high-speed internet connection and participate virtually? (without "not provided")**

Q9b. Does the person attending school have access to a computer, tablet, or other device	Number	Percent
Yes	503	97.9 %
No	11	2.1 %
Total	514	100.0 %

**Q9c. How would the person attending school rate the affordability, availability and reliability of the device they use for high-speed internet connection?**

(N=503)

	Excellent	Good	Fair	Poor	Not applicable
Q9c-1. Affordability	23.3%	36.8%	23.9%	10.5%	5.6%
Q9c-2. Availability	37.2%	41.0%	15.9%	2.0%	4.0%
Q9c-3. Reliability	33.8%	38.2%	21.1%	4.4%	2.6%

**WITHOUT NOT APPLICABLE****Q9c. How would the person attending school rate the affordability, availability and reliability of the device they use for high-speed internet connection? (without "not applicable")**

(N=503)

	Excellent	Good	Fair	Poor
Q9c-1. Affordability	24.6%	38.9%	25.3%	11.2%
Q9c-2. Availability	38.7%	42.7%	16.6%	2.1%
Q9c-3. Reliability	34.7%	39.2%	21.6%	4.5%

**Q10. How well did Guilford County Government communicate information to you with regards to COVID-19?**

Q10. How well did Guilford County Government communicate information to you with regards to COVID-19

	Number	Percent
Very well	478	26.5 %
Well	579	32.1 %
Somewhat well	395	21.9 %
Not well at all	193	10.7 %
Not sure	104	5.8 %
Not provided	55	3.0 %
Total	1804	100.0 %

**WITHOUT NOT PROVIDED****Q10. How well did Guilford County Government communicate information to you with regards to COVID-19? (without "not provided")**

Q10. How well did Guilford County Government communicate information to you with regards to COVID-19

	Number	Percent
Very well	478	27.3 %
Well	579	33.1 %
Somewhat well	395	22.6 %
Not well at all	193	11.0 %
Not sure	104	5.9 %
Total	1749	100.0 %



**Q11. Which THREE of the following sources are you using to get information about local efforts to address COVID-19?**

Q11. Which following sources are you using to get information about local efforts to address COVID-19

	Number	Percent
Twitter	54	3.0 %
Facebook	336	18.6 %
Newspaper	257	14.2 %
City or County government websites	532	29.5 %
North Carolina government websites	541	30.0 %
Federal government websites	288	16.0 %
Television	1083	60.0 %
Nextdoor	64	3.5 %
Radio	294	16.3 %
Snapchat	2	0.1 %
Instagram	29	1.6 %
Friends/family members	414	22.9 %
Coworkers or classmates	113	6.3 %
Doctors or other healthcare providers	507	28.1 %
Other	116	6.4 %
Don't know	20	1.1 %
Total	4650	

**Q11-3. Which newspapers?**

Q11-3. Which newspaper	Number	Percent
Greensboro News and Record	164	78.1 %
High Point Enterprise	12	5.7 %
New York Times	4	1.9 %
Wall Street Journal	3	1.4 %
Daily news	3	1.4 %
News	3	1.4 %
Greensboro News and Record, New York Times	2	1.0 %
Rhino Times	2	1.0 %
Local	2	1.0 %
Greensboro News and Record, Summerfield Scoop	1	0.5 %
News Tecors	1	0.5 %
Greensboro News & Record, News & Observer, Washington Post	1	0.5 %
New York Times, Washington Post	1	0.5 %
New York Times, Greensboro News and Record	1	0.5 %
Online articles from all local newspapers and local TV news stations	1	0.5 %
Triad Times	1	0.5 %
Greensboro News and Record, High Point Enterprise	1	0.5 %
High Point Enterprise, local papers	1	0.5 %
High Point Enterprise, Greensboro News and Record, Rhino Times	1	0.5 %
Online	1	0.5 %
Washington Post, Guardian, Online	1	0.5 %
New York Times, Washington Post, Reuters	1	0.5 %
Apple news	1	0.5 %
Charlotte Observer	1	0.5 %
Total	210	100.0 %

