

HEALTHCARE COMMUNITY RELATIONS

A view of collaborative relationships between healthcare and community stakeholders.



Community Partners



AGENDA

- Communication
- Share
- Collaborate
- Develop
- Participate
- Contribute
- Review and Update



Establish Clear Lines of Communications

We Do Not Want to Meet You
on the Day of an Incident

-What is the Local Emergency
Preparedness Committee??

SHARE

Relevant Information

Fiscal Year Objectives?

- Stakeholder Support
- Identify Barriers

Incident Response and Pre-Event Planning

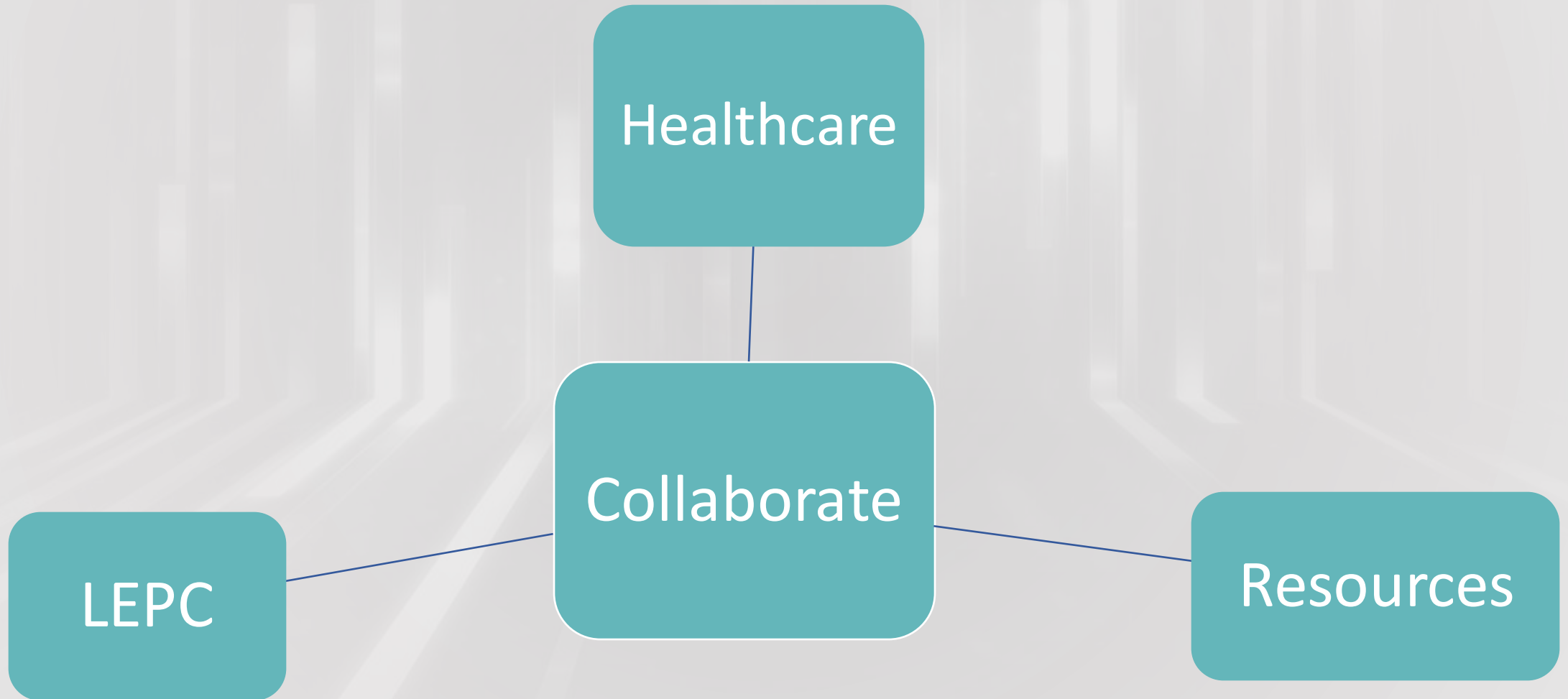
- Recent Events
- Upcoming Events
- Pre-Incident Notification and Warnings

Documentation Updates

- After Action Reports/Improvement Plans
- COOP
- EOP
- Yearly Training Calendars

COLLABORATE

Resource Sharing and Allocation



DEVELOP

Memoranda of Understandings and Agreements



An MOU should have a clear and specific statement of the collaboration's purpose



Do you know what you need? How do we communicate with one another to request assistance, how do we know when and how? What is available?

PARTICIPATE

Emergency Drills and Exercises



LEPC

Speedy and Efficient
Response
Better Communication
Faster Recovery Time
Personnel Options
Resource Management
Subject Matter
Expertise



HEALTHCARE

CONTRIBUTE

Hazard Vulnerability
Assessments and Risk Analysis

- Subject
- Complication
- Question
- Action Steps



REVIEW AND UPDATE

Emergency Operations Plans

- Planning and procedural objectives is an ongoing process
- Hospitals and community partners should review and update their emergency plans regularly





QUESTIONS