

# **Ready for School, Ready for Life**

# **Prenatal Community Navigation**



# "How Can We Serve Our Patients Better as Practitioners?"

"By providing them with the tools and resources to address their individual needs. Community Navigators are like an extension of the practice visit and help us to serve our patients better."

-Vicki Latham, Central Carolina OB Practitioner

#### WHO WE ARE

Ready for School, Ready for Life (Ready Ready) is a collaborative effort to build a connected, innovative system of care of Guilford County's youngest children and their families. One goal is to provide community resource navigation to every person seeking OB care across Guilford County.

Our fully trained staff of Community Navigators can take the time to understand each individual prenatal patient's nonmedical needs and connect them to local resources in our community.

Our goal is to partner with every OB practice in Guilford County to provide social and resource support for patients and practitioners to give every baby in Guilford County a healthy start!

## WHAT ARE PATIENTS SAYING?

### "I am very thankful to know someone is there to help me and listen to me."

"New problems arose since our initial discussion, so it was nice to know I was going to be talking with you to be able to troubleshoot my new concerns."

"It was a great conversation and I felt very supported the entire time!"

#### **IMPACT**

- 95% Consent Rate
- I00% Successful referral rate after consent
- Project was designed by local, state, and national experts using evidence-based approaches
- Majority of referrals are for home visiting programs, postpartum support, breastfeeding and childbirth classes, WIC, pediatricians, and childcare resources
- Saves practitioners time in the long term by supporting patients nonmedical social and resource needs

#### **HOW CAN YOU JOIN?**

- With funding from The Duke Endowment and Blue Meridian Partners, this initiative is available to your office at NO CHARGE!
- Ready Ready and The Children's Home Society of NC have partnered to implement navigation services at every OB medical practice in Guilford County by Summer 2021. <u>There is no cost for your practice</u> to join!
- Fully trained Community Navigators are assigned to your practice after a quick and efficient onboarding is completed.
- Contact Brittany Felts, Community Navigation Coordinator to find out how you can provide your patients with community navigation today!

FOR MORE INFORMATION, CONTACT BRITTANY FELTS TODAY! Email: BFelts@chsnc.org; Cell Phone: 336-971-6105.