**Q11-7. Which television channel?**

<u>Q11-7. Which television channel</u>	<u>Number</u>	<u>Percent</u>
WFMY	211	26.6 %
FOX	141	17.8 %
Channel 12 (WXII)	105	13.3 %
CNN	21	2.7 %
CBS	18	2.3 %
NBC	18	2.3 %
Local news	17	2.1 %
WFMY, FOX	13	1.6 %
WGHP	11	1.4 %
WFMY, WXII	11	1.4 %
All	10	1.3 %
WFMY, FOX, WXII	10	1.3 %
FOX, WFMY	9	1.1 %
MSNBC	9	1.1 %
Spectrum	8	1.0 %
Spectrum news	7	0.9 %
Local channels	6	0.8 %
News	5	0.6 %
Channel 45	4	0.5 %
ABC	4	0.5 %
WFMY, WGHP	3	0.4 %
WGHP, FOX	3	0.4 %
PBS	3	0.4 %
CNN, CBS	3	0.4 %
Channel 9	3	0.4 %
YouTube	3	0.4 %
SPECTRUM	3	0.4 %
FOX, NBC	2	0.3 %
Channel 59	2	0.3 %
WXII, FOX	2	0.3 %
ABC, NBC, CBS	2	0.3 %
All major channels	2	0.3 %
WFMY, CNN	2	0.3 %
CBS, FOX	2	0.3 %
FOX, WXII	2	0.3 %
FOX, Spectrum	2	0.3 %
WXII, WFMY	2	0.3 %
UNC TV PBS	1	0.1 %
8 High Point & 2 Greensboro	1	0.1 %
Spectrum News, CNN	1	0.1 %
MSNBC, CNN, WFMY	1	0.1 %
WFMY 2 and WXII 12	1	0.1 %
All of the channels that I can get	1	0.1 %
WGHP FOX	1	0.1 %
Spectrum 1	1	0.1 %
Spectrum, WFMY	1	0.1 %

**Q11-7. Which television channel?**

<u>Q11-7. Which television channel</u>	<u>Number</u>	<u>Percent</u>
WXII, WFMY, CNN	1	0.1 %
Spectrum, CBS	1	0.1 %
WFMY, WXII, FOX	1	0.1 %
All 3	1	0.1 %
WXII, WGHP, WFMY	1	0.1 %
CNN, local news channels	1	0.1 %
WFMH, CNN, MSNBC	1	0.1 %
CBS, NBC, FOX, MSNBC	1	0.1 %
Channel 8 on cable	1	0.1 %
WFMY & FOX	1	0.1 %
MSNBC, wfmy	1	0.1 %
WFMY, WXII, NBC	1	0.1 %
FOX, CBS	1	0.1 %
WXII, NBC	1	0.1 %
Many channels for fuller information	1	0.1 %
Channels 2, 8, 12	1	0.1 %
All local channels	1	0.1 %
Local	1	0.1 %
CBS, NBC, FOX, CNN	1	0.1 %
WFMY, CNN, ABC, NBC, CBS	1	0.1 %
NBC, ABC, CNN	1	0.1 %
Fox8	1	0.1 %
Spectrum, CBS, NBC, ABC, CNN, MSNBC	1	0.1 %
All three local ones	1	0.1 %
Local and National news channels	1	0.1 %
WXII, MSNBC, WFMY	1	0.1 %
News 14	1	0.1 %
News channel	1	0.1 %
Local channel	1	0.1 %
Not one particular channel	1	0.1 %
Channel 14	1	0.1 %
Fox 8	1	0.1 %
CBS, ABC	1	0.1 %
Newsmax	1	0.1 %
FOX, CNN, NBC, WFMY	1	0.1 %
GMA	1	0.1 %
Spectrum one	1	0.1 %
WFMY, MSNBC	1	0.1 %
WDBJ	1	0.1 %
Spectrum news, FOX	1	0.1 %
CNN, WGHP, WFMY	1	0.1 %
KTVU WRAL WXII	1	0.1 %
WFMY, FOX, SPECTRUM, local government	1	0.1 %
CNN, NBC, CBS	1	0.1 %
FOX, ABC, CNN	1	0.1 %
Spectrum 1, NBC	1	0.1 %

