2018 Guilford County CoC System Performance and Evaluation Committee Scoring Summary for CoC-Funded Renewal Projects

This scoring summary was revised to align with updated HMIS reports and reporting practices, and sources for all data are referenced herein. For the 2018 CoC rating process, the System Performance and Evaluation Committee will use project data from October 1, 2016 to September 30, 2017, and the prior Federal FY when applicable, for all CoC-funded projects. In advance of the scoring process, all CoC Project Applicants must submit their Eligibility Documents to the Collaborative Applicant (PEH) for review by the System Performance and Evaluation Committee and meet the CoC's Threshold Requirements (scored as pass/fail).

Category	Sub-Category	Description of Measure	Formula and/or Report Used for Measure	Point Scale
HUD CoC Performance and Strategic Planning Objectives	**Objective 1: Ending Chronic Homelessness**	**1a.** Increase Progress Towards Ending CH (PSH Only): Project serves this Opening Doors' target population and demonstrates CH access through its overall percentage of CH households (HH) served in a 12-month period	CoC Project Data on CH served: % of households served who are CH = [# of HH with one or more CH persons /total # of households served] x100 *Source: CoC-APR (Q26a. & Q8a.)*	• 100% of households are CH -- 5 pts • 75%-99% of households are CH -- 4 pts • 50%-74% of households are CH -- 3 pts • 25%-49% of households are CH -- 2 pts • 10%-24% of households are CH -- 1 pt • <10% of households are CH -- 0 pts
		1b. CH Bed Dedication & Prioritization (PSH Only): Percentage of project's beds that are either dedicated for use by CH persons or prioritized for use by CH persons in accordance with HUD Notice CPD-14-012	% of PSH Beds Dedicated or Prioritized for CH *Source: Prior Year CoC Project Application*	• 100% Beds Dedicated and/or Prioritized -- 5 pts • <100% Beds Dedicated and/or Prioritized -- 0 pts
	Objective 2: Ending Homelessness Among Households with Children and Ending Youth Homelessness	**2.** Increase Progress Towards Ending Homelessness Among Households with Children and Ending Youth Homelessness: Project serves this Opening Doors' target population.	% of Project Participants Served who are Youth and/or in Families with Children = [(# of persons in HH w/only children + # of persons in HH w/children)/total # of participants served] x100 *Source: CoC-APR (Q7a.& Q5a.1.)*	• 33% or more of Participants Served are Youth and/or Families with Children -- 2 pts • 16-32% of Participants Served are Youth and/or Families with Children -- 1 pt • <16% of Participants Served are Youth and/or Families with Children -- 0 pts
	Objective 3: Ending Veteran Homelessness	**3.** Increase Progress Towards Ending Veteran Homelessness: Project serves this Opening Doors' target population.	% of Project's Adult Participants Served who are Veterans = [# of Veterans/total # of Adults Served] x100 *Source: CoC-APR (Q5a.10. & Q5a.2.)*	• 33% or more of Participants Served are Veterans -- 2 pts • 16-32% of Participants Served are Veterans -- 1 pt • <16% of Participants Served are Veterans -- 0 pts
HUD CoC System Performance Measures (SPM)	**Extent to which Persons who Exit Homelessness to PH Return to Homelessness**	**4. SPM Metric 2b.2**: Returns to ES, PSH, TH, and PH projects within 2 years after exits to permanent housing destinations.	Results are given as both a number of returns and a percent of returns based on the total exits 2 years prior. *Source: HMIS 0701, run for CoC not individual Providers.*	• 0-5% of participants return -- 5 pts • 5-10% of participants return -- 3 pts • 10-20% of participants return -- 1 pt • >20% of participants return -- 0 pts

