

Create a BallotTrax Account

Voters will use the following website to create an account and access their Absentee by-Mail information.

Only voters with an approved Absentee by-Mail request will be able to locate their ballot in BallotTrax.

1. Go to <https://northcarolina.ballottrax.net/voter/>
2. Enter your **FIRST NAME**
3. Enter your **LAST NAME**
4. Enter your **DATE OF BIRTH** (dashes or slashes must be used)
5. Enter your **ZIP CODE**
6. Click **REGISTER/LOG IN**

The screenshot shows the registration page for BallotTrax in North Carolina. The page has a dark blue header with the 'ballottrax' logo and 'North Carolina' text. The main content area features a scenic background of a road through autumn-colored trees. A central box reads 'Your Vote Counts! Track the status of your mail-in ballot. Form printed on accepted.' On the right, a 'GET STARTED' form includes fields for First Name, Last Name, Date of Birth, and Zip Code, with a 'REGISTER / LOG IN' button below. A note at the bottom of the form states: 'If you have any problems using BallotTrax, or with the information provided, please contact North Carolina by phone at (822) 232-2372 or by email at elections@nc.gov.'

7. Select one or more methods of communication. For each method selected, enter the corresponding data.
 - a. If you select Opt-In Email, enter your email address
 - b. If you select Opt-In Text, enter your mobile phone number
 - c. If you select Opt-In Voice, enter your phone number (home, mobile, etc.)
8. Indicate the hours during which you would like to be contacted
 - a. Click the checkbox to the left of **Limit notification hours**
 - i. Enter the from and to time in the **Contact Between** fields
9. Click **CONFIRM** to complete the submission

After your account is created, repeat steps 1 through 6 to view your Absentee by-Mail information.

Absentee by-Mail information is updated nightly.