**Q11-7. Which television channel?**

<u>Q11-7. Which television channel</u>	<u>Number</u>	<u>Percent</u>
All channels	1	0.1 %
Echo FOX	1	0.1 %
CNN, MSNBC, Public	1	0.1 %
CNN, Spectrum local news	1	0.1 %
CNN, Spectrum news	1	0.1 %
All local channels, CNN, MSNBC	1	0.1 %
FOX, WXII, THE BLAZE, NEWSMAX, OAN, FIRST AMERICA	1	0.1 %
CBS, ABC, NBC, PBS, MSNBC, CNN	1	0.1 %
Local, CNN	1	0.1 %
Channel 10	1	0.1 %
Different news channels	1	0.1 %
Channel 11	1	0.1 %
WXII, WFMY, UNC-TV	1	0.1 %
WFMY, CBS	1	0.1 %
Channels 9, 12	1	0.1 %
WXII, CBS, NBC	1	0.1 %
WGHP, WFMY, WXII, Spectrum Charlotte	1	0.1 %
FOX, CNN	1	0.1 %
WFMY, Channel 10	1	0.1 %
WRAL	1	0.1 %
Channels 10, 12	1	0.1 %
Channel 4	1	0.1 %
Multiple	1	0.1 %
PUBLIC TV	1	0.1 %
FOX, ABC, CBS	1	0.1 %
Channels 14, 9	1	0.1 %
WFAY	1	0.1 %
NBC, PBS, ABC	1	0.1 %
WLVE	1	0.1 %
Channel 18	1	0.1 %
WXIY	1	0.1 %
CNN, FOX	1	0.1 %
MULTIPLE	1	0.1 %
Channel 40	1	0.1 %
Channel 1	1	0.1 %
CNN, WFMY	1	0.1 %
Channels 9, 10	1	0.1 %
CBS, NBC, MSNBC	1	0.1 %
CBS, NBC	1	0.1 %
Channels 8, 2, 45	1	0.1 %
NBC, ABC	1	0.1 %
WFMY, WXII, Spectrum news	1	0.1 %
CBS, CNN	1	0.1 %
MSNBC, Spectrum	1	0.1 %
NBC, CBS, ABC	1	0.1 %

**Q11-7. Which television channel?**

Q11-7. Which television channel	Number	Percent
Channels 10, 40	1	0.1 %
Channels 9,10,11	1	0.1 %
WFMY, Spectrum	1	0.1 %
Channels 34, 59	1	0.1 %
Channels 3, 22	1	0.1 %
WFMY, WXII	1	0.1 %
CBS, WFMY	1	0.1 %
FOX, ABC	1	0.1 %
Channels 9, 11	1	0.1 %
Channels 13, 4, 2	1	0.1 %
Channel 7	1	0.1 %
ABC, CBS	1	0.1 %
FOX, WFMY, CNN	1	0.1 %
Total	792	100.0 %

**Q12. Which of the following best describes your race/ethnicity?**

Q12. Which following best describes your race/ ethnicity	Number	Percent
Asian American	89	4.9 %
Black/African American	626	34.7 %
Native American	18	1.0 %
White/Caucasian	1017	56.4 %
Hispanic/Latinx	140	7.8 %
Native Hawaiian/Pacific Islander	3	0.2 %
Other	9	0.5 %
Total	1902	

**Q12-7. Self-describe your race/ethnicity:**

Q12-7. Other	Number	Percent
Mixed	5	55.6 %
Mediterranean American	1	11.1 %
European American	1	11.1 %
German	1	11.1 %
Spanish American	1	11.1 %
Total	9	100.0 %

**Q13. What is your current gender identity?**

Q13. What is your gender identity	Number	Percent
Male/Man	876	48.6 %
Female/Woman	904	50.1 %
Trans male/Trans man	3	0.2 %
Trans female/Trans woman	2	0.1 %
Genderqueer/Gender-nonconforming	3	0.2 %
Prefer to self-describe	4	0.2 %
Not provided	12	0.7 %
Total	1804	100.0 %

**WITHOUT NOT PROVIDED****Q13. What is your current gender identity? (without "not provided")**

Q13. What is your gender identity	Number	Percent
Male/Man	876	48.9 %
Female/Woman	904	50.4 %
Trans male/Trans man	3	0.2 %
Trans female/Trans woman	2	0.1 %
Genderqueer/Gender-nonconforming	3	0.2 %
Prefer to self-describe	4	0.2 %
Total	1792	100.0 %