HUD CoC System Performance Measures (SPM) *continued*	**Employment and Income Growth for Homeless Persons in CoC Program-funded Projects**	**5a. SPM Metric 4.1:** Change in employment income during the reporting period for system stayers **5b. SPM Metric 4.2:** Change in non-employment cash income during the reporting period for system stayers **5c. SPM Metric 4.3:** Change in total cash income during the reporting period for system stayers **5d. SPM Metric 4.4:** Change in employment income from entry to exit for system leavers **5e. SPM Metric 4.5:** Change in non-employment cash income from entry to exit for system leavers **5f. SPM Metric 4.6:** Change in total cash income from entry to exit for system leavers	Results for each metric are given as the percentage of adults who increased across stated metric, with the universe being adults with income information at entry AND annual assessment (4.1-4.3)/exit (4.4.-4.6). *Source: CoC-APR (Q19a1. & Q19a2., current and prior years) and crosscheck with HMIS 0703*	5a.-5b. & 5d.-5e. (Metrics 4.1, 4.2, 4.4, & 4.5) • Positive Change or No Change – 1 pt • Negative Change -- 0 pts 5c. & 5f. (Metrics 4.3 & 4.6) • Positive Change or No Change -- 2 pts • Negative Change -- 0 pts
	Successful Placement in or Retention of Permanent Housing	**6-RRH. SPM Metric 7b.1** (RRH ONLY): Change in exits to permanent housing destinations **6-PSH. SPM Metric 7b.2** (PSH ONLY): Change in exit to or retention of permanent housing	Results are given as a percentage showing successful exits in both current and prior years. Note: Deceased are excluded. *Source: CoC-APR (current and prior years) and crosscheck with HMIS 0706*	• Positive Change or 100% in Prior & Current Year -- 10 points • No Change and <100% in Prior & Current Year -- 5 points • Negative Change -- 0 points
HUD CoC Standard Project Performance Measures in APR	**APR Project Performance Measure**	**7-RRH. APR Housing Measure (RRH ONLY):** "Persons exiting to permanent housing destinations (per data element 3.12 of the 2014 HMIS Data Standards) during the operating year." **7-PSH. APR Housing Stability Measure (PSH ONLY):** "Persons remaining in permanent housing as of the end of the operating year or exiting to permanent housing (subsidized or unsubsidized) during the operating year."	7-RRH. Note: Deceased are excluded. *Source: CoC-APR, Q23a., Q23b., & Q5a.1.* 7-PSH. Note: Deceased are excluded. *Source: CoC-APR, Q5a.8, Q23a., Q23b., & Q5a.1.*	7-RRH. • 95%-100% -- 10 pts • 90%-94% -- 8 pts • 85%-89% -- 5 pts • 80%-84% -- 3 pts • less than 80% -- 0 pts 7-PSH. • 100% -- 10 pts • 95%-99% -- 8 pts • 90-94% -- 5 pts • less than 90% -- 0 pts
HUD CoC Focus on Accessing Mainstream Benefits		**8.** Maximize number of adult participants obtaining mainstream benefits (i.e., % of adult participants with 1+sources of non-cash mainstream benefits from entry date to program exit)	Access to Mainstream Resources – [# of adult participants with 1+Source of non-cash benefit at exit] / [# of adult leavers] *Source: CoC-APR, Q20b. & Q5a.6.*	• 85% or more -- 10 pts • 70%-84% -- 8 pts • 50%-69% -- 5 pts • less than 50% -- 0 pts • N/A if NO LEAVERS

Project Accountability	HMIS Performance and Participation	**9.** Maintain high levels of HMIS Data Completeness based on Overall Numerical Grade for Provider's Data Elements	HMIS Data Completeness (Overall Numerical Grade on Provider Data Elements over 12-month period in Data Completeness Report Card) Note: N/A for DV projects. *Source: HMIS 0252*	100% -- 10 pts 98.0% - 99.99% -- 8 pts 96.0% - 97.99% -- 5 pts 94.0% - 95.99% -- 3 pts - Below 94 % -- 0 pts
		10, Agency is a participant in the CoC HMIS Data Sharing.	Note: N/A for DV projects. *Source: PEH Records of signed data sharing agreement*	- Yes -- 8 pts - No -- 0 pts
	Annual CoC Project Application Performance Measures	**11.** Timely and complete submission of all required eligibility documents. Agency is eligible based on submitted documentation.	Eligibility Document Submission (Project applicants submit to PEH by deadline.) *Source: PEH Records*	- All docs turned in on time -- 5 pts - Turned in on time, some docs missing – 3 pts - Docs not turned in on time -- 0 pts
		12. Timely submission of APR to HUD (within 90 days of the end of the grant's operating year)	Review timestamp/date APR submitted in SAGE or e-snaps. *Source: SAGE or e-snaps APR*	- Yes -- 5 pts - No -- 0 pts
	Efficient Use of Resources/ Financial Accountability	**13-RRH.** Cost per PH exit by avg. household size **13-PSH.** Cost per PH success, retention or PH exit, by avg. household size	12-RRH. Grant Award/Total # of HH Exiting to PH *Source: CoC-APR, Q23a., Q23b., & Q5a.1 and GIW* 12-PSH. Grant Award/Total # of HH Retained or Exiting to PH *Source: Source: CoC-APR, Q5a.8, Q23a., & Q23b. and GIW* *Note: Average household size is also used in this measure and is determined using CoC-APR Q5a.1. & Q8a. (# of persons served/# of HH served)*	12-RRH. $2,000 or less -- 10 pts $2,001 to $2,750 -- 8 pts $2,751 to $3,500 -- 5 pts $3,501 to $4,750 -- 3 pts - more than $4,751 -- 0 pts 12-PSH. $4,000 or less -- 10 pts $4,001 to $5,500 -- 8 pts $5,501 to $7,000 -- 5 pts $7,001 to $9,500 -- 3 pts - more than $9,501 -- 0 pts
		14. Financial Accountability – Amount of Funds Recaptured by HUD for the most recently expired grant term.	Percentage Recaptured = Amount Recaptured divided by Grant Amount for Last Expired Grant Term x 100 *Source: As reported by Provider to PEH*	0% of grant award -- 10 pts 0%-15% of grant award -- 5 pts >15% of grant award -- 0 pts
		15. Consistent Quarterly Drawdowns	*Source: As reported by Provider to PEH*	- Yes -- 5 pts - No -- 0 pts
	Bed Utilization Rate	**16.** Project operates at capacity. (PSH Only)	*Source: HIC (Data is crosschecked with CoC-APR Q7b. Average Number of Persons Served on the 4 PIT Nights and # of Funded Units/Beds in GIW in the event PIT night is not an accurate representation of year-round occupancy.)*	95% or more -- 3 pts 80%-94% -- 2 pts 65%-79% -- 1 pt - less than 65% -- 0 pts
Project Focus	Other Specialized Populations	**17.** Project targets persons fleeing domestic violence and/or persons fleeing human trafficking (i.e., a majority of project's participants are fleeing domestic violence or human trafficking).	*Source: CoC Project Application*	- Yes -- 2 pts - No -- 0 pts

