

International Travel Services Survey

Thank you for your recent patronage of Guilford County Department of Public Health's International Travel Program. Help us better serve you by responding to this survey. Please answer the following questions and statements and then return the survey by mail to the address at the end of the survey. We appreciate your time and feedback.

1. How did you learn about our services? (circle all that apply)

Medical referral

Past client

Letter to business/agency/church

Travel agent referral

Google

Yellow Pages

TV ad

Print ad

Brochure

Other _____

2. The International Travel (IT) staff was helpful and professional, and provided useful, easy-to-understand information.

Yes No

3. Rank your satisfaction with your overall service.

Poor Fair Good Very Good Excellent

4. What did you like about your service? (circle all that apply)

Convenient location

Price

Comprehensiveness of service

Staff

Other: (please state)

5. How can we improve this service?

6. Would you recommend our International Travel service to a friend or colleague? Yes No

If no, please tell us why not. _____

If you would like to be contacted about your experience, please include the information below:

Name _____

Phone number _____

Email address _____

Again, thank you for taking time to answer this survey.

Please return by mail to:

Iva Holder
Guilford County Department of Public Health
1100 E. Wendover Avenue
Greensboro, NC 27405