**Q13-6. Self-describe your gender identity:**

Q13-6. Self-describe your gender identity	Number	Percent
Gender fluid	2	100.0 %
Total	2	100.0 %



**Q14. What is your age?**

Q14. What is your age	Number	Percent
18-34	287	15.9 %
35-44	280	15.5 %
45-54	333	18.5 %
55-64	347	19.2 %
65-74	297	16.5 %
75+	181	10.0 %
Not provided	79	4.4 %
Total	1804	100.0 %

**WITHOUT NOT PROVIDED****Q14. What is your age? (without "not provided")**

Q14. What is your age	Number	Percent
18-34	287	16.6 %
35-44	280	16.2 %
45-54	333	19.3 %
55-64	347	20.1 %
65-74	297	17.2 %
75+	181	10.5 %
Total	1725	100.0 %

**Q15. Including yourself, how many persons of each age are currently living in your household?**

	Mean	Sum
number	2.34	4032
Under age 10	0.23	395
Ages 10-19	0.29	497
Ages 20-44	0.66	1144
Ages 45-64	0.68	1175
Ages 65+	0.48	821

**Q16. Approximately, what is your total annual household income before tax?**

Q16. What is your total annual household income before tax

	Number	Percent
Less than \$15K	113	6.3 %
\$15K to \$24,999	110	6.1 %
\$25K to \$34,999	158	8.8 %
\$35K to \$49,999	190	10.5 %
\$50K to \$74,999	280	15.5 %
\$75K to \$99,999	200	11.1 %
\$100K to \$149,999	191	10.6 %
\$150K+	164	9.1 %
Prefer not to answer	398	22.1 %
Total	1804	100.0 %

**WITHOUT NOT PROVIDED****Q16. Approximately, what is your total annual household income before tax? (without "prefer not to answer")**

Q16. What is your total annual household income before tax

	Number	Percent
Less than \$15K	113	8.0 %
\$15K to \$24,999	110	7.8 %
\$25K to \$34,999	158	11.2 %
\$35K to \$49,999	190	13.5 %
\$50K to \$74,999	280	19.9 %
\$75K to \$99,999	200	14.2 %
\$100K to \$149,999	191	13.6 %
\$150K+	164	11.7 %
Total	1406	100.0 %

**Q17. What is the highest level of education you completed?**

Q17. What is the highest level of education you completed	Number	Percent
Never attended school	4	0.2 %
Grades 1 through 8	7	0.4 %
Grades 9 through 11 (some high school)	41	2.3 %
Completed high school or GED	335	18.6 %
Some college, including a technical degree or professional certification program	394	21.8 %
Associates degree	178	9.9 %
Bachelor's degree	380	21.1 %
Master's degree	323	17.9 %
Doctorate	67	3.7 %
Not provided	75	4.2 %
Total	1804	100.0 %

**WITHOUT NOT PROVIDED****Q17. What is the highest level of education you completed? (without "not provided")**

Q17. What is the highest level of education you completed	Number	Percent
Never attended school	4	0.2 %
Grades 1 through 8	7	0.4 %
Grades 9 through 11 (some high school)	41	2.4 %
Completed high school or GED	335	19.4 %
Some college, including a technical degree or professional certification program	394	22.8 %
Associates degree	178	10.3 %
Bachelor's degree	380	22.0 %
Master's degree	323	18.7 %
Doctorate	67	3.9 %
Total	1729	100.0 %

**Q18. Which option best describes your plans with respect to the COVID-19 vaccine?**

Q18. Which option best describes your plans with respect to COVID-19 vaccine	Number	Percent
Have received full dosage of COVID-19 vaccine (2 doses for Pfizer/Moderna OR 1 dose for Johnson & Johnson)	1434	79.5 %
Have received first does of Pfizer or Moderna COVID-19 vaccine	105	5.8 %
I am ready to be vaccinated as soon as an appointment is available	61	3.4 %
I do not intend to receive vaccination	104	5.8 %
I am unsure currently	44	2.4 %
Not provided	56	3.1 %
Total	1804	100.0 %