Low Barrier Program/ Housing First Approach	Participant Access	**18a.** Project practices Low Barrier participant entry procedures.	Project whose policies and procedures do not result in potential clients being screened out based upon possessing any of the following four barriers: 1. Having Low or no income 2. Current or Past Substance use or require sobriety 3. Criminal record (with the exception of state-mandated restrictions) 4. History of having been or currently a victim of domestic violence (e.g., requiring a protective order, period of separation from abuser, or law enforcement involvement). *Source: Project Applicant Attestation Documents*	• Screens on 0 of 4 criteria -- 3 pts • Screens on 1 or more of 4 criteria -- 0 pts
		18b. Project practices Low Barrier participant termination procedures. * *Domestic Violence programs have certain legal obligations that require rules leading to dismissal.*	Project ensures that participants are not terminated from the program for the following reasons: 1. Failure to participate in supportive services 2. Failure to make progress on a service plan 3. Loss of income or failure to improve income 4. Being a victim of domestic violence 5. Any other activity not covered in a lease agreement typically found in the project's geographic area. *Source: Project Applicant Attestation Documents*	• Terminates on 0 of 5 criteria -- 3 pts • Terminates on 1 or more of 5 criteria -- 0 pts
		18c. Project practices Housing First.	1. Low Barrier as defined above 2. No requirement of Housing Readiness 3. No requirement to participate in services except Case Management 4. Case Management goals are client driven- not pre-determined by program 5. No requirement to follow treatment protocols 6. Clients are not terminated from program due to lack of progress on case management goals or not following service plans 7. Case managers and supervisors are trained in and actively employ evidence-based practices for client engagement such as motivational interviewing and harm reduction. *Source: Project Applicant Attestation Documents*	• Adopted & implemented all 7 criteria -- 10 pts • Adopted & implemented 6 criteria -- 7 pts • Adopted & implemented 4-5 criteria -- 4 pts • Adopted & implemented <4 criteria -- 0 pts
Participation in Coordinated Assessment		**19.** Project participates in Coordinated Assessment.	Projects exclusively receive and house referrals through Coordinated Assessment. *Source: PEH Records*	• Yes -- PASS • No -- FAIL

Participation in CoC-wide Training		20a. Addressing the Needs of Victims of Domestic Violence, Dating Violence, Sexual Assault, and Stalking	Provider participates in annual training that addresses best practices in serving survivors of domestic violence, dating violence, sexual assault, and stalking. *Source: Training Attendance Sheet*	• Yes -- 1 pt • No -- 0 pts
		20b. Addressing the Needs of LGBT	Provider participates in annual training about how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity, including the Equal Access in Accordance with an Individual's Gender Identity in Community Planning and Development Programs. *Source: Training Attendance Sheet*	• Yes -- 1 pt • No -- 0 pts
		20c. Addressing Racial Disparities in Homelessness	Provider participates in CoC's annual assessment on whether there are racial disparities in the provision or outcome of homeless assistance and participates in any action steps or trainings to address any identified disparities. *Source: Training Attendance Sheet*	• Yes -- 1 pt • No -- 0 pts