**WITHOUT NOT PROVIDED****Q18. Which option best describes your plans with respect to the COVID-19 vaccine? (without "not provided")**

Q18. Which option best describes your plans with respect to COVID-19 vaccine	Number	Percent
Have received full dosage of COVID-19 vaccine (2 doses for Pfizer/Moderna OR 1 dose for Johnson & Johnson)	1434	82.0 %
Have received first does of Pfizer or Moderna COVID-19 vaccine	105	6.0 %
I am ready to be vaccinated as soon as an appointment is available	61	3.5 %
I do not intend to receive vaccination	104	5.9 %
I am unsure currently	44	2.5 %
Total	1748	100.0 %

**Q19. Which of the following, if any, would be reasons you are unsure of or not getting a COVID-19 vaccine?**

Q19. Which following would be reasons you are unsure of or not getting a COVID-19 vaccine

	Number	Percent
Don't know where to get a vaccination	2	1.4 %
Don't have transportation to a vaccination site	3	2.0 %
Vaccination sites are not open when I can go	1	0.7 %
Concerned about side effects of COVID-19 vaccine	97	65.5 %
Concerned about safety of COVID-19 vaccine	90	60.8 %
Concern that COVID-19 vaccines were developed too quickly	84	56.8 %
Medical reason for not receiving COVID-19 vaccine	29	19.6 %
Religious objection to receiving COVID-19 vaccine	38	25.7 %
Other	28	18.9 %
Total	372	

**District**

District	Number	Percent
1	202	11.2 %
2	201	11.1 %
3	246	13.6 %
4	236	13.1 %
5	285	15.8 %
6	231	12.8 %
7	203	11.3 %
8	200	11.1 %
Total	1804	100.0 %

# **Section 6: Survey Instrument**



Dear Guilford County resident,

You have been randomly selected to participate in this important survey to help Guilford County government assess the impact the COVID-19 Pandemic has had on our community and determine what support is most needed during our recovery.

The U.S. Department of Treasury, under the American Rescue Plan Act, has allocated \$104 million to Guilford County to respond to the public health emergency and its negative economic impacts. As the County continues to respond to and recover from the COVID-19 Pandemic, we want to hear your thoughts and advice on how Guilford County should use these funds to best help our residents and businesses navigate current conditions and build a resilient future.

This survey has been sent to a limited number of residents, so your response is very important. The County appreciates your participation and will use it to better understand the needs of the community. Your answers will help inform County decisions regarding how the historic one-time COVID-19 Pandemic recovery funds will be invested.

The responses you provide will remain anonymous. The County has partnered with ETC Institute, a national community survey firm, to administer this survey and provide a summary of results. ETC Institute will not share individual responses with Guilford County.

Please have the youngest adult, age 18 or older, currently living in your household take a few minutes to complete this survey. Please return the completed survey using the enclosed postage paid envelope. You may also complete this survey online at [GuilfordCountySurvey.org](http://GuilfordCountySurvey.org). For questions, please contact County Administration at (336) 641-3383.

Thank you for taking your valuable time to provide us with feedback so Guilford County can better serve you, especially during these unprecedented times.

Sincerely,

A handwritten signature in black ink, appearing to read "Melvin 'Skip' Alston".

**Melvin "Skip" Alston**

Chairman  
Guilford County Board of Commissioners

## 2021 Guilford County Community Survey

Please have the youngest adult, age 18 or older, currently living in your household take a few minutes to complete this survey. Your input is an important part of the County's on-going effort to identify and respond to the needs of residents. If you prefer, you can complete this survey online at [GuilfordCountySurvey.org](http://GuilfordCountySurvey.org). For questions, please contact the County Manager's office at (336) 641-3383. Thank you!

### 1. To what degree have you and your immediate household had trouble accessing the following due to the COVID-19 pandemic?

		Severe daily disruption, immediate need	Significant daily disruption, reduced access	Noticeable impact, planning for reduced access	Some impact, does not significantly change daily behavior	No impact, no change	Not Applicable
01.	Food	5	4	3	2	1	9
02.	Transportation	5	4	3	2	1	9
03.	Childcare	5	4	3	2	1	9
04.	Housing	5	4	3	2	1	9
05.	Personal care items	5	4	3	2	1	9
06.	Household supplies	5	4	3	2	1	9
07.	Internet service	5	4	3	2	1	9
08.	Healthcare (critical and preventative)	5	4	3	2	1	9
09.	Clothing	5	4	3	2	1	9
10.	Mental and Behavioral Healthcare	5	4	3	2	1	9
11.	Employment Support	5	4	3	2	1	9
12.	Neighborhood crime/safety issues	5	4	3	2	1	9
13.	Personal safety issues	5	4	3	2	1	9
14.	Recreation opportunities	5	4	3	2	1	9
15.	Arts and cultural opportunities	5	4	3	2	1	9
16.	Libraries	5	4	3	2	1	9

### 2. To what degree have you and your immediate household had trouble paying for the following due to the COVID-19 pandemic?

		Severe trouble paying and unable to purchase	Significant trouble paying, have reduced purchases	Noticeable trouble paying, planning for reduced purchases	Some trouble, but does not significantly change daily behavior	No trouble paying	Not Applicable
01.	Food	5	4	3	2	1	9
02.	Transportation	5	4	3	2	1	9
03.	Childcare	5	4	3	2	1	9
04.	Housing	5	4	3	2	1	9
05.	Personal care items	5	4	3	2	1	9
06.	Household supplies	5	4	3	2	1	9
07.	Internet service	5	4	3	2	1	9
08.	Healthcare (critical and preventative)	5	4	3	2	1	9
09.	Clothing	5	4	3	2	1	9
10.	Mental and Behavioral Healthcare	5	4	3	2	1	9
11.	Employment Support	5	4	3	2	1	9
12.	Neighborhood crime/safety issues	5	4	3	2	1	9
13.	Personal safety issues	5	4	3	2	1	9
14.	Recreation opportunities	5	4	3	2	1	9
15.	Arts and cultural opportunities	5	4	3	2	1	9



3. **As many of you know, Guilford County is slated to receive about \$104 million in federal COVID Recovery Funds to directly address COVID response efforts and peripheral economic fallout from the pandemic. Guilford County is committed to investing these funds in projects that reflect community needs.**

Listed below are several investment categories that can be paid for with federal COVID Recovery Funds. On a scale of 1 to 5, where 5 means "Very Important" and 1 means "Not at All Important," please indicate how important you feel it is to invest in each of the following areas to help our residents and community respond to and recover—immediately and over the long-term—from the pandemic.

How important is...	Very Important	Somewhat Important	Neutral	Not Important	Not at All Important	Don't Know
01. <b>Access to Healthcare:</b> enhance capacity of public healthcare facilities and resident access to healthcare services to meet pandemic operational needs, prevent the pandemic's spread, and address the short- and long-term health impacts of the pandemic	5	4	3	2	1	9
02. <b>Differences in Health Outcomes:</b> investments in resources to meet health needs, care for those impacted by the virus, and services that address differences in health that are closely linked with social, economic, and/or environmental disadvantage	5	4	3	2	1	9
03. <b>Behavioral Healthcare and Substance Abuse:</b> including mental health treatment, crisis intervention, and substance misuse treatment	5	4	3	2	1	9
04. <b>Education:</b> investments in support services for students' academic, social, emotional, and mental health needs to address educational disparities made worse by the pandemic	5	4	3	2	1	9
05. <b>Healthy Childhood Environments:</b> investments in child care, home visiting programs for families with young children, and enhanced services for child welfare-involved families and foster youth	5	4	3	2	1	9
06. <b>Small Business and Economy:</b> investments to address the negative economic and financial impacts of the pandemic on small businesses and non-profits, to support COVID-19 prevention and mitigation efforts, and to support business planning. Also, to support existing jobs or to restore jobs that were lost to the pandemic	5	4	3	2	1	9
07. <b>Help for Tourism, Travel, Hospitality, Related Industries, and Business Districts:</b> support to help businesses, attractions, and business districts reopen and resume services to reverse negative economic impacts from the pandemic	5	4	3	2	1	9
08. <b>Workforce and Employment:</b> investments to support unemployed or underemployed residents such as certification, credential, or degree attainment; and other related investments for unemployed or underemployed residents to promote employment and economic mobility	5	4	3	2	1	9
09. <b>Housing and Homelessness:</b> investments in services to address housing instability and homelessness such as supportive housing, improved access to affordable and stable housing, and eviction diversion	5	4	3	2	1	9
10. <b>Neighborhoods and Communities:</b> investments to support healthy, safe built and connected living environments and outdoor recreation and socialization spaces to mitigate the spread of COVID-19	5	4	3	2	1	9
11. <b>Safe and Reliable Drinking Water:</b> investments in access to clean drinking water, wastewater systems, and stormwater systems	5	4	3	2	1	9
12. <b>High-Speed Internet Access:</b> investments in access to and expansion of high-speed internet access for unserved and underserved households and businesses	5	4	3	2	1	9

4. **Which FIVE of the areas listed in Question 3 do you think should receive the highest priorities for investment?** *[Write in your answers below using the numbers on the left of the list in Question 3.]*

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_ 3rd: \_\_\_\_\_ 4th: \_\_\_\_\_ 5th: \_\_\_\_\_

**5. What else do you think will help residents and our community recover from the pandemic?**

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**6. Did any of the following happen to you or someone in your household's employment due to the COVID-19 pandemic? [Check all that apply.]**

- (1) Worked normal hours
- (2) Worked remotely or from home more than usual
- (3) Worked more hours than usual
- (4) Worked reduced hours
- (5) Worked, but pay rate was reduced
- (6) Lost job
- (7) Was furloughed (not working and not terminated)
- (8) Was sick and unable to work
- (9) Not applicable

**7. Please indicate if you or someone in your household has applied for or accessed any of the following assistance programs. If you or someone in your household has applied for or accessed programs, did you apply/access the program before the COVID-19 pandemic or during the COVID-19 pandemic?**

Assistance programs	Have you or anyone in your household applied/accessed any of these programs?		When did you apply/access programs?	
	Yes	No	Applied/Accessed before COVID-19 pandemic	Applied/Accessed during COVID-19 pandemic
01. Food assistance	1	2	1	2
02. Childcare assistance	1	2	1	2
03. Senior adult care assistance	1	2	1	2
04. Small business assistance	1	2	1	2
05. Unemployment income assistance	1	2	1	2
06. Job placement and/or training assistance	1	2	1	2
07. Rental assistance	1	2	1	2
08. Mortgage assistance	1	2	1	2
09. Utility assistance - electricity, water, gas, internet, etc.	1	2	1	2
10. Behavioral health assistance - anxiety, stress, depression, etc.	1	2	1	2
11. Substance abuse assistance	1	2	1	2
12. Other: _____	1	2	1	2

**8. If you would like to receive information on available assistance programs, please provide your email.**

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**9. Is anyone in your home attending school (pre-school, grade school, or a college/university)?**

- (1) Yes [Answer Q9a.]       (2) No [Skip to Q10.]

**9a. Does the person attending school have access to high-speed internet (25 Mbps download speed and 3 Mbps upload speed)?**

- (1) Yes [Answer Q9b.]       (2) Yes, but unsure of speed [Answer Q9b.]       (3) No [Skip to Q10.]

**9b. Does the person attending school have access to a computer, tablet, or other device that would allow them to access a high-speed internet connection and participate virtually?**

**9c. How would the person attending school rate the affordability, availability and reliability of the device they use for high-speed internet connection?**

	Excellent	Good	Fair	Poor	Not Applicable
1. Affordability	4	3	2	1	9
2. Availability	4	3	2	1	9
3. Reliability	4	3	2	1	9

**10. How well did Guilford County Government communicate information to you with regards to COVID-19?**

\_\_\_(1) Very well      \_\_\_(2) Well      \_\_\_(3) Somewhat well      \_\_\_(4) Not well at all      \_\_\_(5) Not sure

**11. Which THREE of the following sources are you using to get information about local efforts to address COVID-19?**

- |  |   |
|--|---|
| ___(01) Twitter                            | ___(09) Radio                                 |
| ___(02) Facebook                           | ___(10) Snapchat                              |
| ___(03) Newspaper [Which one? _____]       | ___(11) Instagram                             |
| ___(04) City or County government websites | ___(12) Friends/Family members                |
| ___(05) North Carolina government websites | ___(13) Coworkers or classmates               |
| ___(06) Federal government websites        | ___(14) Doctors or other healthcare providers |
| ___(07) Television [Which channel? _____]  | ___(15) Other: _____                          |
| ___(08) Nextdoor                           | ___(99) Don't know                            |

**Demographics** Please answer the following demographic questions about yourself. Your information will remain completely anonymous and will only be used for classification purposes and to ensure that the results are representative of the County.

**12. Which of the following best describes your race/ethnicity? [Check all that apply.]**

- |                               |   |                     |
|-------------------------------|---|---------------------|
| ___(1) Asian American         | ___(4) White/Caucasian                  | ___(7) Other: _____ |
| ___(2) Black/African American | ___(5) Hispanic/Latinx                  |                     |
| ___(3) Native American        | ___(6) Native Hawaiian/Pacific Islander |                     |

**13. What is your current gender identity?**

- |                             |   |
|-----------------------------|---|
| ___(1) Male/Man             | ___(4) Trans female/Trans woman         |
| ___(2) Female/Woman         | ___(5) Genderqueer/Gender-nonconforming |
| ___(3) Trans male/Trans man | ___(6) Prefer to self-describe: _____   |

**14. What is your age? \_\_\_\_\_ years**

**15. Including yourself, how many persons of each age are currently living in your household?**

Under age 10: \_\_\_      Ages 10-19: \_\_\_      Ages 20-44: \_\_\_      Ages 45-64: \_\_\_      Ages 65+: \_\_\_

**16. Approximately, what is your total annual household income before tax?**

- |                             |                             |                               |
|-----------------------------|-----------------------------|-------------------------------|
| ___(1) Less than \$15,000   | ___(4) \$35,000 to \$49,999 | ___(7) \$100,000 to \$149,999 |
| ___(2) \$15,000 to \$24,999 | ___(5) \$50,000 to \$74,999 | ___(8) \$150,000 or more      |
| ___(3) \$25,000 to \$34,999 | ___(6) \$75,000 to \$99,999 | ___(9) Prefer not to answer   |

**17. What is the highest level of education you completed?**

- (1) Never attended school
- (2) Grades 1 through 8
- (3) Grades 9 through 11 (some high school)
- (4) Completed high school or GED
- (5) Some college, including a technical degree or Professional Certification program
- (6) Associates Degree
- (7) Bachelor's Degree
- (8) Master's Degree
- (9) Doctorate

**18. Which option best describes your plans with respect to the COVID-19 vaccine?**

- (1) Have received the full dosage of COVID-19 vaccine (2 doses for Pfizer/Moderna OR 1 dose for Johnson & Johnson)
- (2) Have received the first doses of the Pfizer or Moderna COVID-19 vaccine
- (3) I am ready to be vaccinated as soon as an appointment is available
- (4) I do NOT intend to receive the vaccination [Answer Q19.]
- (5) I am unsure currently [Answer Q19.]

**19. Which of the following, if any, would be reasons you are unsure of or not getting a COVID-19 vaccine?**

- (1) Don't know where to get a vaccination.
- (2) Don't have transportation to a vaccination site.
- (3) Vaccination sites are not open when I can go [What days/times work for you? \_\_\_\_\_]
- (4) Concerned about the side effects of the COVID-19 vaccine.
- (5) Concerned about the safety of the COVID-19 vaccine.
- (6) Concern that the COVID-19 vaccines were developed too quickly.
- (7) Medical reason for not receiving the COVID-19 vaccine.
- (8) Religious objection to receiving the COVID-19 vaccine.
- (9) Other: \_\_\_\_\_

**20. Do you have any other suggestions for how the County could serve you better?**

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**21. May Guilford County contact you to discuss your responses, if needed?**

- (1) Yes [Answer Q21a.]
- (2) No

**21a. Please provide your contact information below.**

Email: \_\_\_\_\_ Text/Phone: \_\_\_\_\_

**This concludes the survey. Thank you for your time!**

Please return your completed survey in the enclosed postage-paid envelope addressed to:  
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify which areas of the County are having problems with county services. If your address is not correct, please provide the correct information. Thank you.